

Oracle FLEXCUBE Direct Banking

Android Application Based Mobile
Banking User Manual
Release 12.0.2.0.0

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Android Application Based Mobile Banking User Manual
September 2013

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1. Preface

1.1. Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3. Access to OFSS Support

<https://flexsupp.oracle.com/>

1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

1.5. Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.2.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation Manuals

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available.
✗	Pre integrated Host interface not available.
SR	Service Requests

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Log In	NH	NH	Y
Log Out	NH	NH	Y
Account Activity	✗	★	N
Account Details	✗	★	Y
Account Summary	✗	★	Y
Ad-hoc Account Statement Request	✗	★	N

Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Stop /Unblock Cheque Request	×	★	N
Cheque Status Inquiry	×	★	N
Cheque Book Request	✓	★	N
Loan Details	×	★	N
Mail Box	NH	NH	N
Exchange Rate Inquiry	×	★	N
Own Account Transfer	×	★	Y
Internal Account Transfer	×	★	N
Domestic Account Transfer	✓	★	N
Pay Bill	✓	★	N
Register Biller	✓	★	N
Delete Biller	NH	★	N
Redeem Term Deposit	✓	★	N
TD Details	×	★	N
Transactions to Authorize	NH	NH	N
Change Password	NH	NH	Y
Credit Card Details	✓	★	N
Credit Card Statement	✓	★	N
Force Change Password	NH	NH	Y
Contract TD View	×	★	N
Buy Mutual Fund	×	★	N
Redeem Mutual Fund	×	★	N
Portfolio	×	★	N
Switch Mutual Fund	×	★	N
Order Status	×	★	N

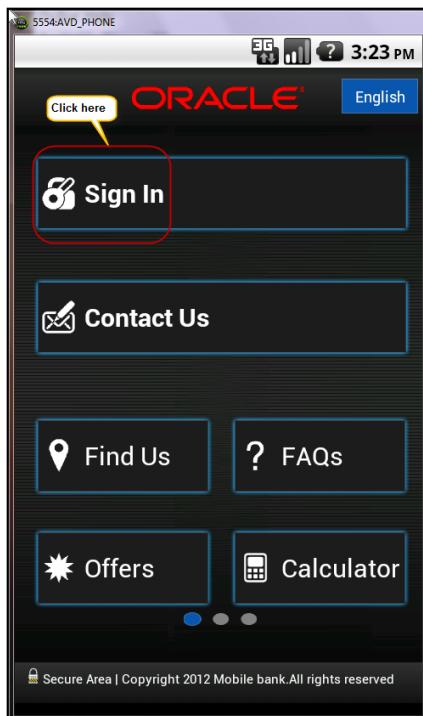
Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System	Qualified with Mobile Enabler
Transaction Password Behavior	NH	★	Y
ATM / Branch Locator	NH	★	N
Financing Details	✓	★	N
Pre-Login Transaction	NH	NH	N
Beneficiary Maintenance	NH	NH	N
Credit Card Payment	✓	★	N
International Account Transfer	✓	★	N
My Scheduled Transfers	✓	★	N
Open Term Deposit	✓	★	N
Subscribe/Unsubscribe Banking Channels	NH	NH	N
Security Questions	NH	NH	N
Calculators	NH	NH	N
P2P Transfer	✓	★	N
P2P Received Payment	✓	★	N
P2P QR Pay	✓	★	N
P2P Beneficiaries	✓	★	N
Online Registration	NH	NH	N

3. Login

This option allows you to perform the transaction through Oracle FLEXCUBE Direct Banking system using the Android browser based mobile.

Home Page



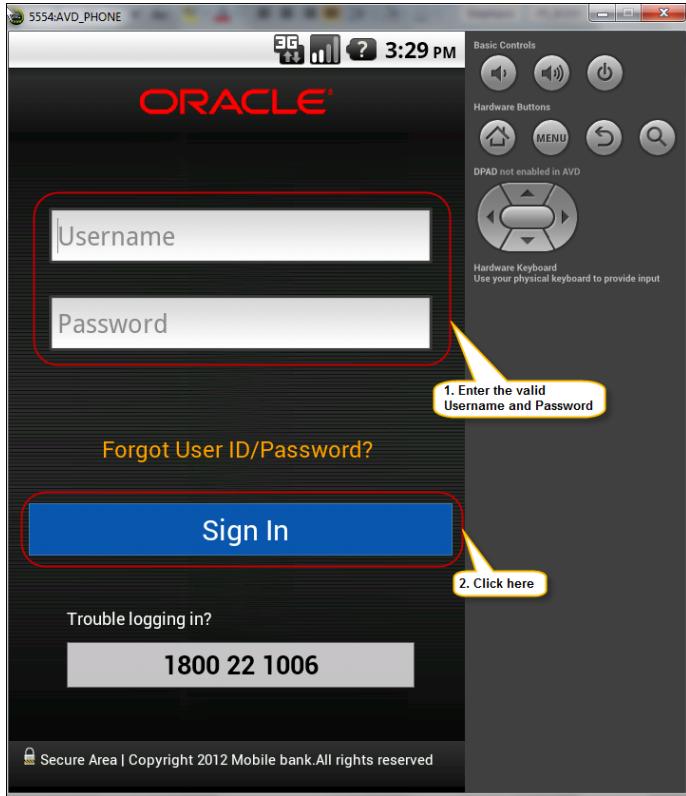
Field Description

Field Name	Description
Sign In	[Action Button] Click Sign In to enter the login credentials.
Contact Us	[Action Button] Shortcut created to find out contact details for respective ATM and Branch Locators .
Find Us	[Action Button] Shortcut created to locate more ATM and Branch Locators .
FAQs	[Action Button] Shortcut created for the frequently asked questions.
Offers	[Action Button] Click Offers to avail various services offered by the bank.
Calculator	[Action Button] Shortcut created for the various types of calculator.
Language	[Action Button] Click the button to select the desired language. By default the language is system-configured.

To login into the Android browser based Mobile Banking

1. Enter the appropriate login credentials.

Login Page



Field Description

Field Name	Description
Username	[Mandatory, Input Box, 20] Enter the appropriate User ID.
Password	[Mandatory, Input Box, 20] Enter the appropriate password.
Sign In	[Action Button] Click Sign In once login credentials are entered.
Forgot User ID / Password?	[Hyperlink] Click Forgot User ID / Password? , whenever required.
Trouble Logging in?	[Action Button] Click the button to get Online Help .

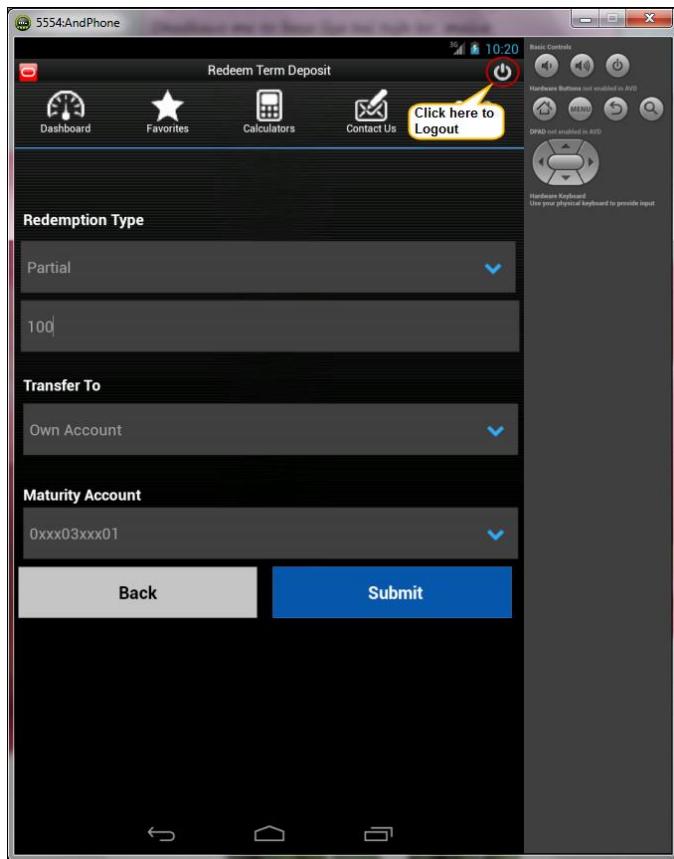
4. Logout

This option enables you to log off the application.

To log out of the Android browser based Mobile Banking

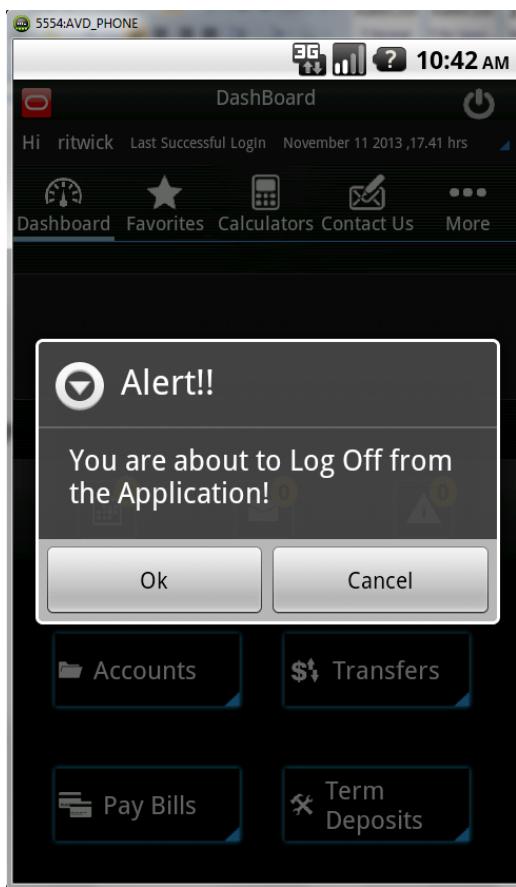
1. Log on to the android browser based Mobile Banking.
2. Click the Logout icon , as shown in the following screenshot:

Logout



The following alert pop-up is displayed.

Alert Message



3. Click OK. 0.

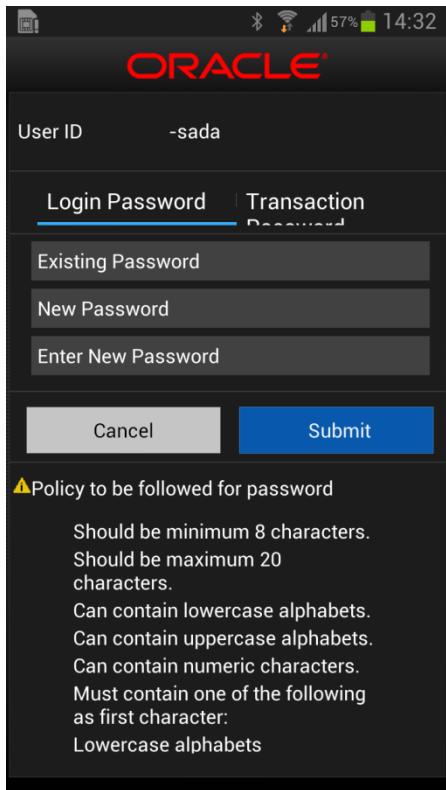
5. Force Change Password

The **Force Change Password** is the functionality where the user is forced to set a new password. This can be **Login password** as well as **Transaction Password**, depending upon the system configuration.

The **Force Change Password** activity is mandatory for the below scenarios:

- During First Time Login
- If there has been a change in the password policy, **Force change Password** is applicable. In this case it is applicable only if the checkbox for **Forced Reset of Password with Change in Policy** has been checked in the manage policy screen.
- On the expiry of the password.
- If the password has been reset by the **Administrator**.

Force Change Password

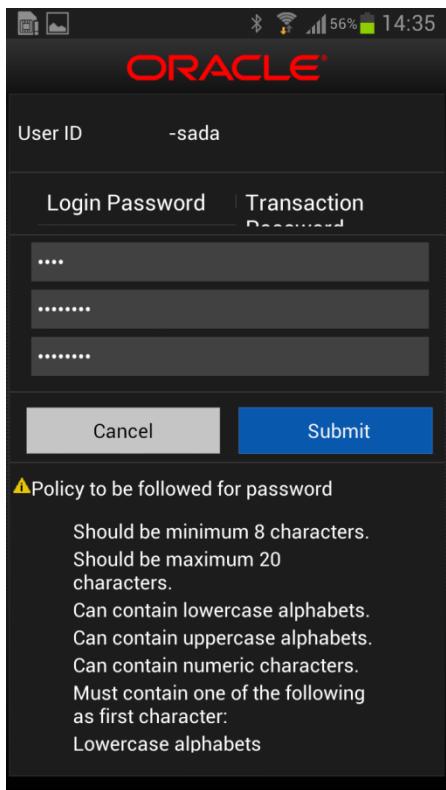


Field Description

Field Name	Description
Force Change Password	
Existing Password	[Mandatory, Alphanumeric, Input Box, 20] Enter the appropriate Existing Password .
New Password	[Mandatory, Alphanumeric, Input Box, 20] Enter the desired new password as per <i>Password Policy</i> .
Enter New Password	[Mandatory, Alphanumeric, Input Box, 20] Re-enter the new password.
Submit	[Action Button] Click Submit to submit the new password.
Cancel	[Action Button] Click Cancel to cancel the process.

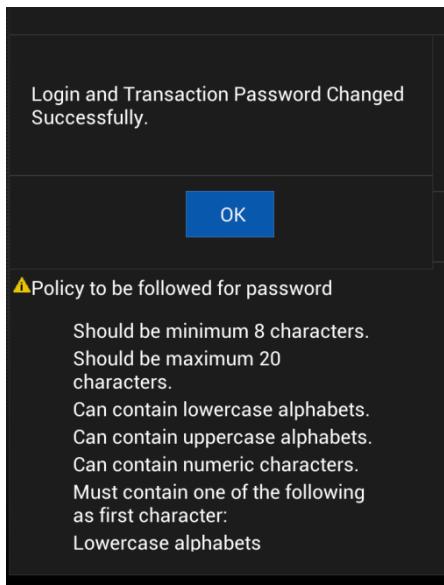
1. Enter the appropriate information in the respective fields.

With Require Details



2. Click Submit. The system displays the success message.

Success Message

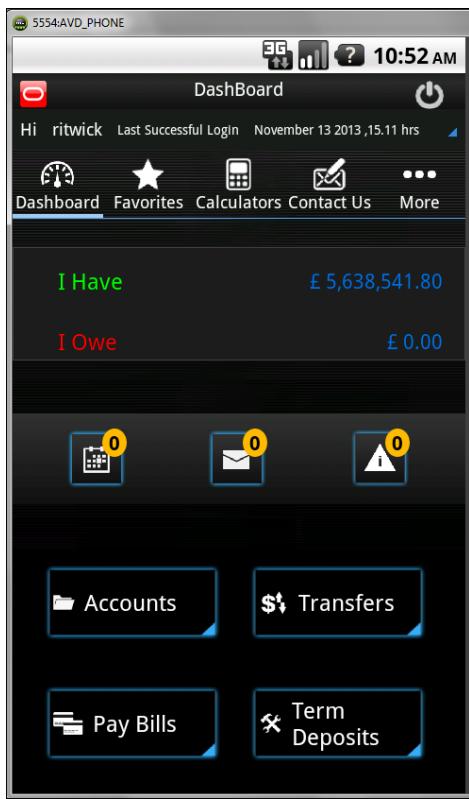


Once the user logs into the application, the system displays the *Dashboard / Landing* screen.

The same page includes the *Welcome* section.

The *Welcome* section displays the user logged on information with the *User ID* and the *Password Policy*.

Welcome

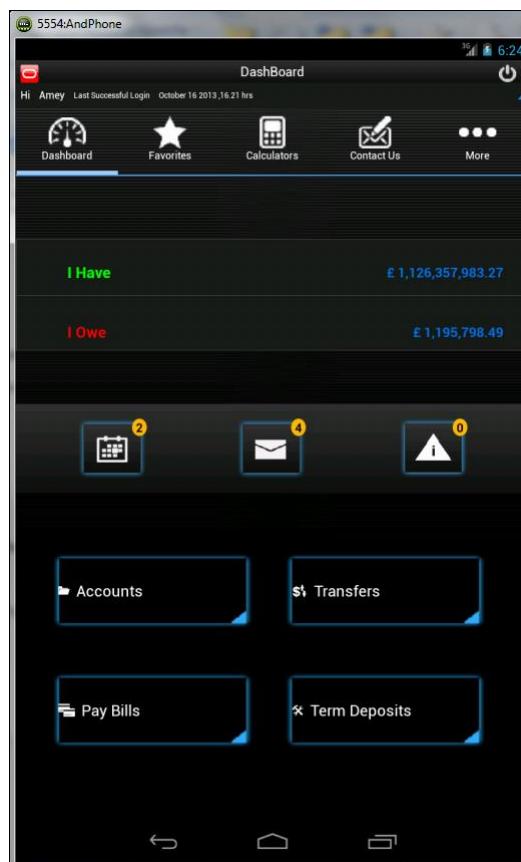


Field Description

Field Name	Description
Welcome	
Welcome <User Name>	[Display] Displays the user name with the welcome greetings.
Logged on info	[Display] Displays the user's current Login Date-Time in the below format – For Example, <i>Logged on 13th Aug 15:35 Hrs.</i>
User ID	[Display] Displays the User ID of the Logged in user.
Password Policy	[Display] Displays the <i>Password Policy</i> to be followed by the user for setting up a password.
Cancel	[Action Button] Click Cancel to cancel the process.

6. Dashboard / Landing Screen

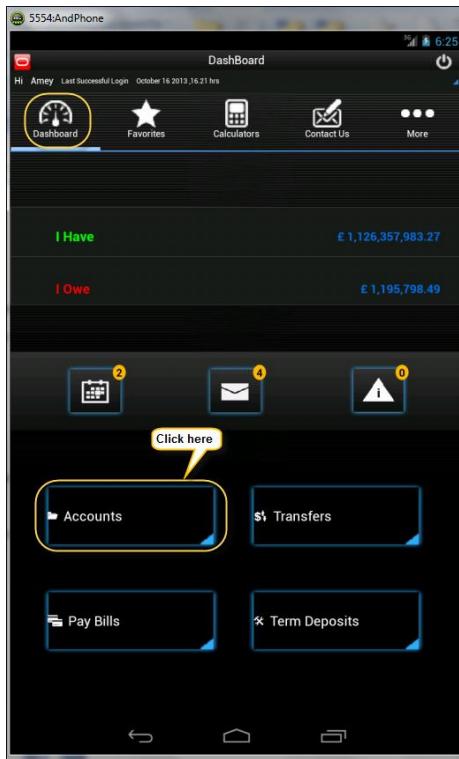
Landing Screen / Dashboard



7. Account Activity

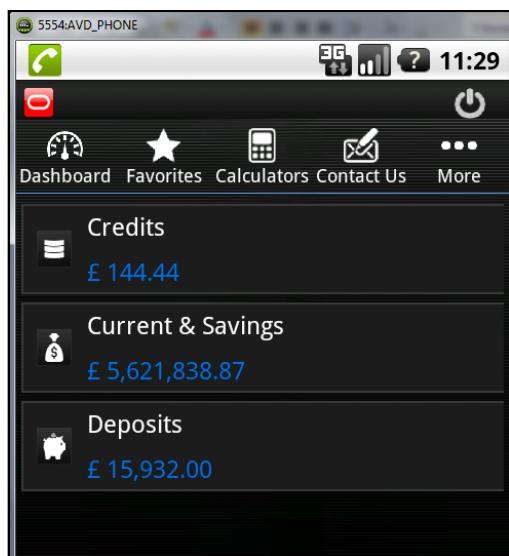
The **Accounts** gives a summary of funds held by the user. The user should be able to view the list of accounts.

3. Click Accounts available on the Dashboard / Landing screen.



4. Click Accounts. The following page is displayed.

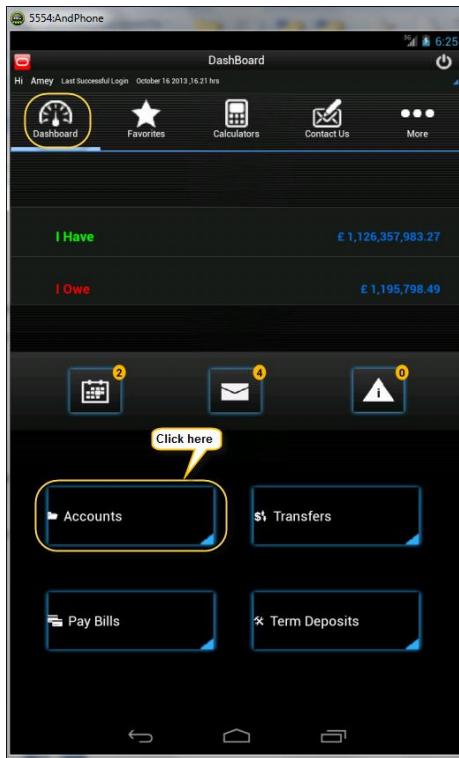
My Accounts



8. Account Details

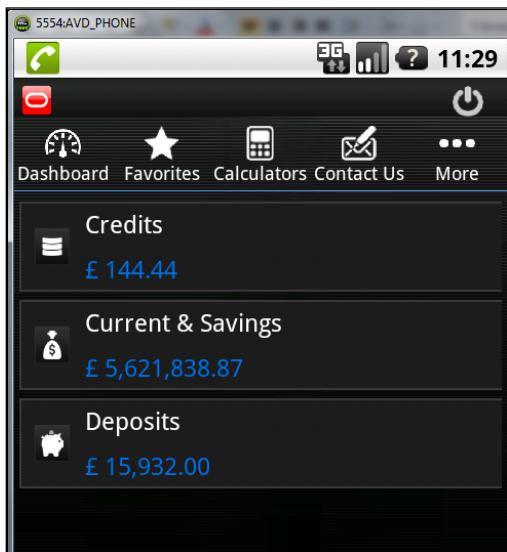
The **Accounts** gives a summary of funds held by the user. The user should be able to view the list of accounts, account details, Fund Status and the activities of the respective account. It provides you the account overview.

1. Click Accounts available on the Dashboard / Landing screen.



2. Click Accounts. The following page is displayed.

My Accounts



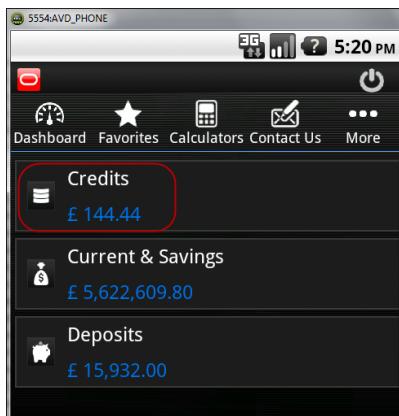
3. Click any desired Account Type. It displays the respective account details.

9. Credit Card Details

This feature provides **Credit Card Details** for the selected *Credit Card Account*.

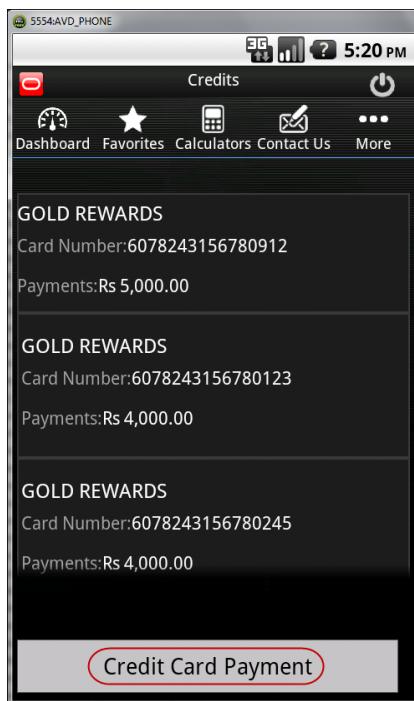
1. Click Accounts on the Home page.
2. Select Credits as the account type.

Credits



The following page is displayed.

Credit Card Selection



3. Click the appropriate Credit Card Number.

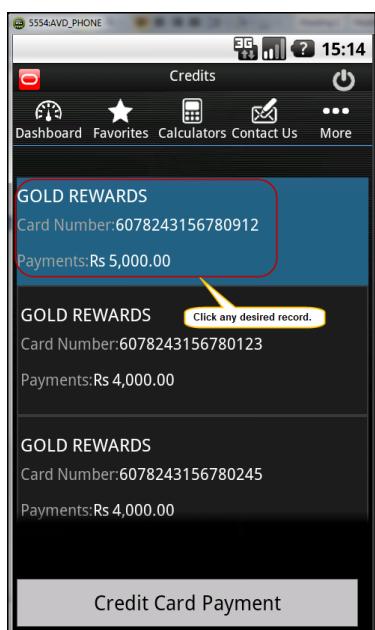
Note: Please refer to the *Credit Card Payment* section to follow the further process.

10. Credit Card Statement

This feature provides the **Credit Card Statement** for the selected account.

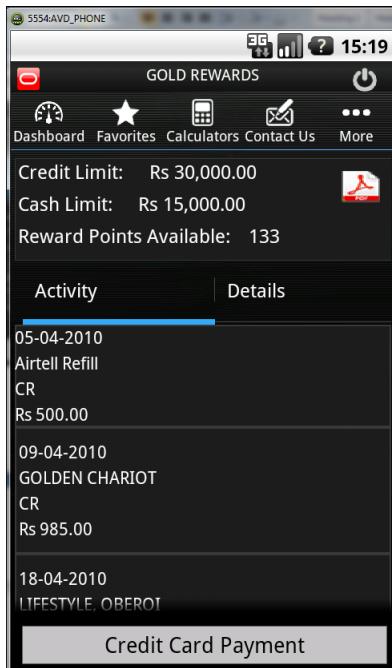
1. Click Accounts on the Home page.
2. Click Credits from the list of various Account Types owned by the user.
3. The list of transaction is displayed. Select any desired record from the list, as shown in the following screenshot.

List of Records

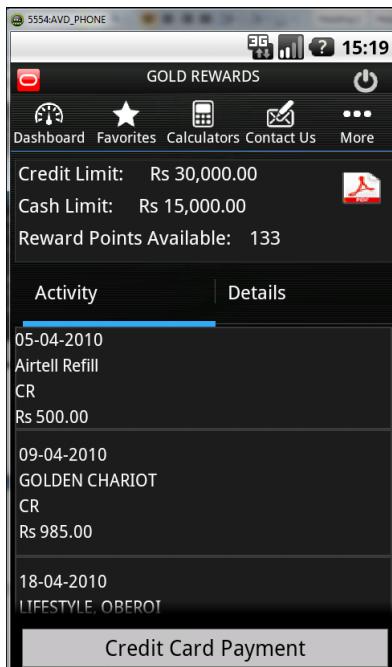


4. Select any desired record. The following page is displayed.

Card Statement – Activity Tab

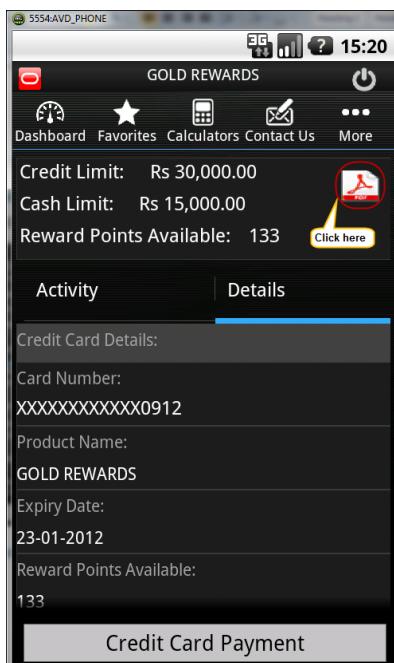


Card Statement – Details Tab



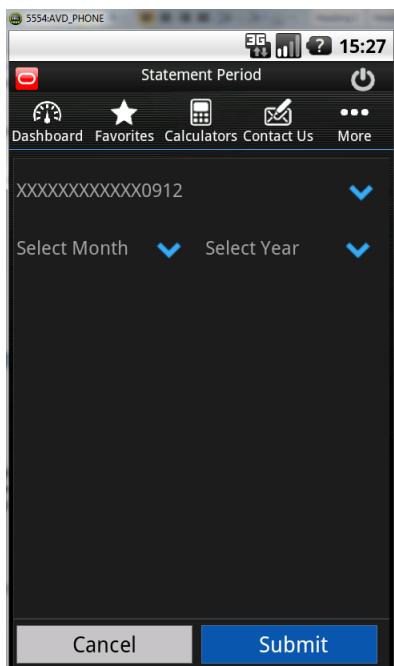
5. Click the PDF icon available at the top, as shown in the following screenshot.

Card Statement – PDF Download



The following page is displayed.

Card Statement – Select Period



Field Description

Field Name	Description
------------	-------------

Field Name	Description
Select Account	[Dropdown] Select the desired Credit Card account from the dropdown.
Select Month	[Dropdown] Select the desired month from the dropdown.
Select Year	[Dropdown] Select the desired year from the dropdown.
Submit	[Action Button] Click Submit to submit the data entered.
Cancel	[Action Button] Click Cancel to cancel the process.

6. Select the appropriate values for the respective fields.
7. Click Submit. The following page is displayed.

Credit Card Statement

Credit Card Number: 6078243156780912

Year: 2012

Month: February

Reward Points Available: 133

Credit Statement

05-04-2010	12133657	Rs 0.00
Airtell Refill		
26-04-2010	24569167	Rs 0.00
PIZZA HUT, POWAI		

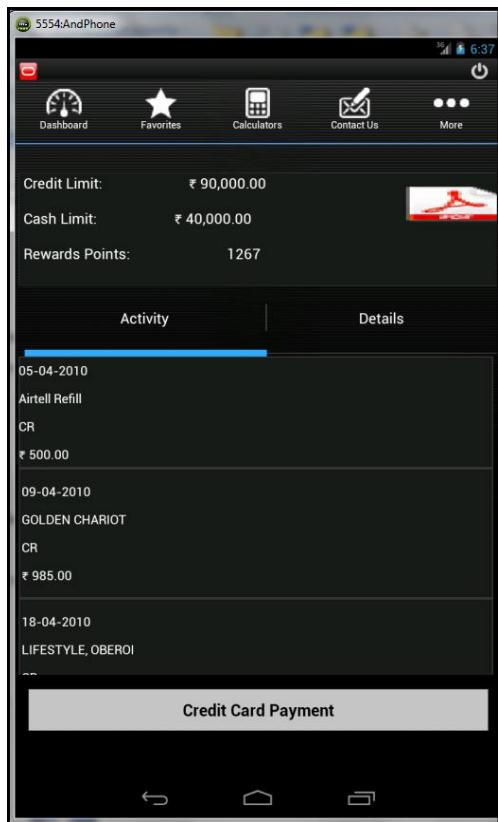
Credit Card Payment

Note: Please refer to the *Credit Card Payment* section to follow the further process.

11. Credit Card Payment

The *Credit Card Payment* functionality allows user to pay the credit card bills through the *Mobile Banking* channel. A user can pay the bills by transferring money from any of the CASA accounts linked to the user. A user can make *Credit Card Payment* for Total Bill amount, Minimum Bill amount or for any other amount.

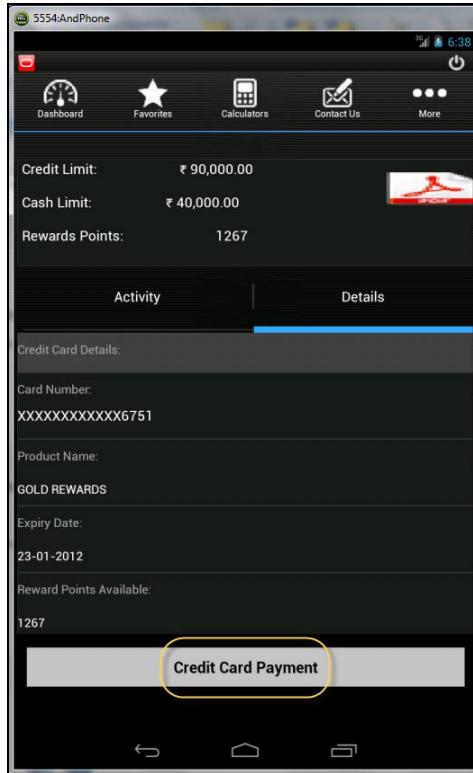
Credit Card Account – Activity Tab



Field Description

Field Name	Description
Credit Limit	[Display] Displays the Credit Limit available on the selected card.
Cash Limit	[Display] Displays the Cash Limit available on the selected card.
Rewards Points	[Display] Displays the Rewards Points for the selected card.
Activity Tab	[Display List] Displays the list of recent payments made.

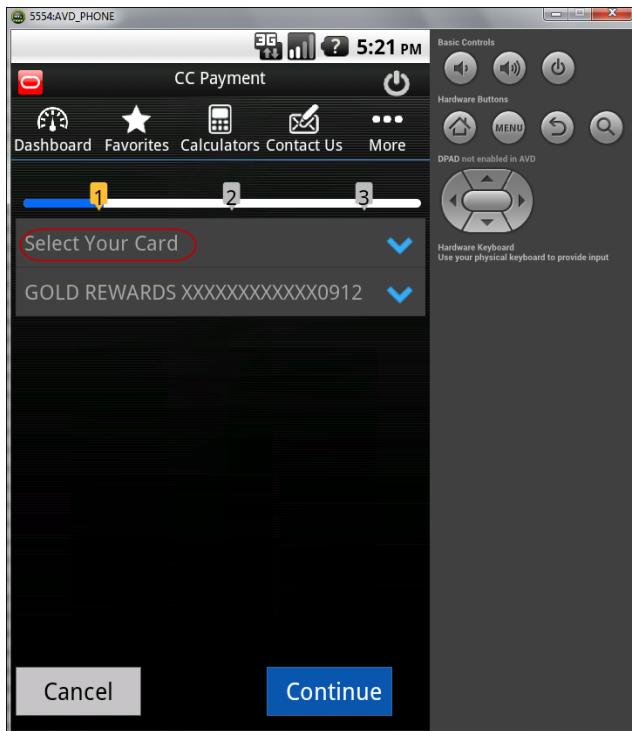
Credit Card Account – Details Tab



Field Description

Field Name	Description
Credit Limit	[Display] Displays the Credit Limit available on the selected card.
Cash Limit	[Display] Displays the Cash Limit available on the selected card.
Rewards Points	[Display] Displays the Rewards Points for the selected card.
Details Tab	[Display List] Displays the respective details for the selected payment in the Activity tab.
Card Number	[Display] Displays the Card Number .
Product Name	[Display] Displays the product name.

Credit Card Payment

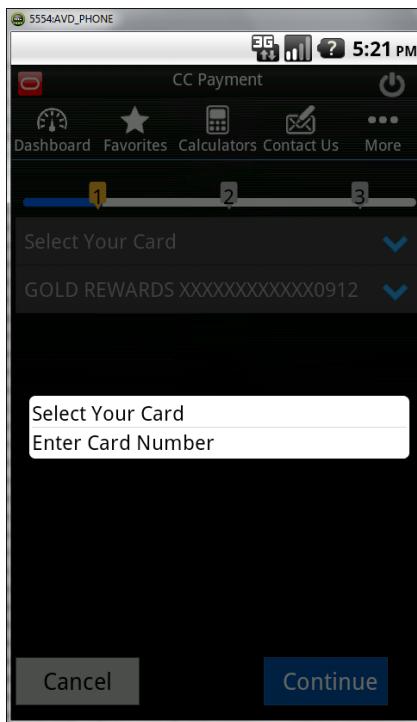


Field Description

Field Name	Description
CC Payment	
Select Your Card	[Dropdown] Click the Select the appropriate Credit Card Type from the dropdown.
Credit Card List	[Dropdown] Select the desired card from the dropdown. The options are populated as per the card type selected.

1. Click **Continue**.

Select your Card

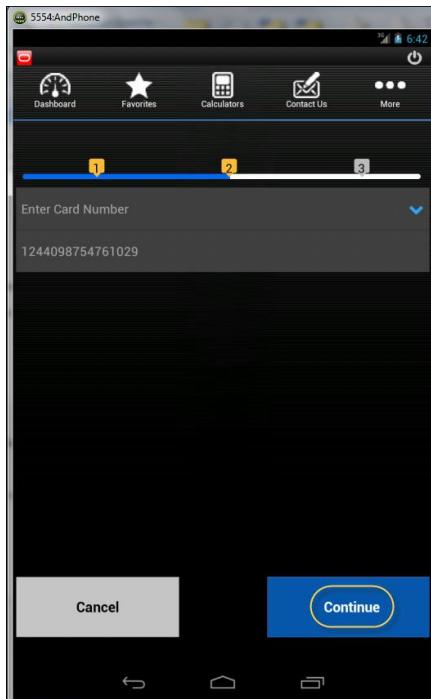


Field Description

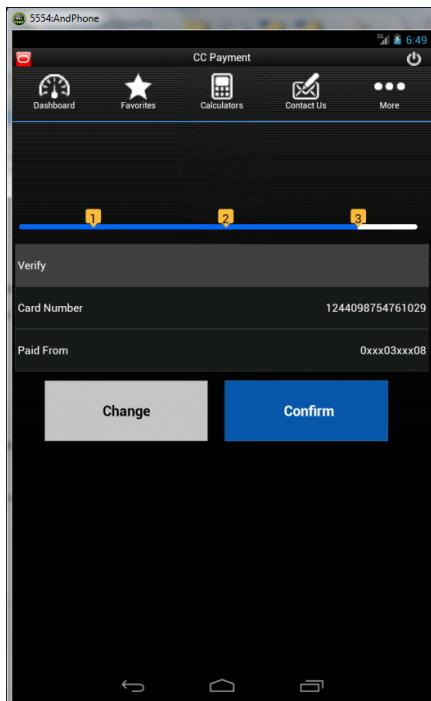
Field Name	Description
CC Payment	
Select Your Card	[Dropdown] Select the appropriate Credit Card Type from the dropdown.
Enter Card Number	[Dropdown] Enter the appropriate Card Number .

2. Select the desired card.
3. Enter the appropriate Card Number.

Credit Card Payment – Card Number Entered

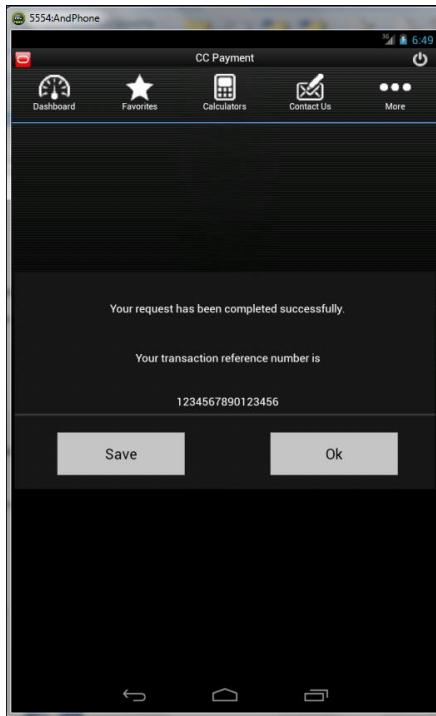


Credit Card Payment



4. Click Confirm.

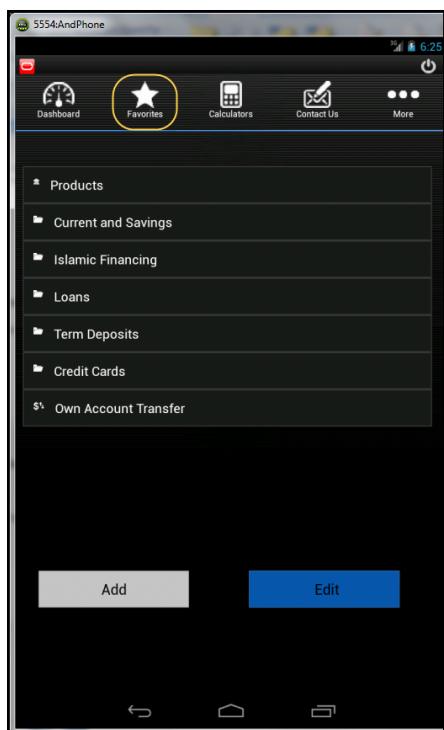
Credit Card Payment



5. Click OK. 0.

12. Favorites

Favorites



Setting any transaction as a *Favorite*

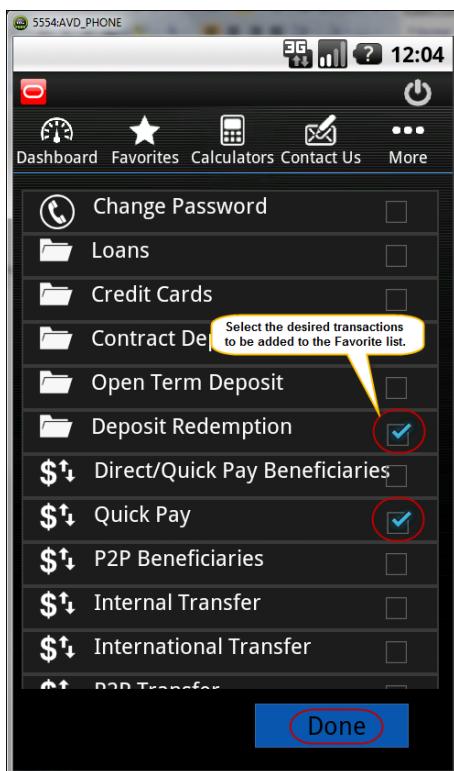
1. Click the Favorites tab on the menu bar. The screen displays the list of transactions set as favorites.

Favorites



2. Click Add to add any desired transaction to the list of Favorites.

Add to the Favorites



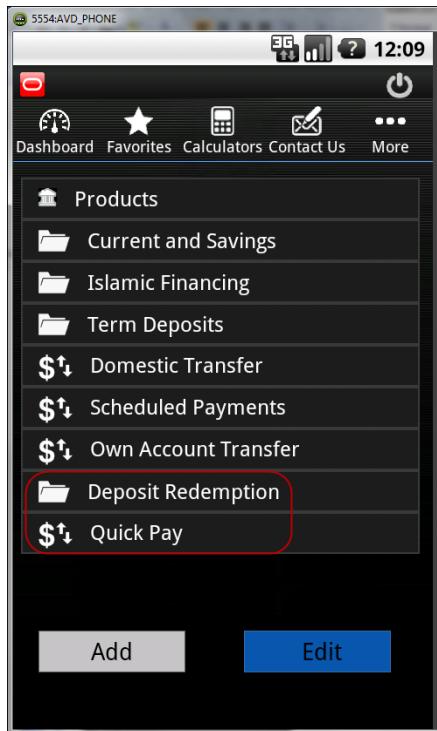
- Click Done once the selection is complete. The screen displays the success message.

Success Message



4. Click OK. The selected transactions can be seen to the list of Favorites.

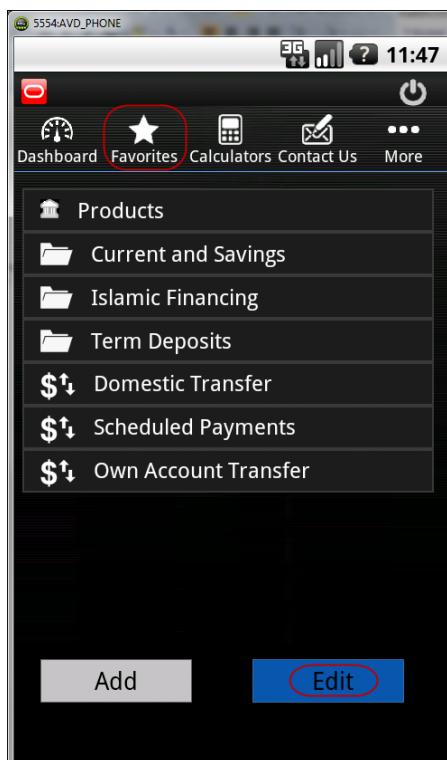
New Transactions to the List of Favorites



Removing any transaction from the *Favorite*

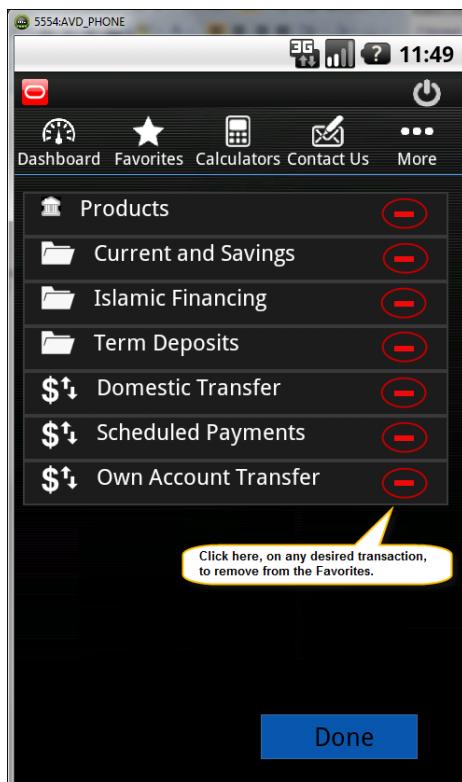
5. Click the Favorites tab on the menu bar. The screen display the list of transactions set as favorites.

Favorites



6. Click Edit to remove any desired transaction from the list. The following page is displayed.

Remove from Favorites



7. Click the minus (-) sign of the any desired transaction, to remove the same transaction from the Favorite list.

13. Online Application Process

The online application process is used for new account opening to avail the offers and services provided by the bank.

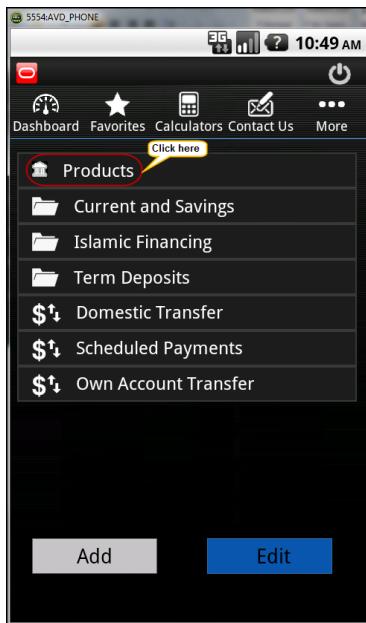
Note: The entire *Online Application Process* is similar for all the types of customers, such as - **Existing, Registered** and the **Prospects**.

Initial data requirement may vary depending upon the *type of customer* and the *type of product*.

For the Existing Customer:

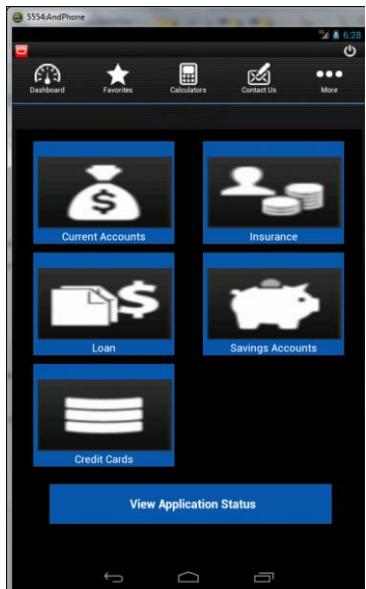
1. Click Products from the Favorites list.

Products



The following Product group is displayed.

Product Groups

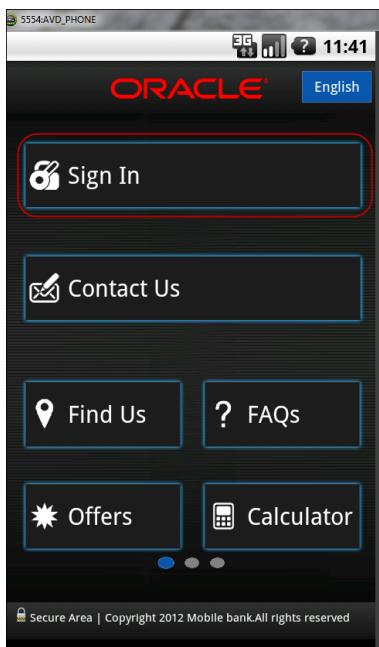


Note: Please refer to the following sections to apply online for the respective products.

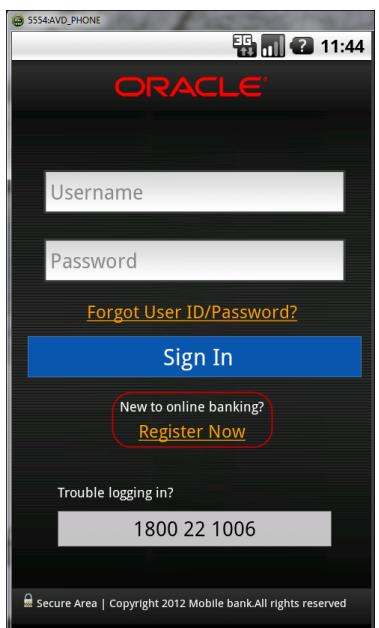
For the Registered Customer:

1. Click Sign In on the Home page.

Home Page

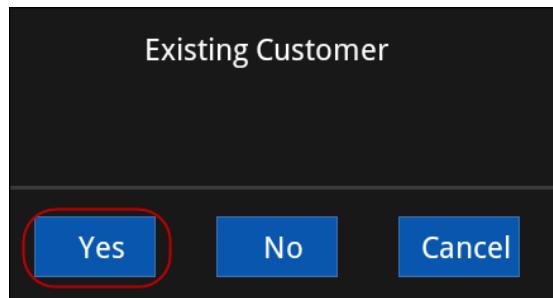


Login Page



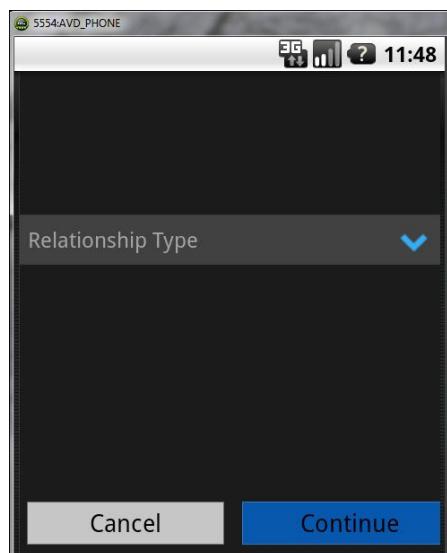
2. Click New to Online Banking? on the Login page. The following page is displayed.

Existing Customer?



3. Click Yes. The following page is displayed.

Relationship Type

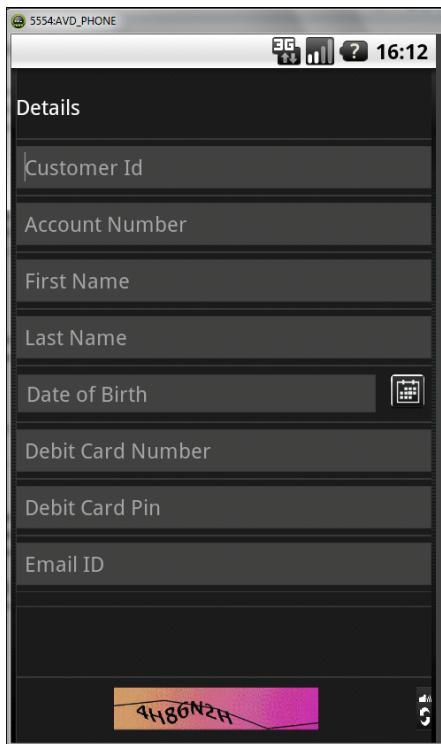


4. Select the appropriate Relationship Type from the following:

- Saving Account Customer
- Credit Card Customer
- Debit Card Customer

The following page is displayed.

Banking Relationship - Details



Field Description

Customer ID	[Mandatory, Alphanumeric, Input Box, 35] Enter the appropriate Customer ID .
Account Number	[Mandatory, Input Box, 35] Enter the appropriate Account Number .
First Name	[Mandatory, Alphanumeric, Input Box, 35] Enter the appropriate First Name of the applicant.
Last Name	[Mandatory, Alphanumeric, Input Box, 35] Enter the appropriate Last Name of the applicant.
Date of Birth	[Mandatory, Date-Picker] Enter the appropriate Date of Birth using the Date-Picker.
Debit Card Number	[Mandatory, Input Box, 20] Enter the appropriate Debit Card Number .
Debit Card Pin	[Mandatory, Input Box, 4] Enter the appropriate Debit Card Pin .
Mobile Number	[Mandatory, Numeric, Input Box, 20] Enter the valid Mobile Number .

Email ID [Optional, Alphanumeric, Input Box, 255]

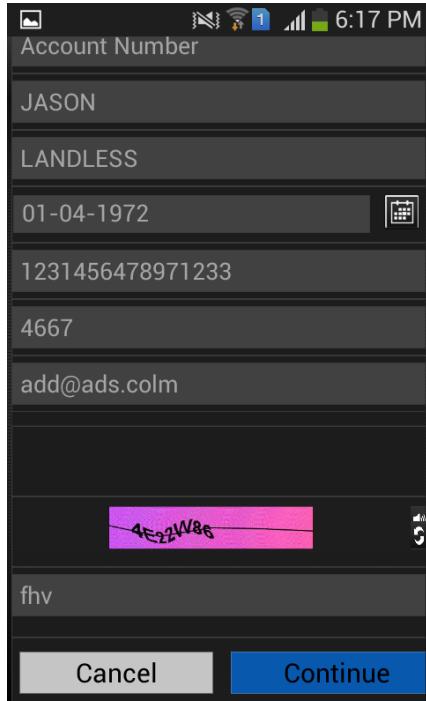
Enter the valid **Email ID**.

Security Code [Mandatory, Input Box]

Enter the appropriate Security Code as shown in the *Captcha* image.

5. Enter the appropriate information into the respective fields.

Banking Relationship - Details



Account Number
JASON
LANDLESS
01-04-1972
1231456478971233
4667
add@ads.colm

4E22W86

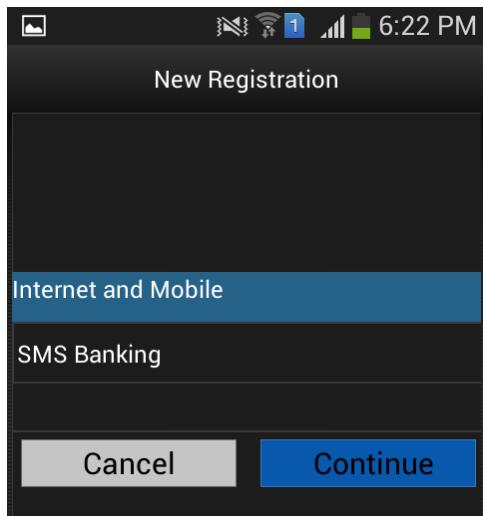
fhv

Cancel Continue

6. Click **Continue**.

The following page is displayed.

New Registration



Field Description

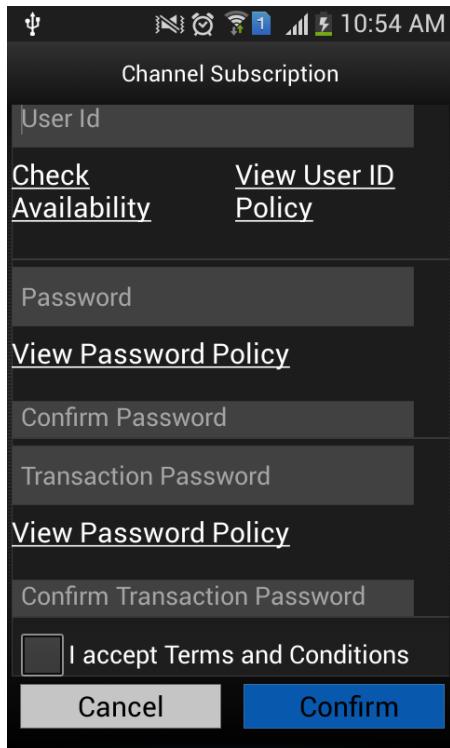
New Registration [Listbox]
Select the desired choice from the following:
• Internet and Mobile Banking
• SMS Banking

Cancel [Action Button]
Click **Cancel** to cancel the process.

Continue [Action Button]
Click **Continue** to continue with the process.

The following page is displayed.

Channel Subscription



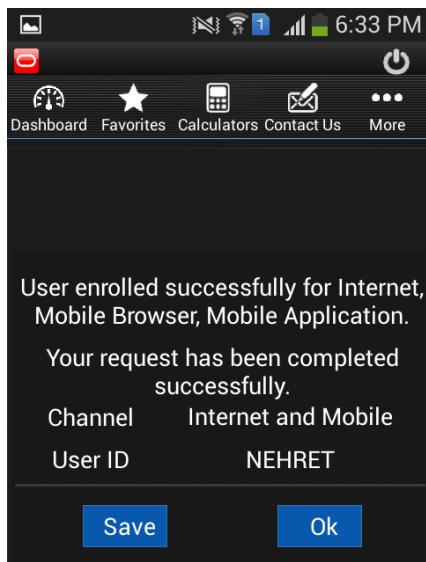
Field Description

Field Name	Description
Channel Subscription Details	
User ID	[Mandatory, Alphanumeric, Input Box, 20] Enter the desired User ID as per the <i>User ID Policy</i> .
Check Availability	[Hyperlink] Click the link to check the availability of the User ID .
View User ID Policy	[Hyperlink] Click the link to view the <i>User ID Policy</i> .
View Password Policy	[Hyperlink] Click the link to check the <i>Password Policy</i> .
Password	[Mandatory, Alphanumeric, Input Box, 20] Enter the desired Login Password .
Confirm Password	[Mandatory, Alphanumeric, Input Box, 20] Re-enter the Login Password to confirm the same.
Transaction Password	[Mandatory, Alphanumeric, Input Box, 20] Enter the desired Transaction Password .

Field Name	Description
Confirm Transaction Password	[Mandatory, Alphanumeric, Input Box, 20] Re-enter the Transaction Password to confirm the same.
Terms & Conditions	[Checkbox] Select the checkbox to accept the Terms & Conditions .
Cancel	[Action Button] Click Cancel to cancel the Channel Subscription process.
Confirm	[Action Button] Click Confirm to confirm the details.

The following page is displayed.

Success Message



7. Click Ok.
8. **Re-login** into the application.

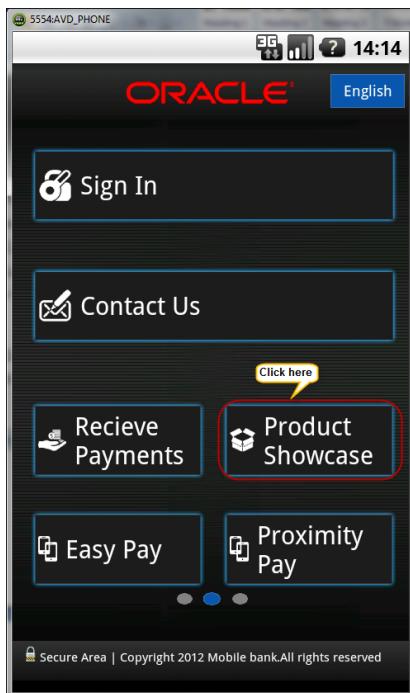
Note: Please refer to the login process for the **Existing** User.

Note: Please refer to the following sections to apply online for the respective products.

For the Prospect Customer:

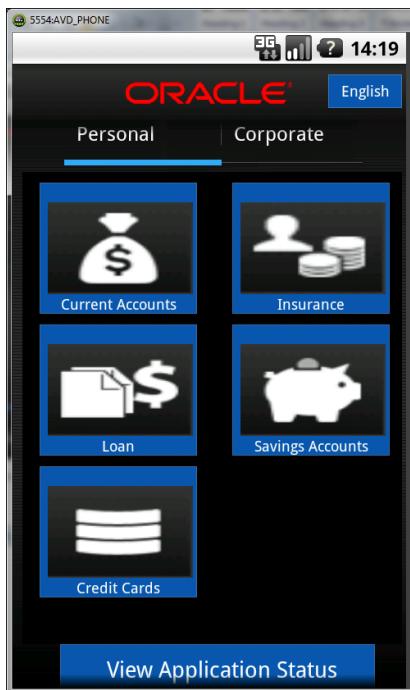
1. Select Product Showcase on the Home page, as shown in the following screenshot:

Home Page



The following page is displayed.

Product Showcase



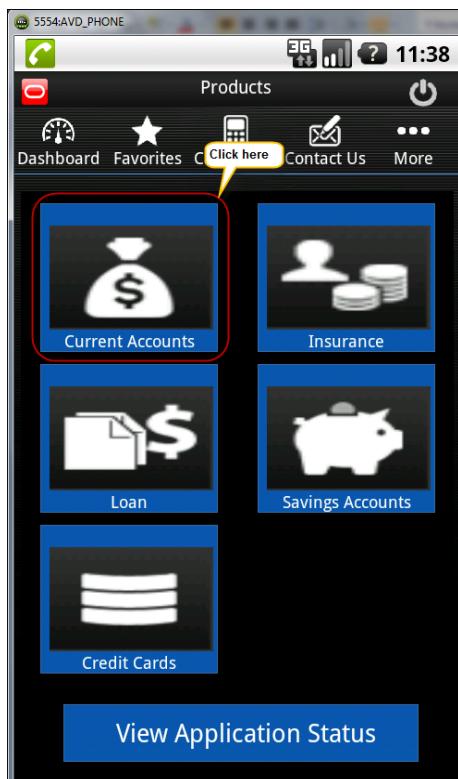
Note: Please refer to the following sections to apply online for the respective products.

13.1 Current Accounts Overdraft

The user can follow the procedure below to fill the **Online Application Form** for *Current Accounts*.

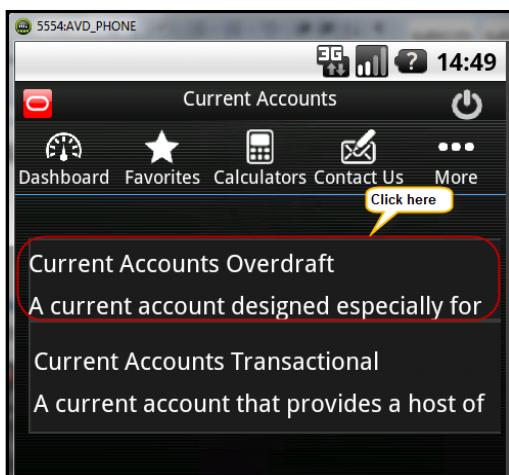
2. Click Current Accounts on the Product Group page, as shown in the following screenshot.

Product Group



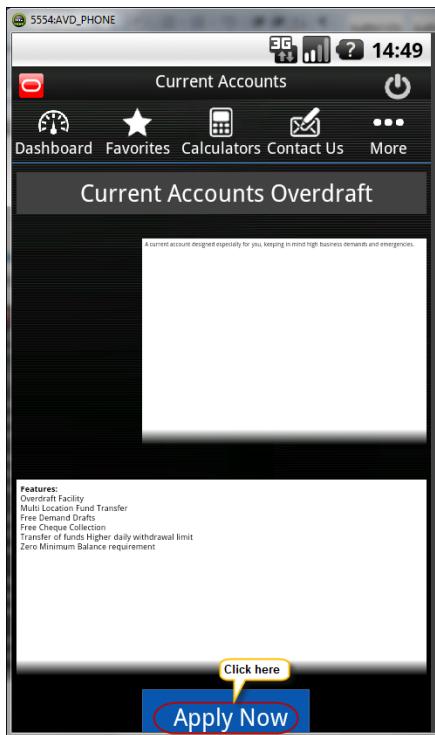
3. The following page is displayed. Click the Current Accounts Overdraft.

Product Group – Current Accounts



The following page is displayed.

Current Accounts Overdraft



4. Click Apply Now. The following page is displayed.

Current Account Overdraft - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

5. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Current Account Overdraft - Online Application Form

The screenshot shows a mobile application interface for a current account overdraft application. The top status bar indicates the device is 5554AVD_PHONE with a battery level of 85%, signal strength, and the time 14:52. The navigation bar includes icons for back, home, and recent apps, along with a power button. The main header reads "Current Accounts Overdraft". Below the header is a navigation bar with icons for Dashboard, Favorites, Calculators, Contact Us, and More. The main content area contains the following form fields:

- Type of Ownership: Others
- Type of Business: Others
- Name of Business: (Field is empty)
- Overdraft Limit Required: Pound Sterling
- Annual Turnover: (Field is empty)

At the bottom of the screen is a large blue "Next" button.

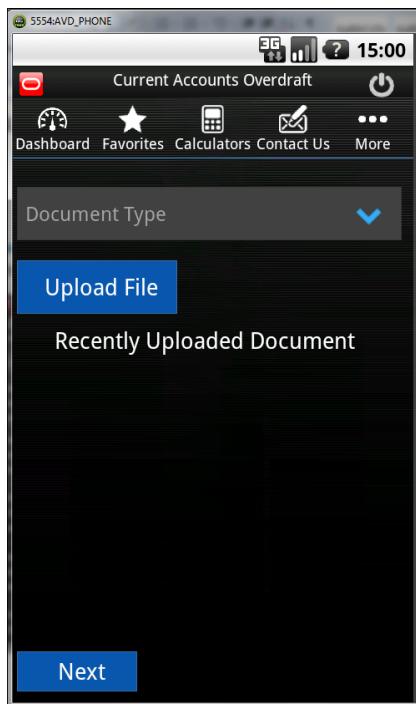
Field Description

Field Name	Description
Online Application Form	
Type of Ownership	[Dropdown] Select the desired Customer from the dropdown.
Others	[Optional, Input Box, 50] If the Type of Ownership selected is <i>Others</i> , then enter the desired <i>Ownership Type</i> .
Type of Business	[Dropdown] Select the desired type of business from the dropdown.
Others	[Optional, Input Box, 50] If the Type of Ownership selected is <i>Others</i> , then enter the desired <i>Business Type</i> .
Name of Business	[Mandatory, Input Box, 50] Enter the appropriate <i>Business Name</i> .
Overdraft Limit Required?	[Dropdown] Select the desired option from the following: <ul style="list-style-type: none"> • Yes • No
Currency Type	[Dropdown] Select the desired Currency Type from the system-configured options available in the dropdown.
Annual Turnover	[Mandatory, Input Box, 20] Enter the appropriate Annual Turnover value.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Current Account Overdraft - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

7. Once the required file is uploaded, click Next.

The following page is displayed.

Current Account Overdraft - Online Application Form



8. Once the Terms and Conditions are accepted, click Continue.

The following age is displayed.

Current Account Overdraft - Online Application Form – Verify

First Name	CHINTAMANI
Last Name	CHINTU
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	18-11-2013
Preferred Time Of Contact	Any Time
Type of Ownership	Company

Current Account Overdraft - Online Application Form – Verify

5554AVD_PHONE

Mobile Number Accounts Overdraft 15:18

Email Address

Preferred Date Of Contact 18-11-2013

Preferred Time Of Contact Any Time

Type of Ownership Company

Type of Business Manufacturing

Name of Business Magnum

Overdraft Limit Yes

Annual Turnover Rs 100,000,000.00

Change Confirm

9. Once all the information is verified click **Confirm**. The following message is displayed.

Current Account Overdraft - Online Application Form – Submission Message

5554AVD_PHONE

Mobile Number Accounts Overdraft 15:19

Email Address

Preferred Date Of Contact 18-11-2013

Preferred Time Of

Your application with Reference Number 192004676321370 has been submitted to the bank

Overdraft Limit Yes

Annual Turnover Rs 100,000,000.00

Change Ok

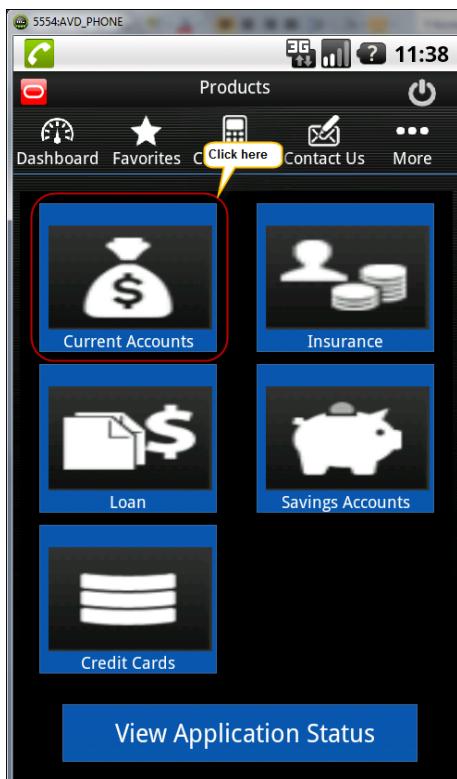
10. Click Ok.

13.2 Current Accounts Transactional

The user can follow the procedure below to fill the **Online Application Form** for *Current Accounts*.

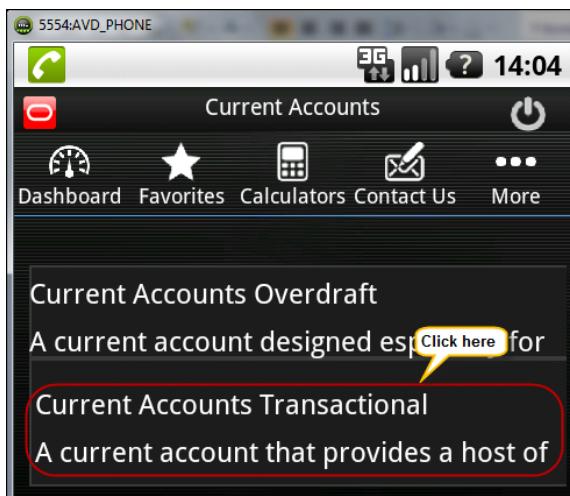
1. Click Current Accounts on the Product Group page, as shown in the following screenshot.

Product Group



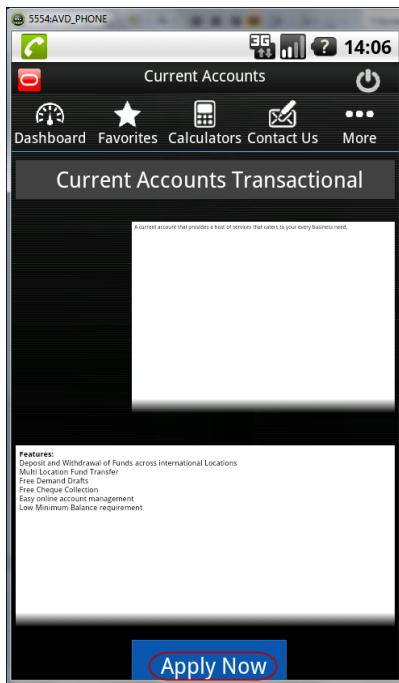
2. The following page is displayed. Click the Current Accounts Transactional.

Product Group – Current Accounts



The following page is displayed.

Current Account Transactional - Online Application Form



3. Click Apply Now. The following page is displayed.

Current Account Transactional - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Current Account Transactional - Online Application Form

The screenshot shows a mobile application interface for a current account transactional application. The top status bar indicates the device is 5554:AVD_PHONE with a battery level of 14:14. The main header reads "Current Accounts Transactional". Below the header is a navigation bar with icons for Dashboard, Favorites, Calculators, Contact Us, and More. The main content area contains several dropdown menus and input fields. The first dropdown is labeled "Type of Ownership" and shows "Others" as the selected option. The second dropdown is labeled "Type of Business" and also shows "Others". Below these is a text input field labeled "Name of Business" which is currently empty. The third dropdown is labeled "Pound Sterling" and shows "Annual Turnover" as the selected option. At the bottom of the screen is a large blue "Next" button.

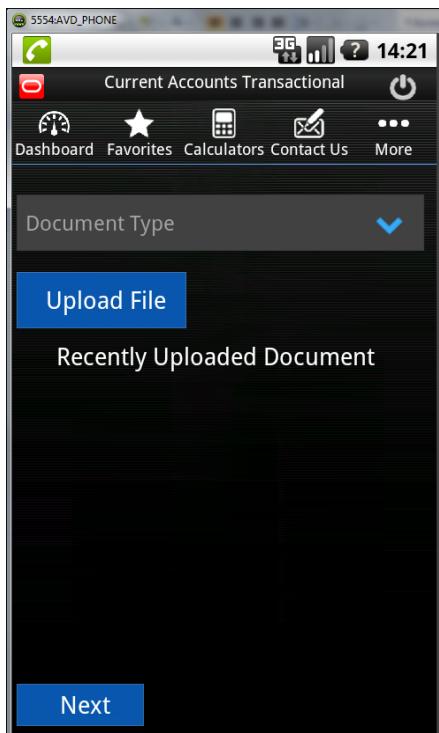
Field Description

Field Name	Description
Online Application Form	
Type of Ownership	[Dropdown] Select the desired Customer from the dropdown.
Others	[Optional, Input Box, 50] If the Type of Ownership selected is <i>Others</i> , then enter the desired <i>Ownership Type</i> .
Type of Business	[Dropdown] Select the desired type of business from the dropdown.
Others	[Optional, Input Box, 50] If the Type of Ownership selected is <i>Others</i> , then enter the desired <i>Business Type</i> .
Name of Business	[Mandatory, Input Box, 100] Enter the appropriate <i>Business Name</i> .
Currency Type	[Dropdown] Select the desired Currency Type from the system-configured options available in the dropdown.
Annual Turnover	[Mandatory, Input Box, 20] Enter the appropriate Annual Turnover value.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Current Account Transactional - Online Application Form



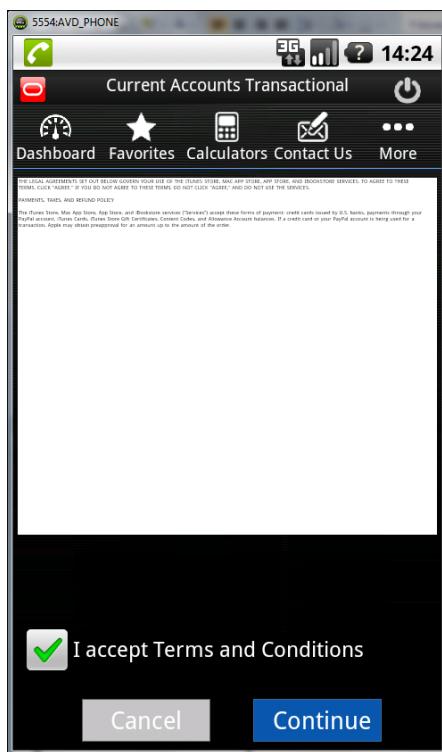
Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Current Account Overdraft - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

The following age is displayed.

Current Account Transactional - Online Application Form – Verify

First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	19-11-2013
Preferred Time Of Contact	Any Time
Type of Ownership	Company

Current Account Transactional - Online Application Form – Verify

Mobile Number

Email Address

Preferred Date Of Contact 19-11-2013

Preferred Time Of Contact Any Time

Type of Ownership Company

Type of Business Manufacturing

Name of Business Magnum

Annual Turnover £ 100,000,000.00

Change Confirm

8. Once all the information is verified click **Confirm**. The following message is displayed.

Current Account Transactional - Online Application Form – Submission Message

Mobile Number

Email Address

Preferred Date Of

Your application with Reference Number 453724060322978 has been submitted to the bank

Save Ok

Name of Business Magnum

Annual Turnover £ 100,000,000.00

Change Confirm

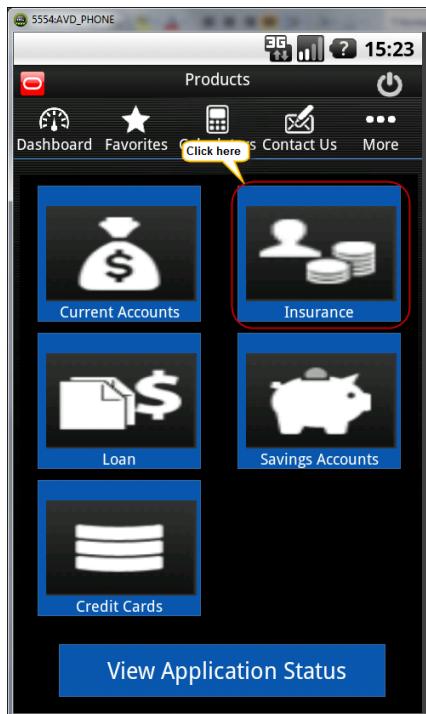
9. Click Ok.0.

13.3 Car Insurance

The user can follow the procedure below to fill the **Online Application Form** for **Car Insurance**.

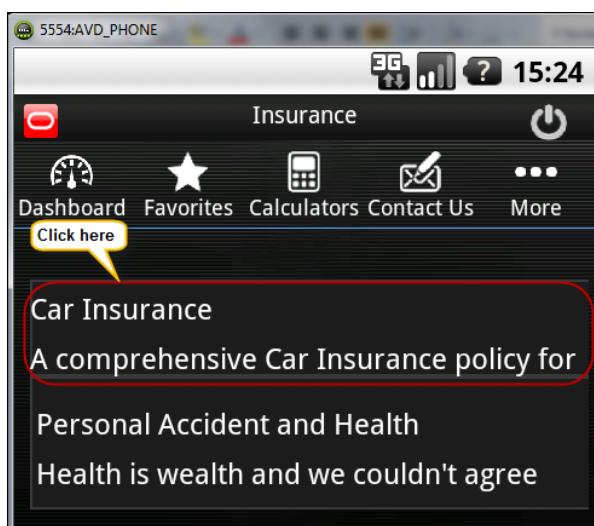
1. Click Insurance on the Product Group page, as shown in the following screenshot.

Product Group



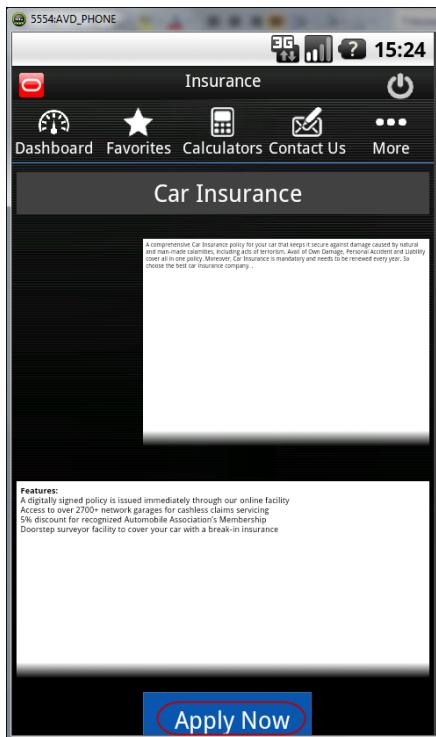
2. The following page is displayed. Click the Current Accounts Overdraft.

Product Group – Current Accounts



The following page is displayed.

Car Insurance



3. Click Apply Now. The following page is displayed.

Car Insurance - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next.
The following page is displayed.

Car Insurance - Online Application Form

The screenshot shows a mobile application interface for a car insurance application. The top navigation bar includes icons for battery, signal, and time (15:26). The main menu bar contains 'Car Insurance', 'Dashboard', 'Favorites', 'Calculators', 'Contact Us', and 'More'. Below the menu, there are several input fields: 'City where the car is registered', 'Date of Registration' with a calendar icon, 'Manufacturer', 'Model', 'Price of the Vehicle', 'Previous Policy Expiry Date' with a calendar icon, and 'Promotion code'. At the bottom of the screen is a large blue 'Next' button.

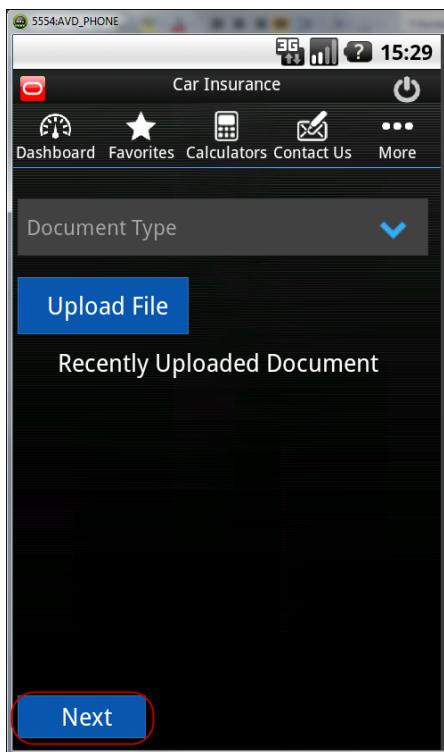
Field Description

Field Name	Description
Online Application Form	
City where the car is registered	[Dropdown] Enter the appropriate city name.
Date of Registration	[Date-Picker] Select the appropriate registration date from the Date-Picker.
Manufacturer	[Optional, Input Box, 20] Enter the appropriate model of the car.
Model	[Optional, Input Box, 20] Enter the appropriate model of the car.
Price of the Vehicle	[Mandatory, Input Box, 15] Enter the appropriate price of the vehicle.
Previous Policy Expiry Date	[Date-Picker] Select the appropriate date from the Date-Picker.
Promotion Code	[Optional, Input Box, 10] Select the desired Currency Type from the system-configured options available in the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Car Insurance- Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Car Insurance - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

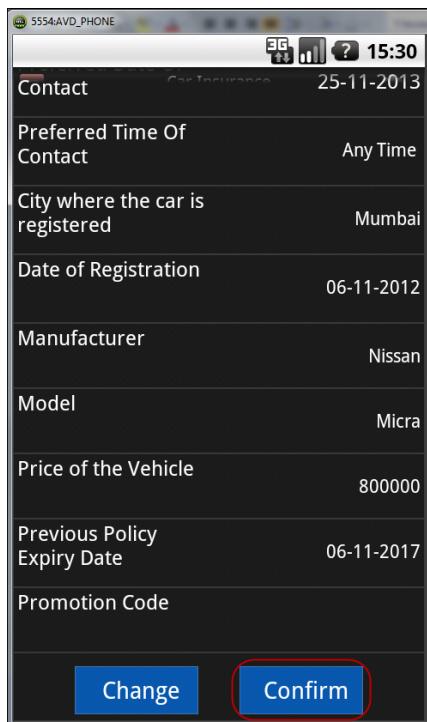
The following page is displayed.

Car Insurance - Online Application Form – Verify

The screenshot shows a 'Verify' page for the Car Insurance application. The page displays the following information:

First Name	CHINTAMANI
Last Name	CHINTU
Date Of Birth	01-06-1984
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	25-11-2013
Preferred Time Of Contact	Any Time
City where the car is registered	Mumbai

Car Insurance - Online Application Form – Verify



Contact	Car Insurance	25-11-2013
Preferred Time Of Contact	Any Time	
City where the car is registered	Mumbai	
Date of Registration	06-11-2012	
Manufacturer	Nissan	
Model	Micra	
Price of the Vehicle	800000	
Previous Policy Expiry Date	06-11-2017	
Promotion Code		
Change Confirm		

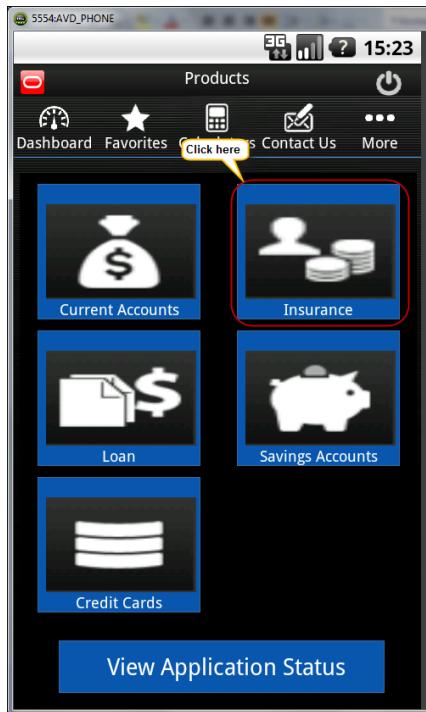
8. Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.
9. Click Ok.0.

13.4 Personal Accident and Health

The user can follow the procedure below to fill the **Online Application Form** for *Personal Accident and Health*.

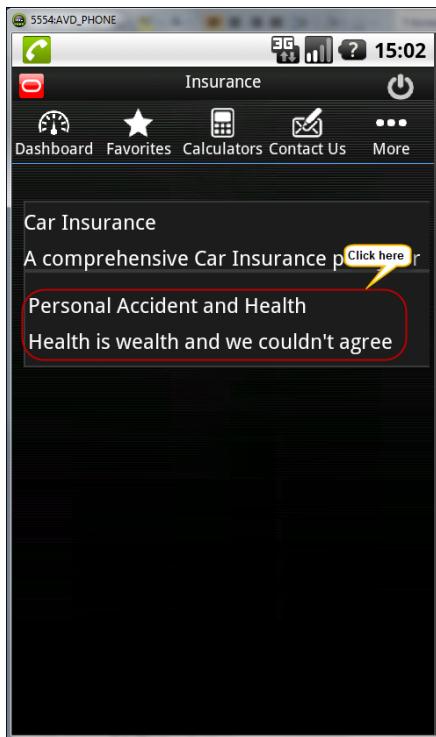
1. Click Insurance on the Product Group page, as shown in the following screenshot.

Product Group



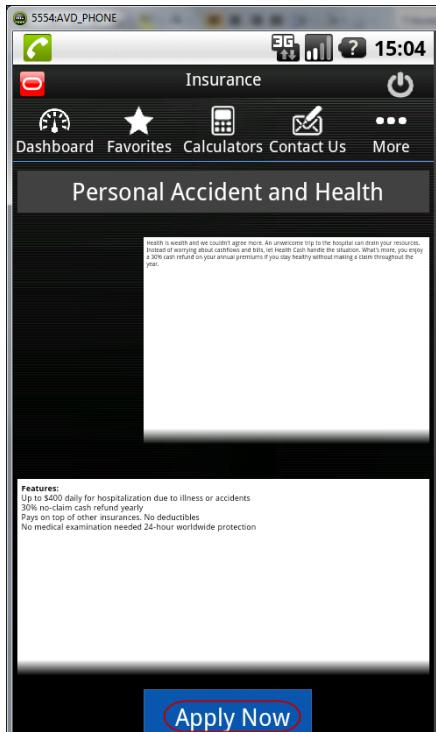
2. The following page is displayed. Click the Personal Accident and Health.

Product Group – Personal Accident and Health



The following page is displayed.

Personal Accident and Health



3. Click Apply Now. The following page is displayed.

Personal Accident and Health - Online Application Form



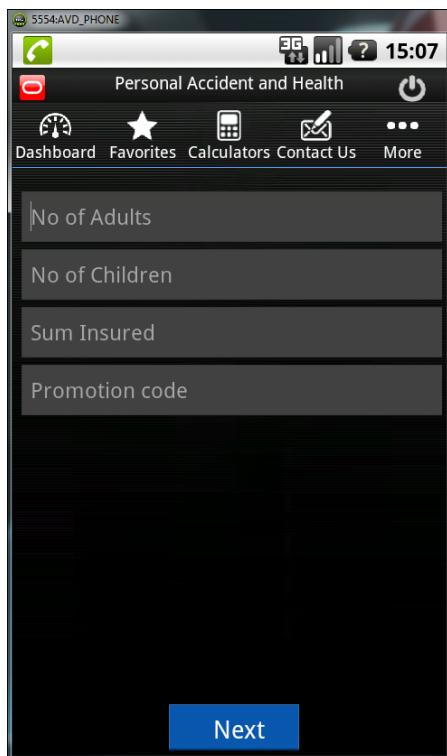
Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

- Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Personal and Accident Health - Online Application Form



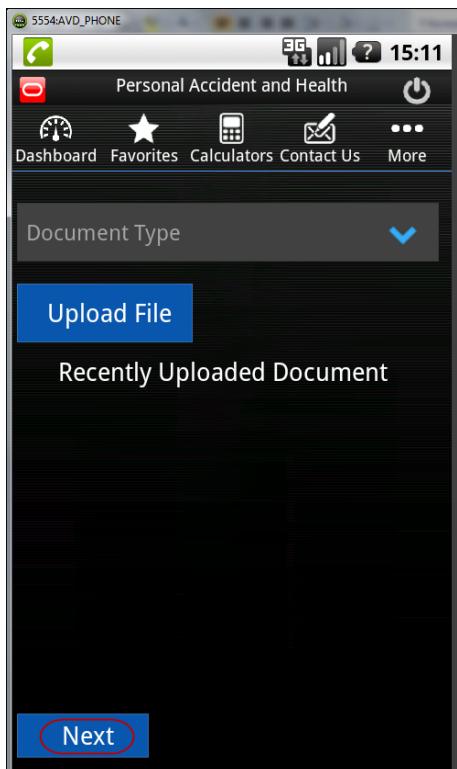
Field Description

Field Name	Description
Online Application Form	
No of Adults	[Mandatory, Input Box, 2] Enter the appropriate number of adults.
No of Children	[Mandatory, Input Box, 2] Enter the appropriate no. of children.
Sum Insured	[Mandatory, Input Box, 15] Enter the desired sum insured.
Promotion Code	[Optional, Input Box, 10] Select the desired Currency Type from the system-configured options available in the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Personal Accident and Health - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Personal Accident and Health - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Personal Accident and Health - Online Application Form – Verify

First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	19-11-2013
Preferred Time Of Contact	Any Time
Number of Adults	2

Personal Accident and Health - Online Application Form – Verify

5554AVD_PHONE

Personal Accident and Health

Mobile Number

Email Address

Preferred Date Of Contact 19-11-2013

Preferred Time Of Contact Any Time

Number of Adults 2

Sum Insured 200000

Number of Children 2

Promotion Code

Change **Confirm**

- Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.

Personal Accident and Health – Online Application Form – Submission Message

5554AVD_PHONE

Personal Accident and Health

Mobile Number

Email Address

Preferred Date Of 19-11-2013

Your application with Reference Number 148722216323229 has been submitted to the bank

Save **Ok**

Number of Children 2

Promotion Code

Change **Confirm**

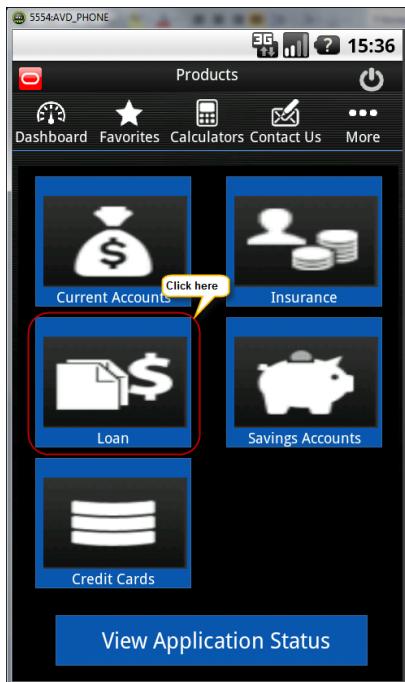
- Click **Ok**.

13.5 Business Loan

The user can follow the procedure below to fill the **Online Application Form** for *Business Loan*.

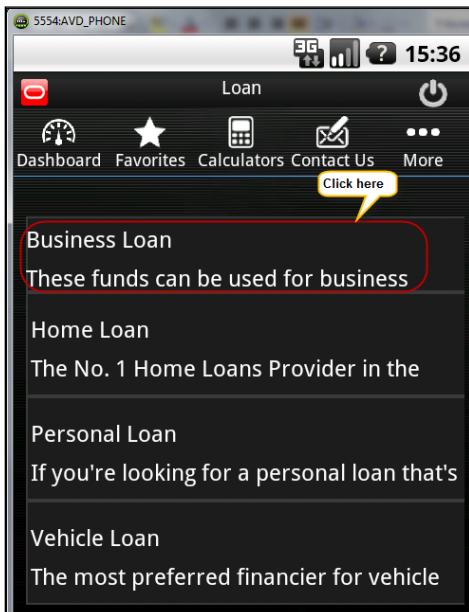
1. Click **Loan** on the Product Group page, as shown in the following screenshot.

Product Group



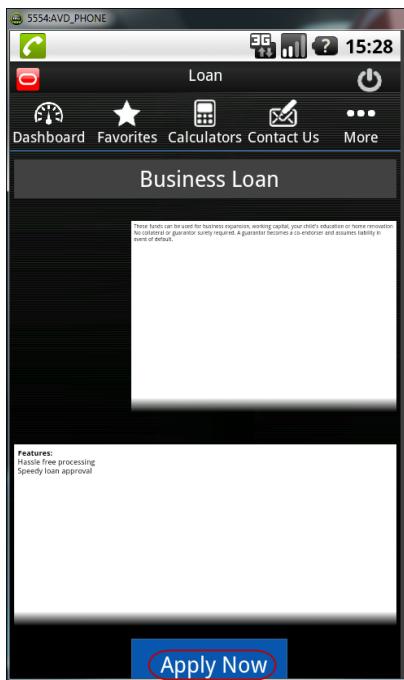
2. The following page is displayed. Click the **Business Loan**.

Product Group – Business Loan



The following page is displayed.

Business Loan



3. Click Apply Now. The following page is displayed.

Business Loan - Online Application Form

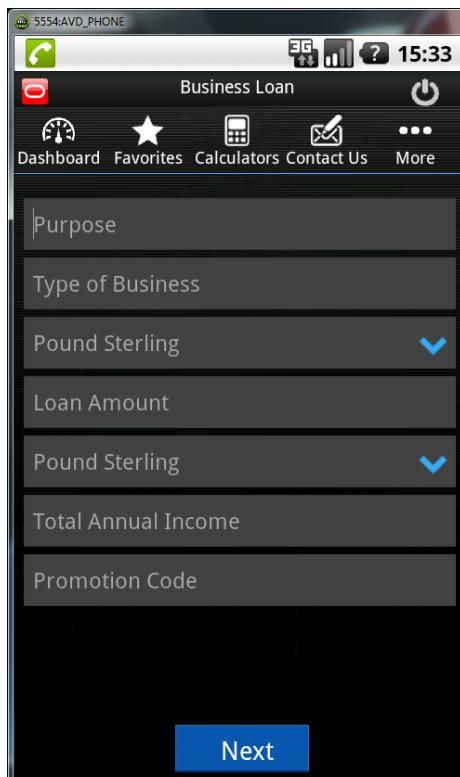


Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Business Loan - Online Application Form



The screenshot shows a mobile application interface for a Business Loan application. The screen is titled "Business Loan" and includes a navigation bar with icons for Dashboard, Favorites, Calculators, Contact Us, and More. The main content area contains the following fields:

- Purpose
- Type of Business
- Pound Sterling (dropdown menu)
- Loan Amount
- Pound Sterling (dropdown menu)
- Total Annual Income
- Promotion Code

At the bottom of the screen is a blue "Next" button.

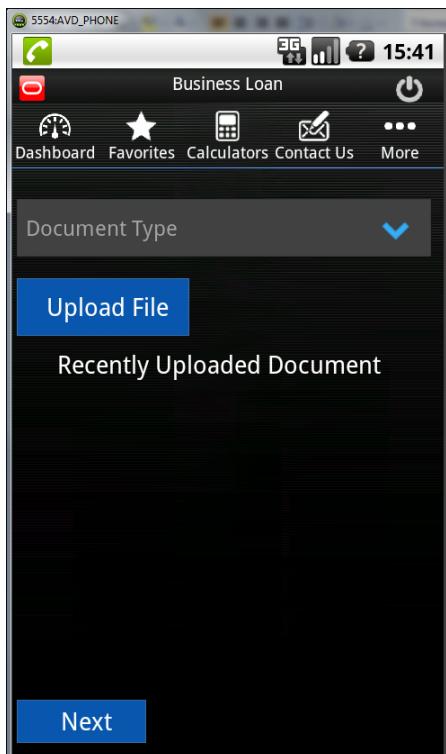
Field Description

Field Name	Description
Online Application Form	
Purpose	[Mandatory, Input Box, 50] Enter the appropriate purpose.
Type of Business	[Mandatory, Input Box, 50] Enter the appropriate type of business.
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Loan Amount	[Mandatory, Input Box, 15] Enter the appropriate <i>Loan Amount</i> .
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Total Annual Income	[Mandatory, Input Box, 15] Enter the appropriate <i>Total Annual Income</i> .
Promotion Code	[Optional, Input Box, 10] Select the desired Currency Type from the system-configured options available in the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Business Loan - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

- Once the required file is uploaded, click Next.

The following page is displayed.

Business Loan - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Business Loan - Online Application Form – Verify

Verify	
First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	19-11-2013
Preferred Time Of Contact	Any Time
Purpose	Loan

Business Loan - Online Application Form – Verify

5554AVD_PHONE

Mobile Number Business Loan

15:44

Email Address

Preferred Date Of Contact 19-11-2013

Preferred Time Of Contact Any Time

Purpose Loan

Type of Business Manufacturing

Loan Amount Rs 10,000,000.00

Total Annual Income Rs 1,500,000.00

Promotion Code

Change **Confirm**

- Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.

Business Loan – Online Application Form – Submission Message

5554AVD_PHONE

Mobile Number Business Loan

15:48

Email Address

Preferred Date Of Contact 19-11-2013

Preferred Time Of

Your application with Reference Number 183341690323370 has been submitted to the bank

Save **Ok**

Total Annual Income Rs 1,500,000.00

Promotion Code

Change **Confirm**

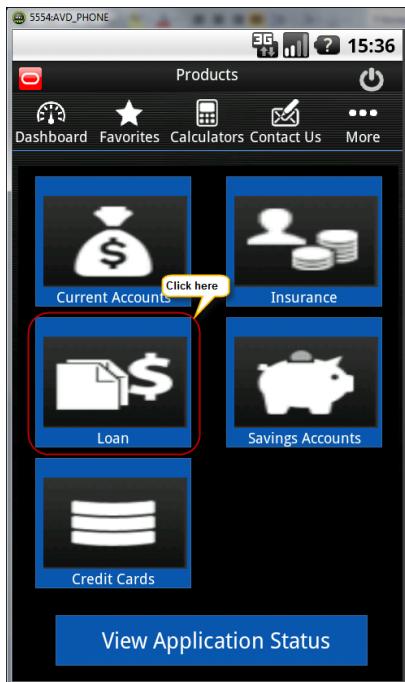
- Click **Ok**.

13.6 Home Loan

The user can follow the procedure below to fill the **Online Application Form** for *Home Loan*.

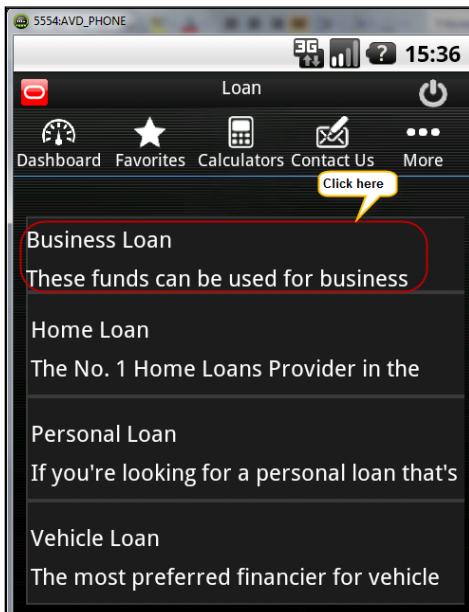
1. Click **Loan** on the Product Group page, as shown in the following screenshot.

Product Group



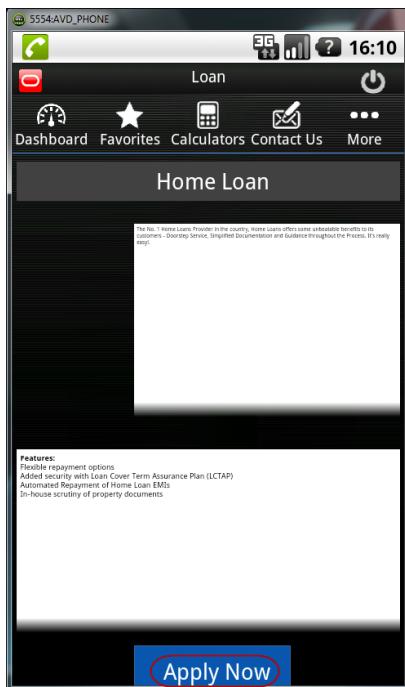
2. The following page is displayed. Click the **Home Loan**.

Product Group – Home Loan



The following page is displayed.

Home Loan



3. Click Apply Now. The following page is displayed.

Home Loan - Online Application Form

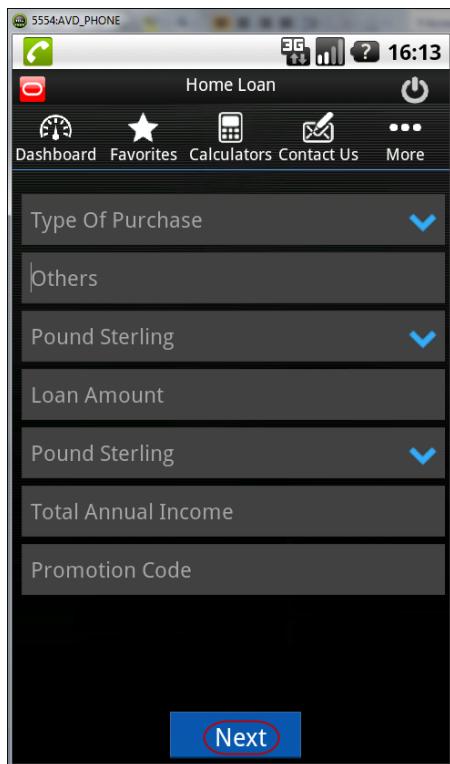


Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Home Loan - Online Application Form



The screenshot shows a mobile application interface for a home loan application. The top navigation bar includes icons for refresh, signal, battery, and time (16:13). The main header is 'Home Loan'. Below the header is a navigation bar with 'Dashboard', 'Favorites', 'Calculators', 'Contact Us', and 'More' options. The main content area contains the following fields:

- Type Of Purchase: A dropdown menu currently set to 'Others'.
- Currency: A dropdown menu currently set to 'Pound Sterling'.
- Loan Amount: A text input field.
- Currency: A dropdown menu currently set to 'Pound Sterling'.
- Total Annual Income: A text input field.
- Promotion Code: A text input field.

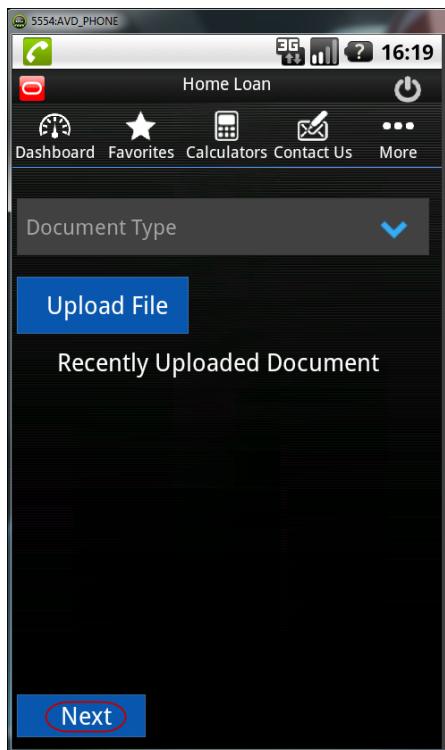
At the bottom of the screen is a large blue 'Next' button, which is circled in red.

Field Description

Field Name	Description
Online Application Form	
Type of Purchase	[Dropdown] Select the appropriate <i>Purchase Type</i> .
Others	[Mandatory, Input Box, 50] If the Purchase Type selected is Other, only then enter the appropriate type of purchase in this field.
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Loan Amount	[Mandatory, Input Box, 15] Enter the appropriate <i>Loan Amount</i> .
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Total Annual Income	[Mandatory, Input Box, 15] Enter the appropriate <i>Total Annual Income</i> .
Promotion Code	[Optional, Input Box, 15] Select the desired Currency Type from the system-configured options available in the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.
The following page is displayed.

Home Loan - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Home Loan - Online Application Form



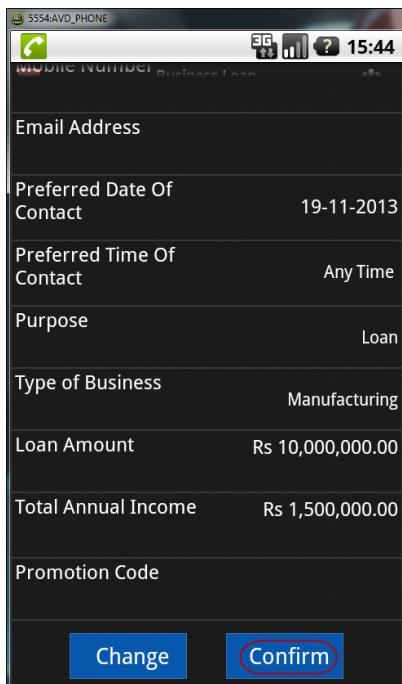
7. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Home Loan - Online Application Form – Verify

First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	19-11-2013
Preferred Time Of Contact	Any Time
Purpose	Loan

Business Loan - Online Application Form – Verify



5554AVD_PHONE

Mobile Number: Business Loan

15:44

Email Address

Preferred Date Of Contact: 19-11-2013

Preferred Time Of Contact: Any Time

Purpose: Loan

Type of Business: Manufacturing

Loan Amount: Rs 10,000,000.00

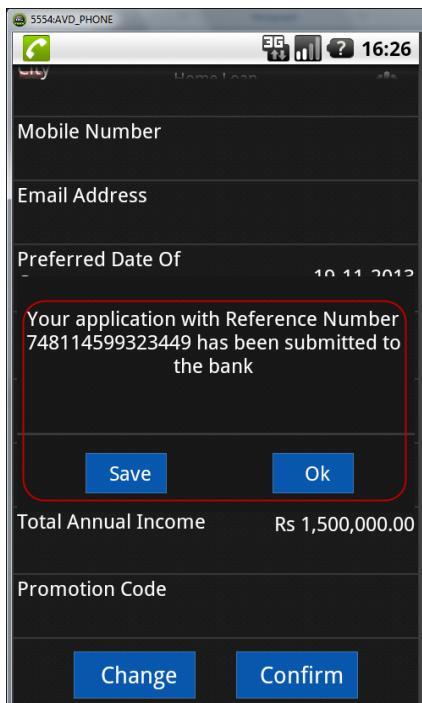
Total Annual Income: Rs 1,500,000.00

Promotion Code

Change **Confirm**

- Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.

Home Loan – Online Application Form – Submission Message



5554AVD_PHONE

Mobile Number

Email Address

Preferred Date Of Contact: 19-11-2013

Your application with Reference Number 748114599323449 has been submitted to the bank

Save **Ok**

Total Annual Income: Rs 1,500,000.00

Promotion Code

Change **Confirm**

- Click **Ok**.

13.7 Personal Loan

The user can follow the procedure below to fill the **Online Application Form** for *Personal Loan*.

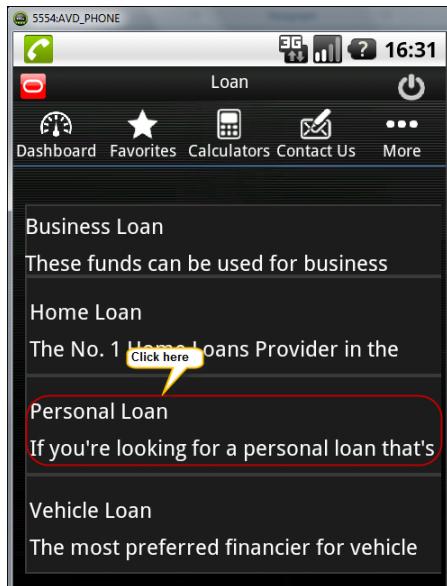
1. Click **Loan** on the Product Group page, as shown in the following screenshot.

Product Group



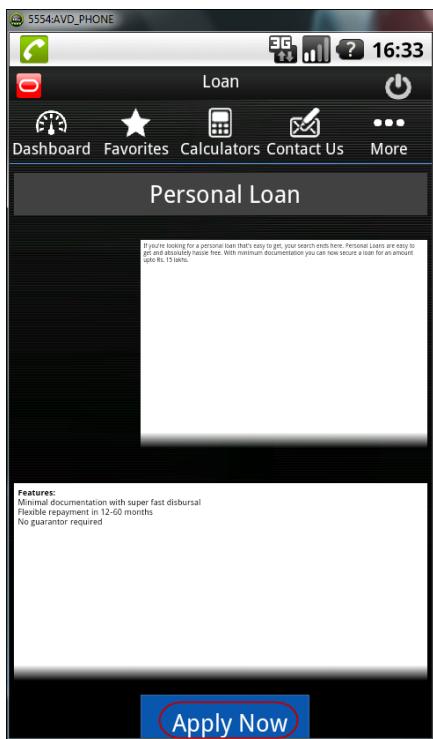
2. The following page is displayed. Click the **Home Loan**.

Product Group – Personal Loan



The following page is displayed.

Personal Loan



3. Click Apply Now. The following page is displayed.

Personal Loan - Online Application Form

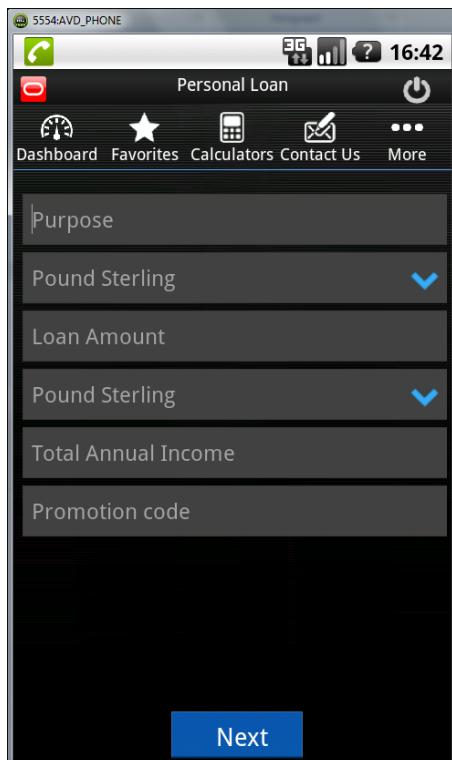


Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Personal Loan - Online Application Form



The screenshot shows a mobile application interface for a personal loan application. The top status bar indicates the device is 5554:AVD_PHONE with a battery level of 88%, signal strength, and the time 16:42. The main header is 'Personal Loan' with a back arrow icon. Below the header is a navigation bar with icons for Dashboard, Favorites, Calculators, Contact Us, and More. The main content area contains the following fields:

- Purpose:** A text input field.
- Loan Amount:** A dropdown menu showing 'Pound Sterling'.
- Total Annual Income:** A dropdown menu showing 'Pound Sterling'.
- Promotion code:** A text input field.

At the bottom of the screen is a large blue 'Next' button.

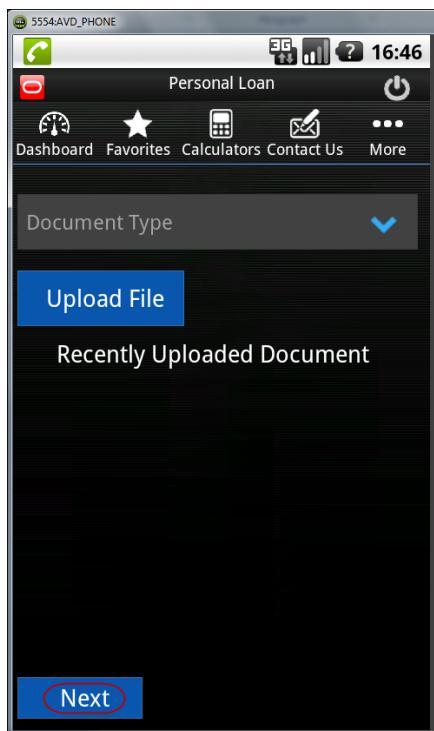
Field Description

Field Name	Description
Online Application Form	
Purpose	[Mandatory, Input Box, 50] Enter the appropriate <i>Purpose</i> .
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Loan Amount	[Mandatory, Input Box, 15] Enter the appropriate <i>Loan Amount</i> .
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Total Annual Income	[Mandatory, Input Box, 15] Enter the appropriate <i>Total Annual Income</i> .
Promotion Code	[Optional, Input Box, 10] Select the desired Currency Type from the system-configured options available in the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Personal Loan - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Personal Loan - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Personal Loan - Online Application Form – Verify

First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	20-11-2013
Preferred Time Of Contact	Any Time
Purpose	personal

Business Loan - Online Application Form – Verify

Mobile Number

Email Address

Preferred Date Of Contact 20-11-2013

Preferred Time Of Contact Any Time

Purpose personal

Loan Amount Rs 700,000.00

Total Annual Income Rs 500,000.00

Promotion Code

Change **Confirm**

- Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.

Personal Loan – Online Application Form – Submission Message

Mobile Number

Email Address

Preferred Date Of Contact 20-11-2013

Your application with Reference Number 160698904323487 has been submitted to the bank

Save **Ok**

Total Annual Income Rs 500,000.00

Promotion Code

Change **Confirm**

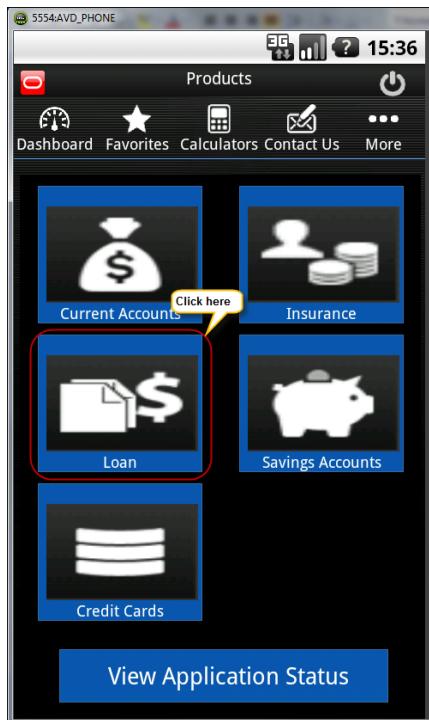
- Click **Ok**.

13.8 Vehicle Loan

The user can follow the procedure below to fill the **Online Application Form** for *Vehicle Loan*.

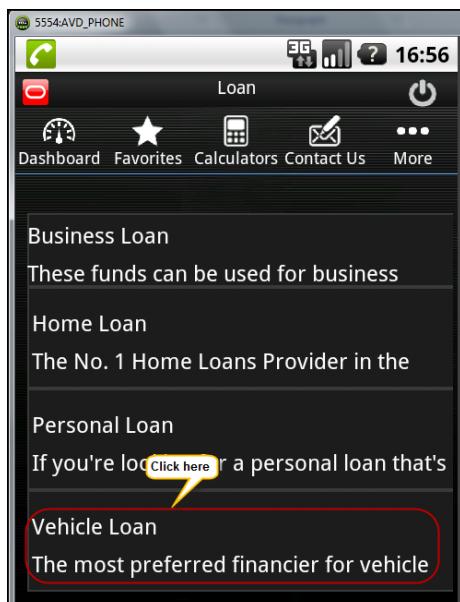
1. Click **Loan** on the Product Group page, as shown in the following screenshot.

Product Group



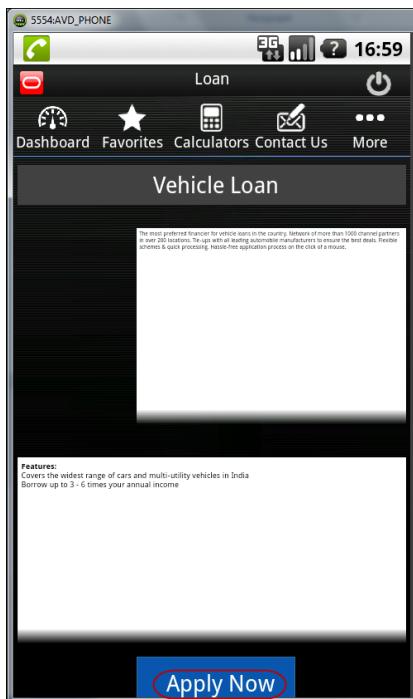
2. The following page is displayed. Click the **Vehicle Loan**.

Product Group – Vehicle Loan



The following page is displayed.

Vehicle Loan



3. Click Apply Now. The following page is displayed.

Vehicle Loan - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Vehicle Loan - Online Application Form

The screenshot shows a mobile application interface for a vehicle loan application. The screen has a dark theme with white text. At the top, there is a header bar with icons for signal strength, battery, and time (17:04). Below the header, the title 'Vehicle Loan' is displayed. The main content area contains several input fields with dropdown arrows:

- Type Of Purchase: Four Wheeler
- Loan Amount: Pound Sterling
- Total Annual Income
- Promotion Code

At the bottom of the screen is a large blue 'Next' button.

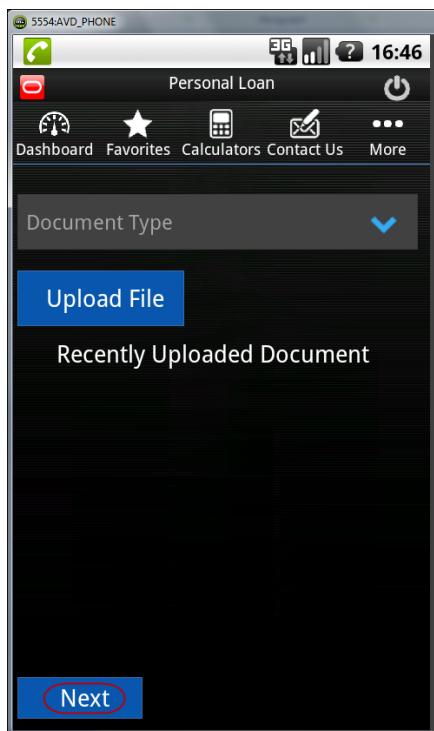
Field Description

Field Name	Description
Online Application Form	
Type of Purchase	[Mandatory, Dropdown] Select the appropriate type of purchase from the following: <ul style="list-style-type: none">• New• Used
Type of Vehicle	[Mandatory, Dropdown] Select the appropriate type of vehicle from the following: <ul style="list-style-type: none">• Two Wheeler• Four Wheeler• Commercial
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Loan Amount	[Mandatory, Input Box, 15] Enter the appropriate <i>Loan Amount</i> .
Currency Type	[Mandatory, dropdown] Select the appropriate currency type from the system-configured options available in the dropdown.
Total Annual Income	[Mandatory, Input Box, 15] Enter the appropriate <i>Total Annual Income</i> .
Promotion Code	[Optional, Input Box, 10] Select the desired Currency Type from the system-configured options available in the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Vehicle Loan - Online Application Form



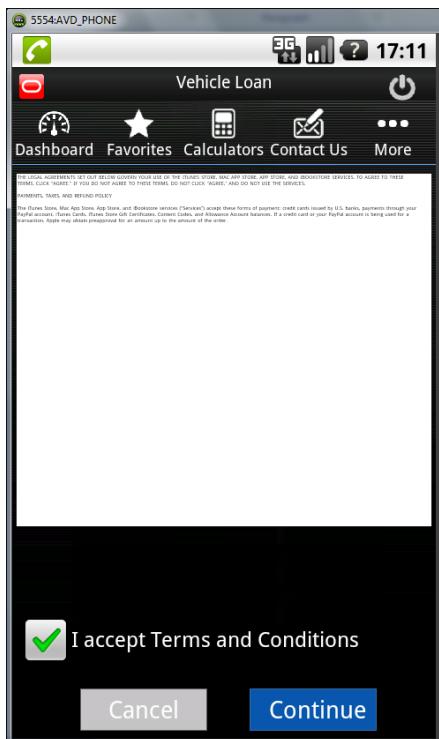
Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Vehicle Loan - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Personal Loan - Online Application Form – Verify

First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time
Type Of Purchase	New

Vehicle Loan - Online Application Form – Verify

5554AVD_PHONE

Mobile Number Vehicle Loan

Email Address

Preferred Date Of Contact 21-11-2013

Preferred Time Of Contact Any Time

Type Of Purchase New

Vehicle type Four Wheeler

Loan Amount Rs 800,000.00

Total Annual Income Rs 1,000,000.00

Promotion Code

Change Confirm

- Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.

Vehicle Loan – Online Application Form – Submission Message

5554AVD_PHONE

Mobile Number Vehicle Loan

Email Address

Preferred Date Of Contact 21-11-2013

Preferred Time Of

Your application with Reference Number 116026432323606 has been submitted to the bank

Save Ok

Total Annual Income Rs 1,000,000.00

Promotion Code

Change Confirm

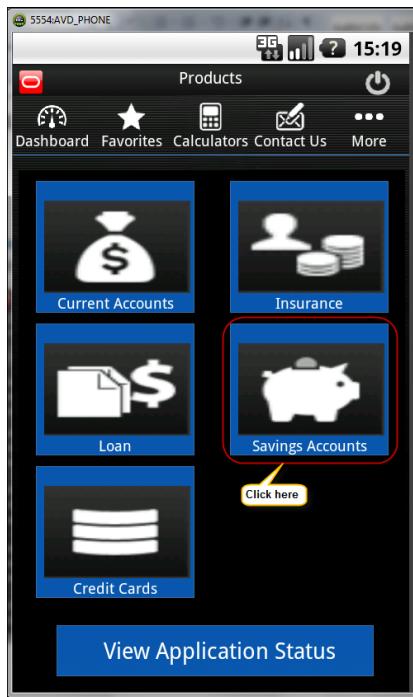
- Click Ok.

13.9 Savings Accounts

The user can follow the procedure below to fill the **Online Application Form** for *Vehicle Loan*.

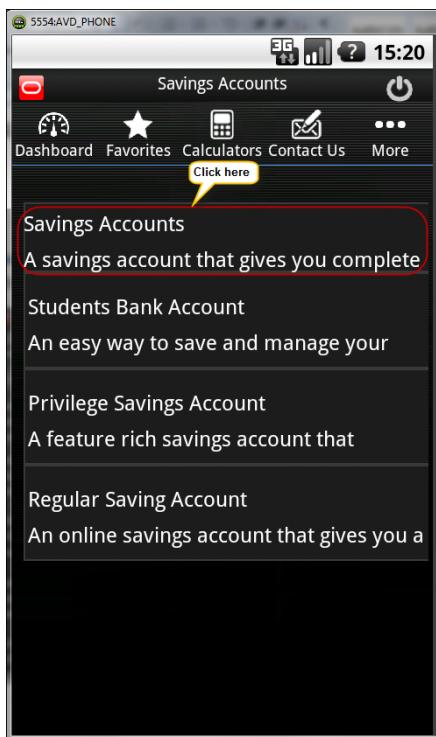
1. Click **Savings Accounts** on the Product Group page, as shown in the following screenshot.

Product Group



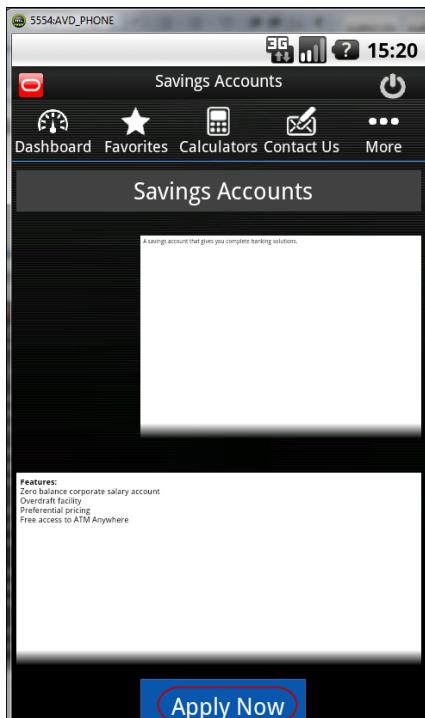
2. The following page is displayed. Click the Savings Accounts.

Product Group – Savings Accounts



The following page is displayed.

Savings Accounts



3. Click Apply Now. The following page is displayed.

Savings Accounts - Online Application Form



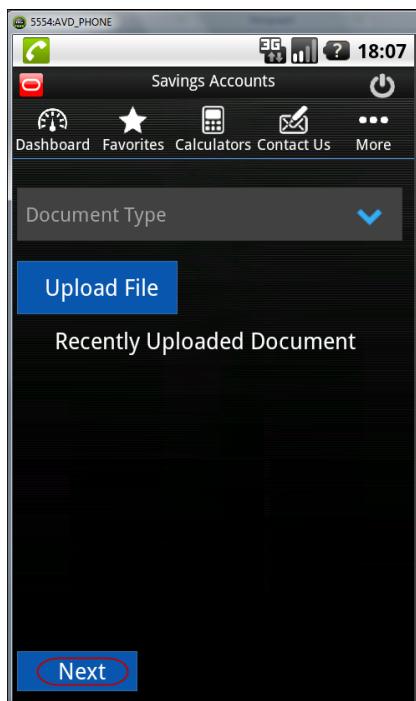
Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Savings Accounts - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the required file is uploaded, click Next.

The following page is displayed.

Savings Accounts - Online Application Form



- Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Savings Accounts - Online Application Form – Verify

First Name	ritwick
Last Name	retail
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time

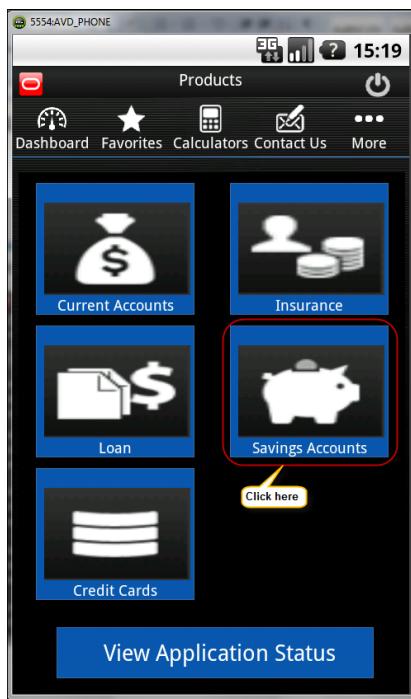
- Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.
- Click Ok.

13.10 Privilege Savings Account

The user can follow the procedure below to fill the **Online Application Form** for *Savings Accounts*.

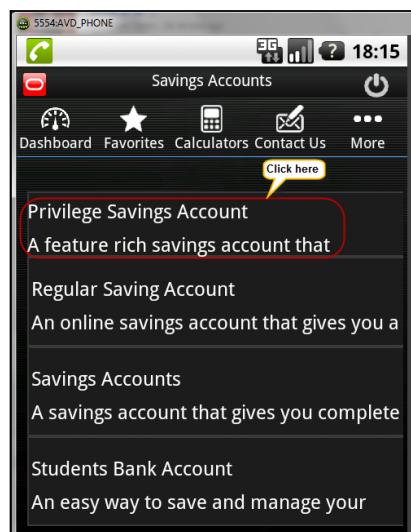
1. Click Savings Accounts on the Product Group page, as shown in the following screenshot.

Product Group



2. The following page is displayed. Click the Vehicle Loan.

Product Group – Savings Accounts



The following page is displayed.

Privilege savings Accounts



3. Click Apply Now. The following page is displayed.

Privilege Savings Accounts - Online Application Form



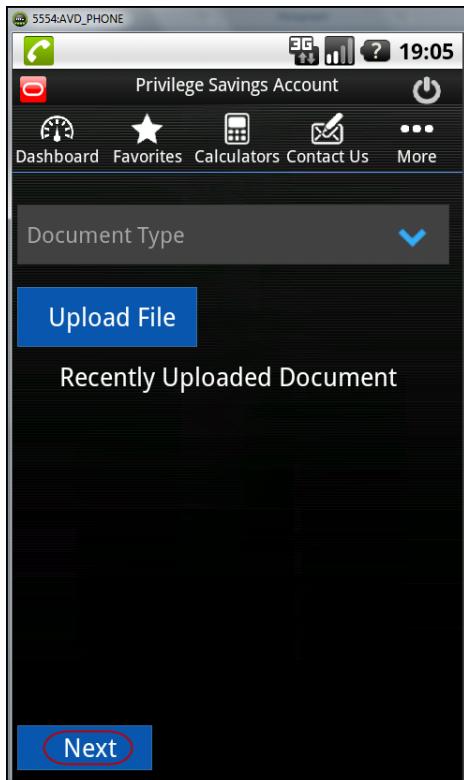
Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next.

The following page is displayed.

Privilege Savings Account - Online Application Form



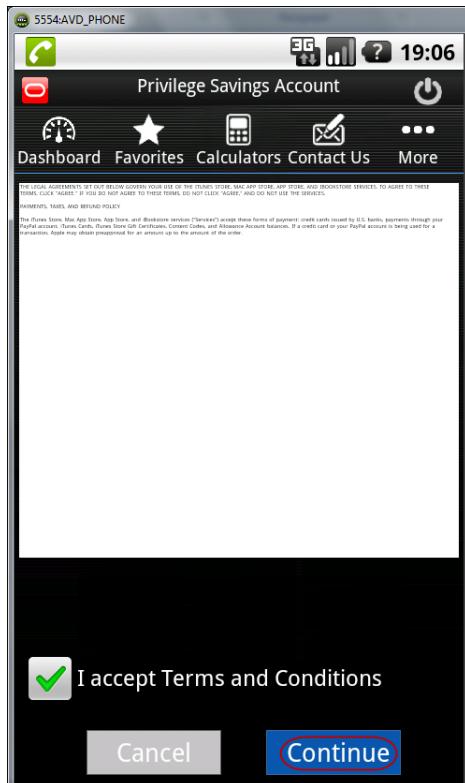
Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the required file is uploaded, click Next.

The following page is displayed.

Privilege Savings Account - Online Application Form



6. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Privilege Savings Account - Online Application Form – Verify



The screenshot shows a mobile application interface titled 'Verify'. The screen contains the following data:

First Name	ritwick
Last Name	retai
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time

A vertical scroll bar is visible on the right side of the screen.

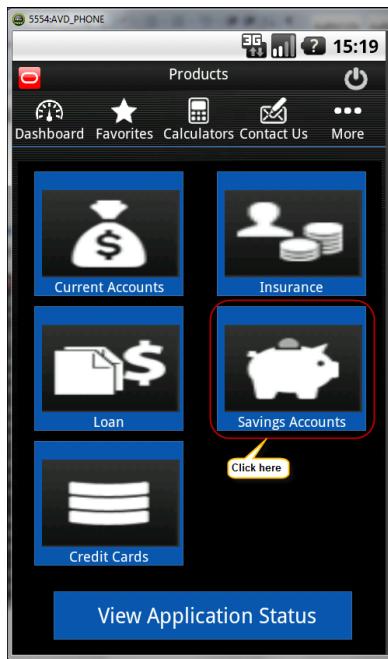
7. Once all the information is verified, click **Confirm**. The screen displays the submission message along with the Application Reference Number.
8. Click Ok.0.

13.11 Regular Saving Account

The user can follow the procedure below to fill the **Online Application Form** for *Savings Accounts*.

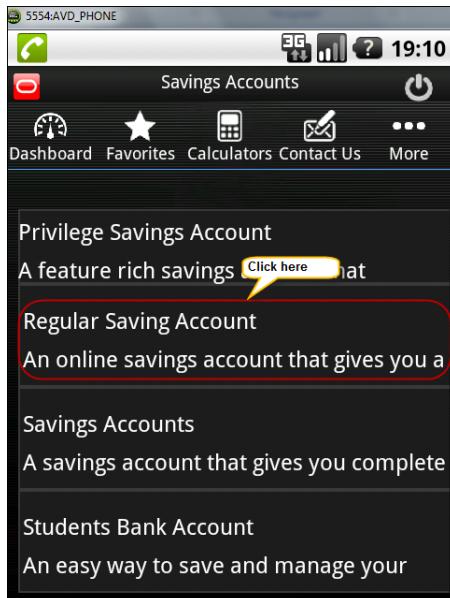
1. Click Savings Accounts on the Product Group page, as shown in the following screenshot.

Product Group



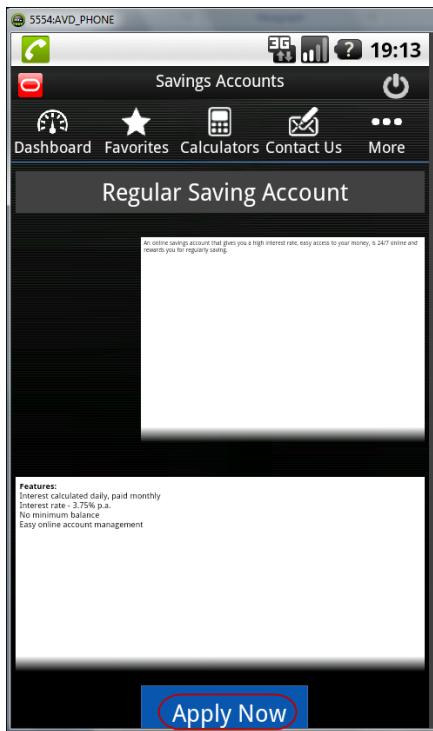
2. The following page is displayed. Click the Vehicle Loan.

Product Group – Savings Accounts



The following page is displayed.

Regular Saving Account



3. Click Apply Now. The following page is displayed.

Regular Saving Account - Online Application Form

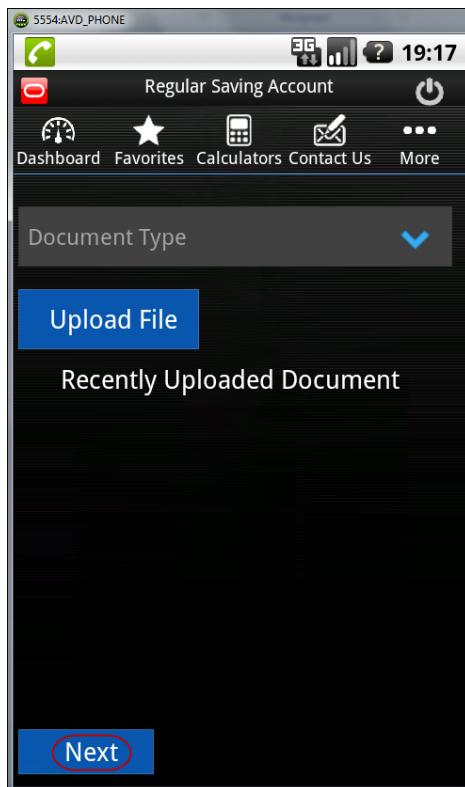


Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Regular Saving Account - Online Application Form



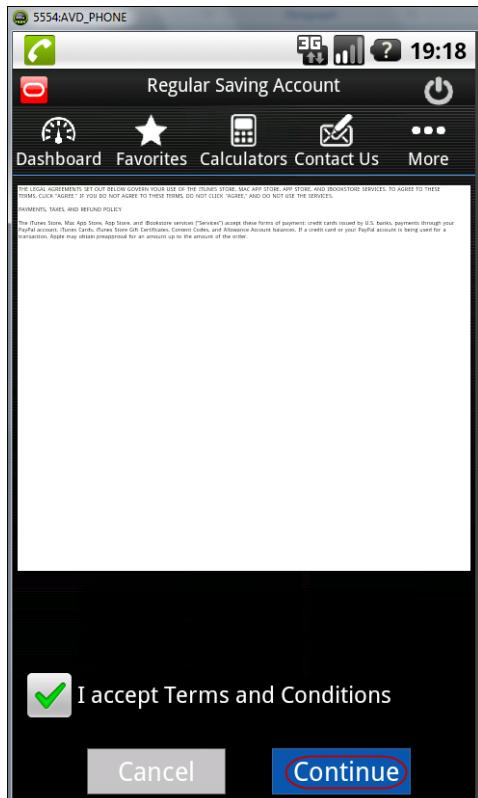
Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the required file is uploaded, click Next.

The following page is displayed.

Regular Saving Account - Online Application Form



6. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Regular Saving Account - Online Application Form – Verify



The screenshot shows a mobile application interface titled 'Verify'. The screen contains several text input fields with placeholder text and a scroll bar on the right side. The fields and their placeholder text are as follows:

Field	Placeholder Text
First Name	ritwick
Last Name	retai
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time

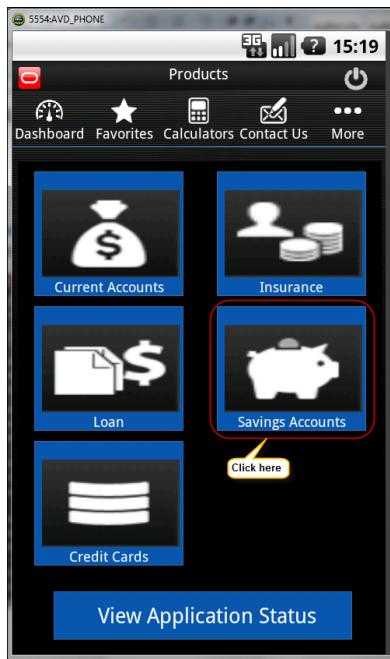
7. Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.
8. Click Ok.0.

13.12 Student Bank Account

The user can follow the procedure below to fill the **Online Application Form** for *Savings Accounts*.

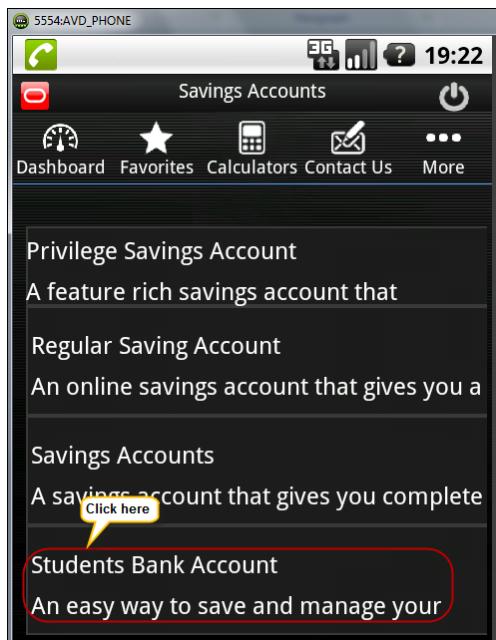
1. Click Savings Accounts on the Product Group page, as shown in the following screenshot.

Product Group



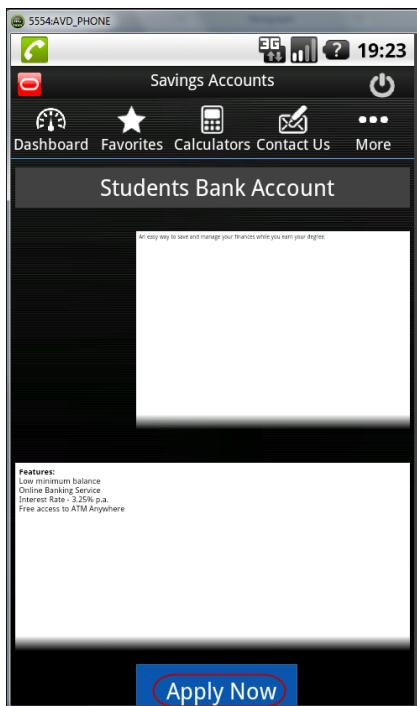
2. The following page is displayed. Click the Vehicle Loan.

Product Group – Savings Accounts



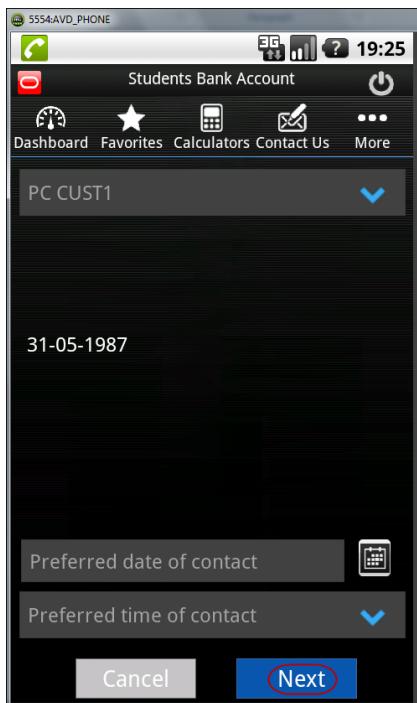
The following page is displayed.

Students Bank Account



3. Click Apply Now. The following page is displayed.

Students Bank Account - Online Application Form

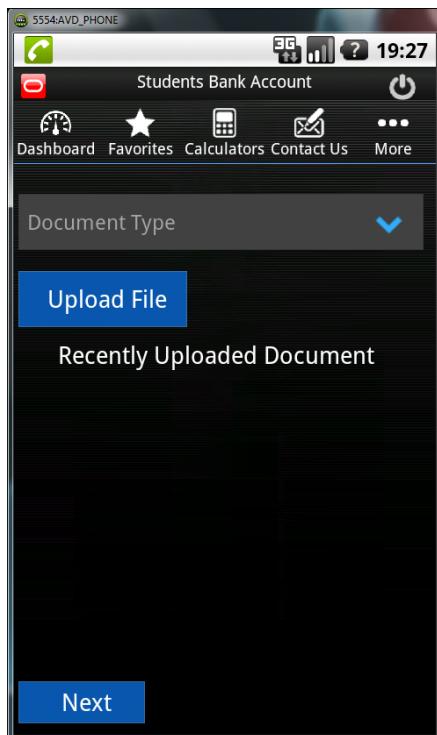


Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Student Bank Account - Online Application Form



Field Description

Field Name	Description
Online Application Form	
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the required file is uploaded, click Next.

The following page is displayed.

Student Bank Account - Online Application Form

6. Once the Terms and Conditions are accepted, click Continue.

The following page is displayed.

Regular Saving Account - Online Application Form – Verify



The screenshot shows a mobile application interface titled 'Verify'. The screen contains the following data:

Field	Value
First Name	ritwick
Last Name	retai
Date Of Birth	31-05-1987
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time

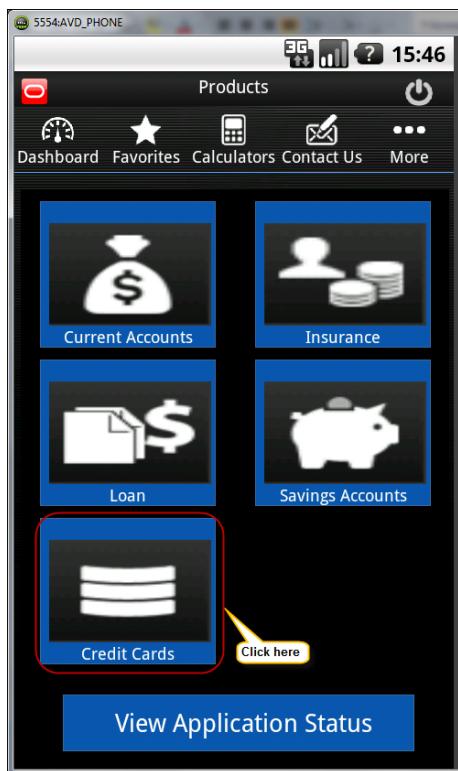
7. Once all the information is verified click **Confirm**. The screen displays the submission message along with the Application Reference Number.
8. Click Ok.0.

13.13 Credit Card Gold

The user can follow the procedure below to fill the **Online Application Form** for *Current Accounts*.

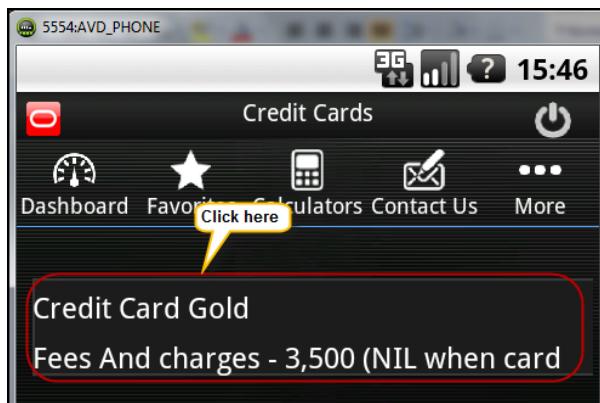
1. Click Current Accounts on the Product Group page, as shown in the following screenshot.

Product Group



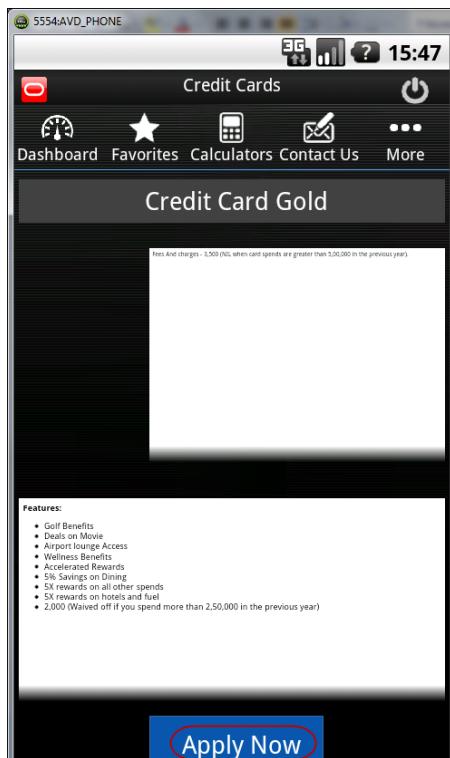
2. The following page is displayed. Click the Credit Cards.

Product Group – Credit Cards



The following page is displayed.

Credit Card Gold



3. Click Apply Now. The following page is displayed.

Credit Card Gold - Online Application Form



PC CUST1

31-05-1987

Preferred date of contact

Preferred time of contact

Cancel

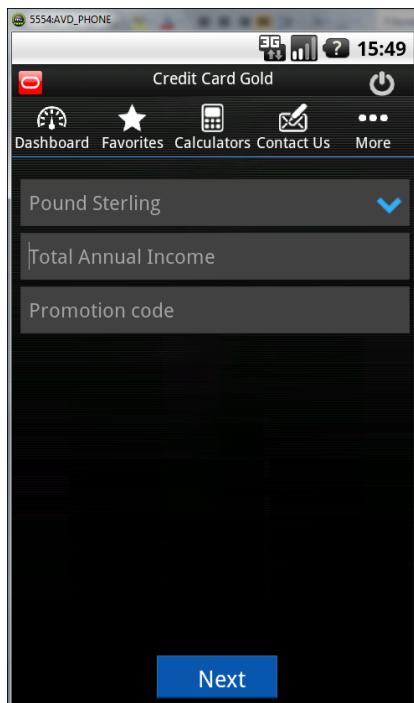
Next

Field Description

Field Name	Description
Online Application Form	
Select Customer	[Dropdown] Select the desired Customer from the dropdown. The screen displays the respective details.
Preferred Date of Contact	[Date-Picker] Select the desired date from the Date-Picker.
Preferred Time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with the further procedure.
Cancel	[Action Button] Click Cancel to cancel the application process.

4. Once the appropriate details are entered in the respective section, click Next. The following page is displayed.

Credit Card Gold - Online Application Form

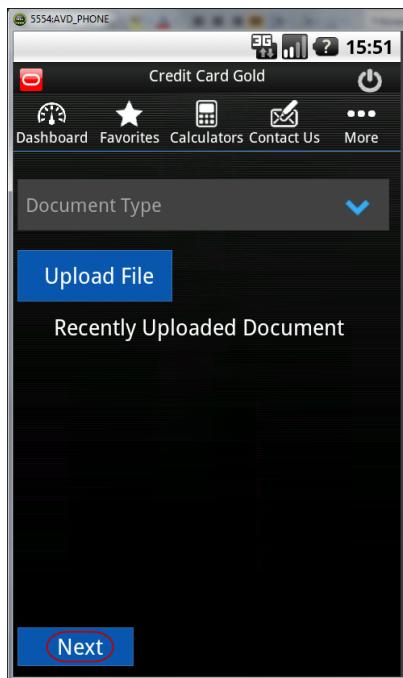


Field Description

Field Name	Description
Online Application Form	
Currency Type	[Dropdown] Select the desired Currency Type from the system-configured options available in the dropdown.
Total Annual Income	[Mandatory, Input Box, 15] Enter the appropriate Total Annual Income value.
Promotion Code	[Optional, Input Box, 10] Enter the appropriate Promotion Code .
Next	[Action Button] Click Next to proceed with the further procedure.

5. Once the appropriate details are entered in the respective section, click Next.
The following page is displayed.

Credit Card Gold - Online Application Form



Field Description

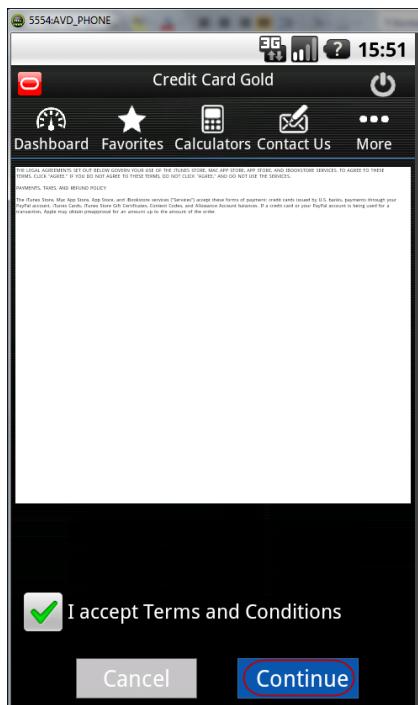
Field Name	Description
Online Application Form	

Field Name	Description
Document Type	[Dropdown] Select the desired Document Type from the dropdown.
Upload File	[Action Button] Click Upload File to browse and upload the appropriate document. The screen displays the list of uploaded documents.
Next	[Action Button] Click Next to proceed with the further procedure.

6. Once the required file is uploaded, click Next.

The following page is displayed.

Credit Card Gold - Online Application Form



7. Once the Terms and Conditions are accepted, click Continue.

The following age is displayed.

Credit Card Gold - Online Application Form – Verify

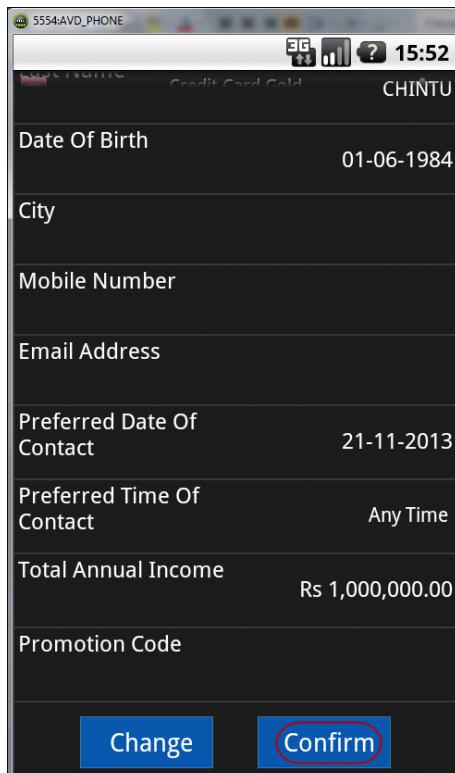


5554AVD_PHONE 15:52

Verify

First Name	CHINTAMANI
Last Name	CHINTU
Date Of Birth	01-06-1984
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time
Total Annual Income	Rs 1,000,000.00

Credit Card Gold - Online Application Form – Verify



5554AVD_PHONE 15:52

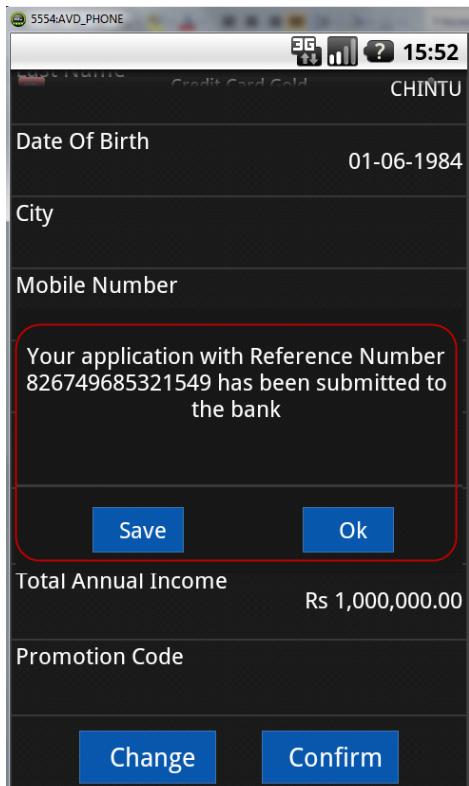
Credit Card Gold CHINTU

Date Of Birth	01-06-1984
City	
Mobile Number	
Email Address	
Preferred Date Of Contact	21-11-2013
Preferred Time Of Contact	Any Time
Total Annual Income	Rs 1,000,000.00
Promotion Code	

Change **Confirm**

- Once all the information is verified click **Confirm**. The following message is displayed.

Current Account Overdraft - Online Application Form – Submission Message



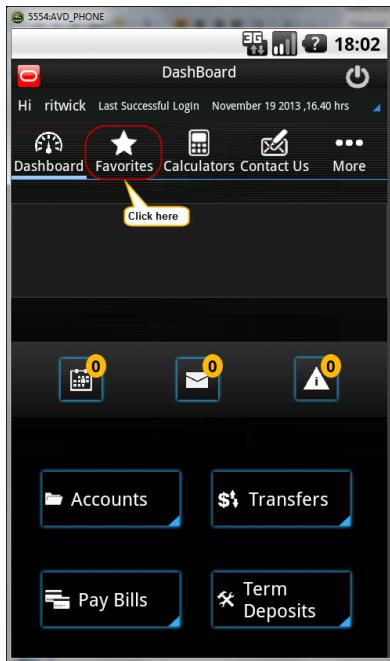
9. Click Ok.0.

13.14 View Application Status

The **View Application Status** provides you the status of the required application.

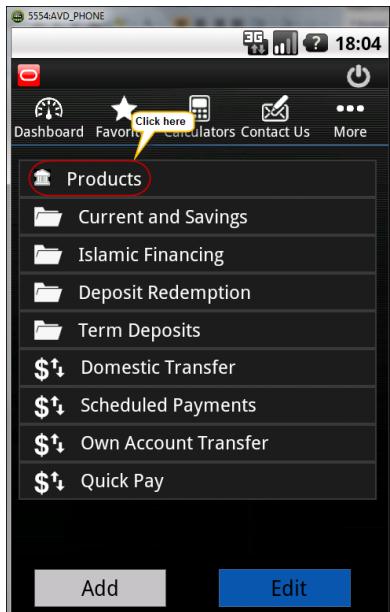
1. Click Favorites from the menu bar on the Dashboard / Landing screen, as shown in the following screenshot.

Favorites on the Dashboard



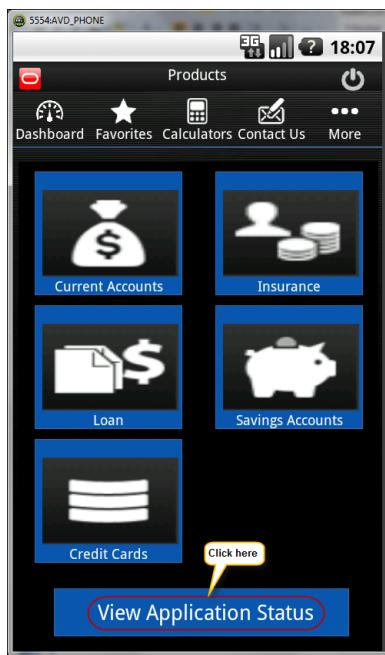
2. Click Products, as shown in the following screenshot.

Favorites



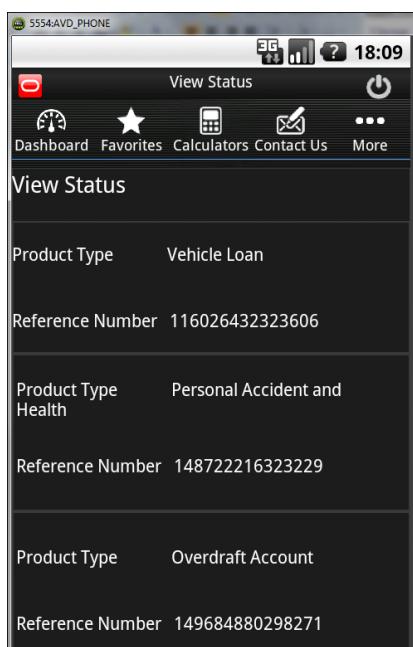
3. The following page is displayed. Click View Application Status, as shown in the following screenshot.

Products



The screen displays the status of the application as shown in the following screenshot.

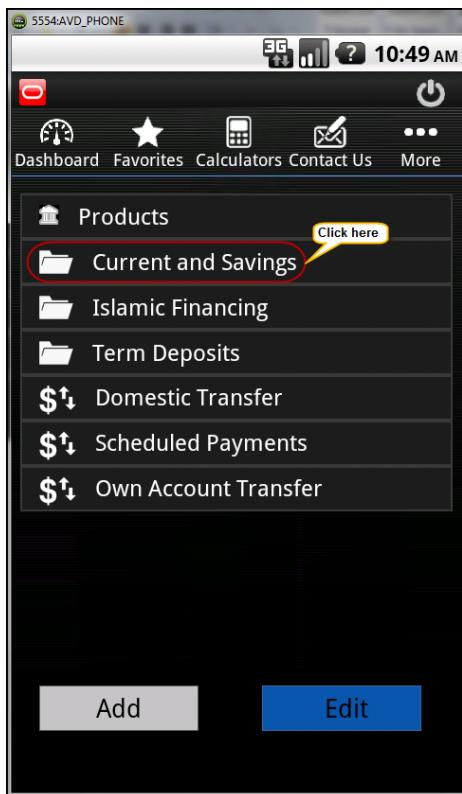
View Status



14. Current and Savings

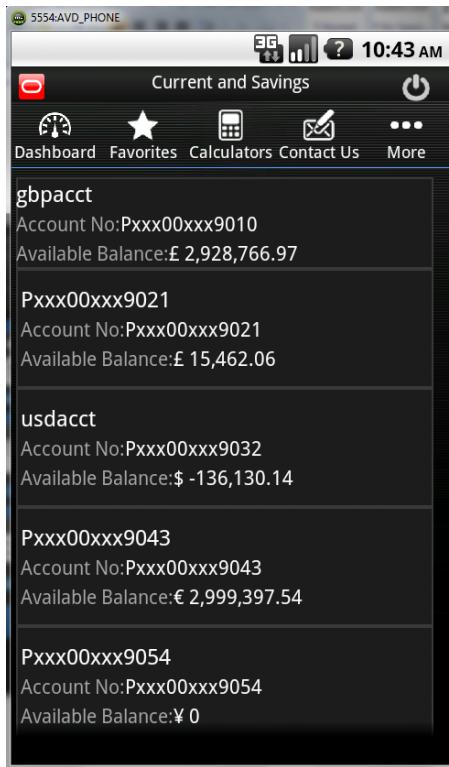
1. Click Current and Savings from the Favorites list.

Current and Savings



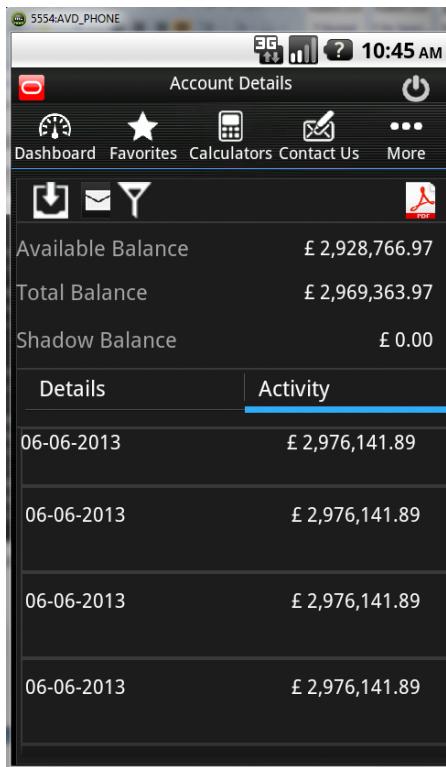
The following page is displayed.

Current and Savings

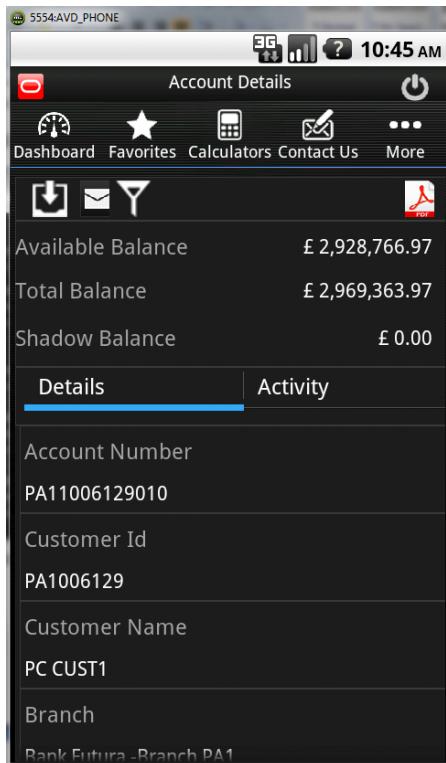


2. Click any desired account.

Accounts – Activity Tab



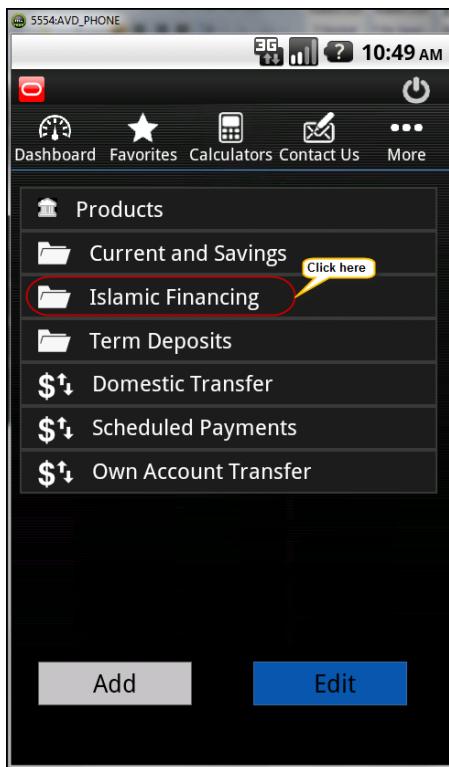
Accounts – Details Tab



15. Islamic Financing

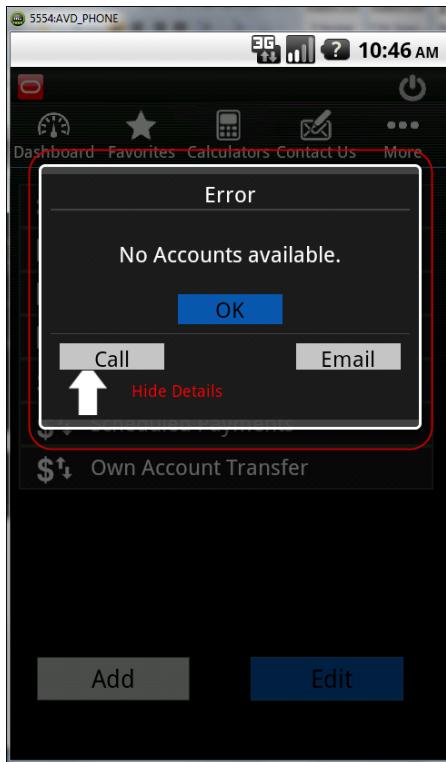
1. Click Islamic Financing from the Favorites list.

Islamic Financing



If no records available then following error message is displayed.

Error Message

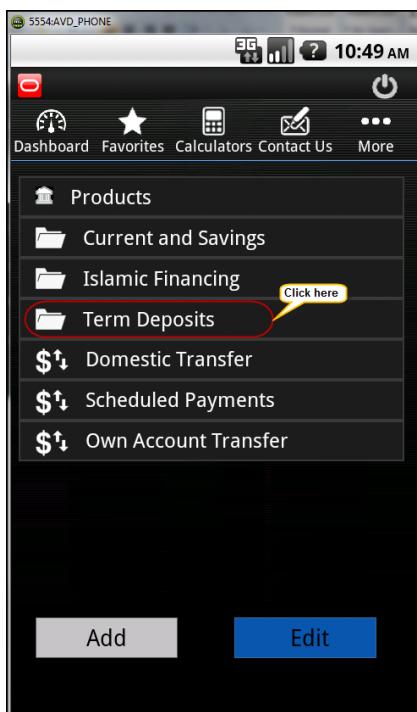


Note: A user can refer to the *Live Help* by making a **Call** or **Email**.

16. Term Deposits

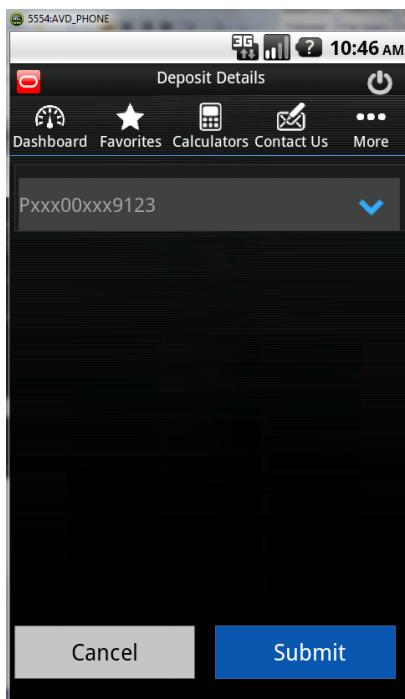
1. Click Term Deposits from the Favorites list.

Term Deposits



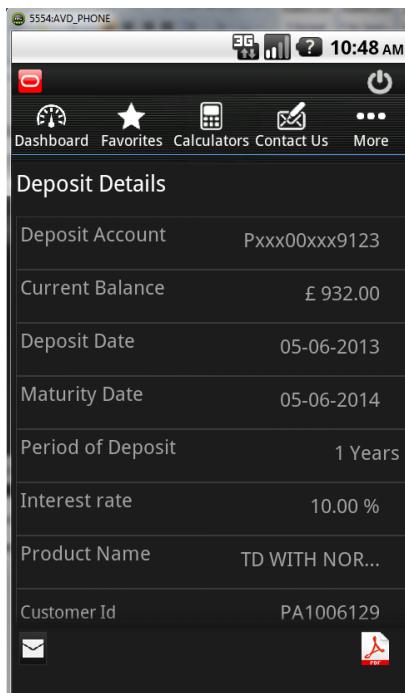
The following page is displayed.

Account Selection



2. You can select any desired account number.
3. Click Submit. The following page is displayed.

Deposit Details

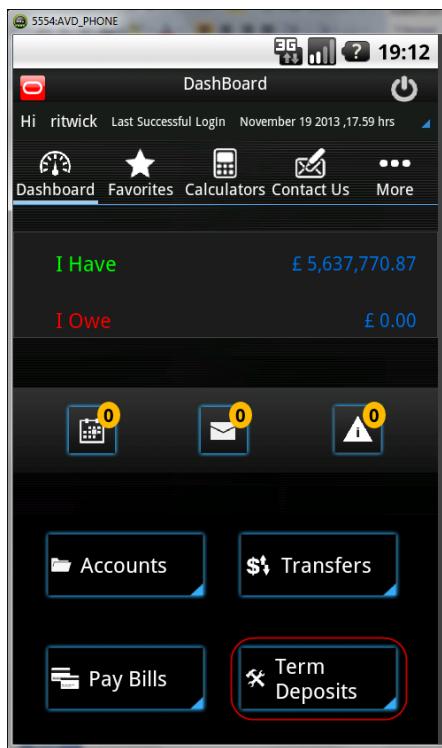


16.1 Open Term Deposits

To open a Term Deposit Account

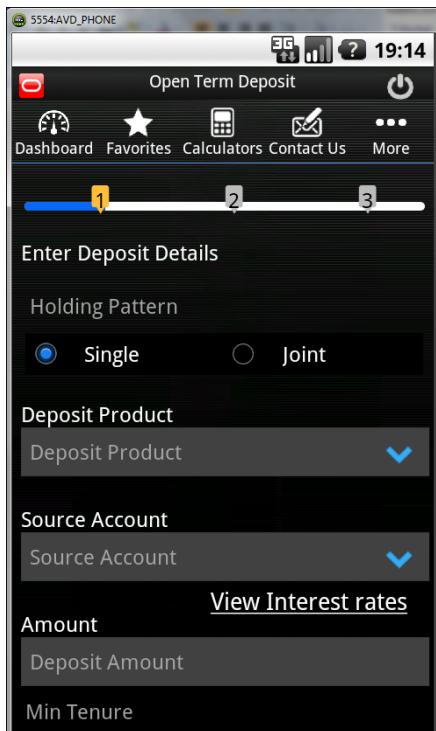
1. Click Term Deposits on the Dashboard / Landing screen.

Dashboard



The following page is displayed.

Open Term Deposit - 1



Field Description

Field Name	Description
Enter Deposit Details	
Holding Pattern	[Radio Buttons] Select the desired option from the following: <ul style="list-style-type: none"> • Single • Joint
Deposit Product	[Dropdown] Select the desired product from the dropdown.
Source Account	[Dropdown] Select the desired source account from the dropdown.
View Interest Rates	[Hyperlinks] Click the link to view the interest rate.
Amount	[Mandatory, Input Box, 15] Enter the desired amount.

Open Term Deposit - 2

Min Tenure

Max Tenure

Choose

Tenure Maturity Date

Period of Deposit

Year Month Day

Cancel Continue

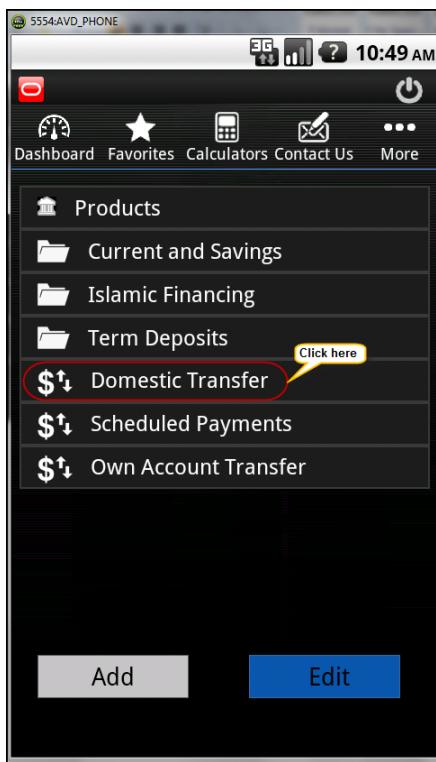
Field Name	Description
Enter Deposit Details (Continue)	
Choose	[Radio Buttons] Select the desired option from the following: <ul style="list-style-type: none">• Tenure• Maturity Date
Period of Deposit	[Conditional, Input Box, 2] This field is available only when the option selected is Tenure .
Select Date	[Date-Picker] This field is available only when the option selected is Maturity date. Select the desired date from the Date-Picker.
Cancel	[Action Button] Click the button to cancel the process.
Continue	[Action Button] Click the button to continue with the process.

2. Enter the appropriate details in the respective fields.

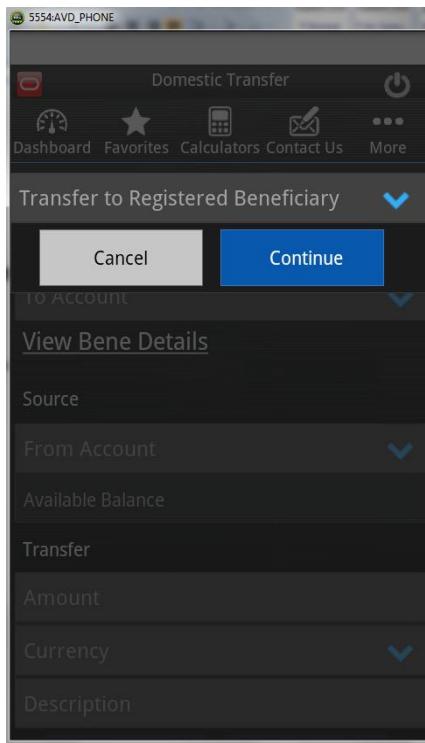
17. Domestic Transfer

1. Select Domestic Transfer from the Favorites list.

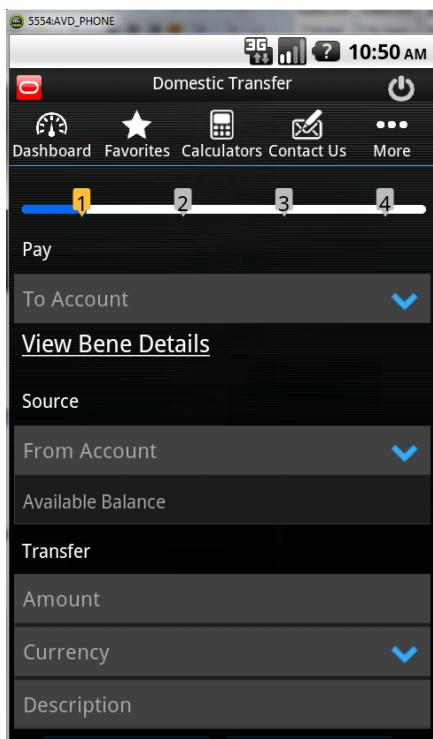
Domestic Transfer



The following page is displayed.

Transferred to Registered Beneficiary

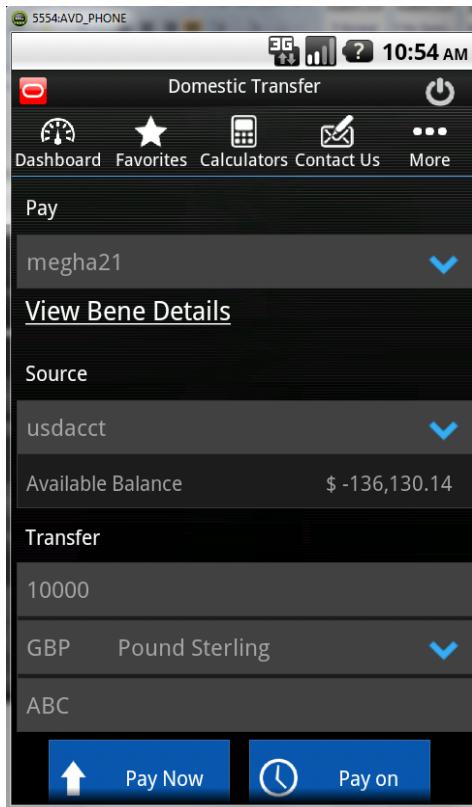
2. Click Continue to continue with the transfer. The following page is displayed.

Domestic Transfer

Field Description

Field Name	Description
Domestic Transfer	
To Account	[Dropdown] Select the appropriate Account Number from the dropdown to which the amount is to be transferred.
View Bene Details	[Hyperlink] Click the View Bene Details link to view the beneficiary details.
Source	
From Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Transfer	
Amount	[Mandatory, Numeric, Input Box] Enter the desired amount.
Currency	[Dropdown] Select the desired currency type from the dropdown. The values in the dropdown are system-configured.
Description	[Optional, Input Box, 50] Enter the desired description relevant to the transfer.
Pay On	[Action Button] Click Pay On to make a payment on a specific date.
Pay Now	[Action Button] Click Pay Now to make an immediate payment.

3. Enter the appropriate details in the respective fields.

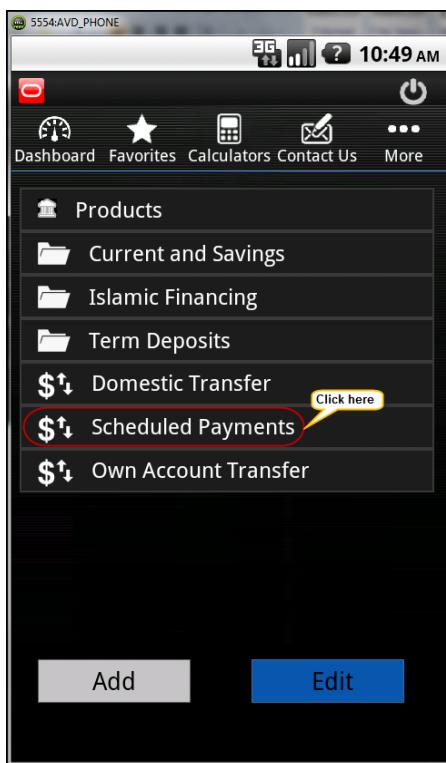
Pay – with the Required Data Entered

The payment can be processed further using **Pay Now** or **Pay on** options.

18. Scheduled Payments

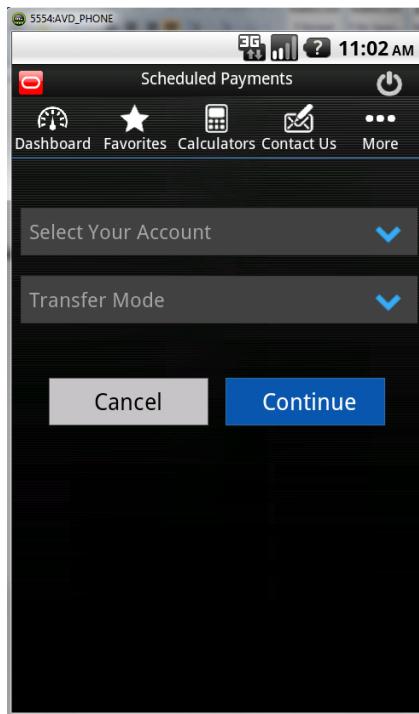
1. Click Scheduled Payments from the Favorites list.

Scheduled Payments



The following page is displayed.

Scheduled Payments

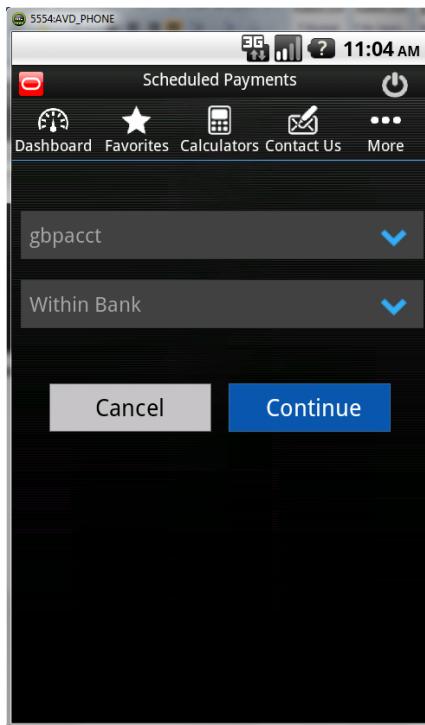


Field Description

Field Name	Description
Scheduled Payments	
Select Your Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Transfer Mode	[Dropdown] Select the desired Transfer Mode from the dropdown. The options are system-configured.

2. Enter the appropriate details into the respective fields.

Scheduled Payments – with the Required Data Entered

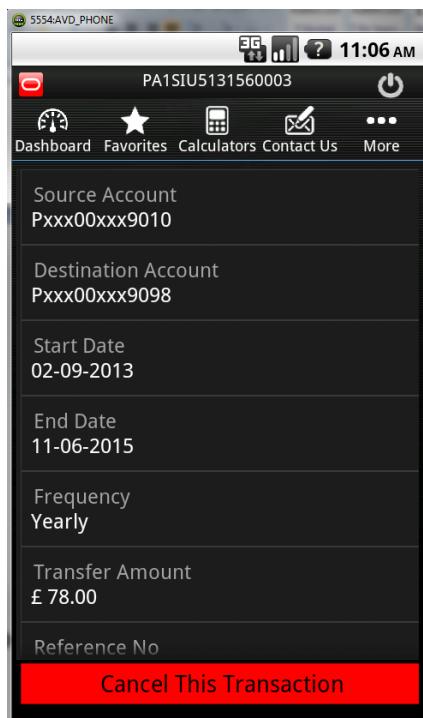


3. Click Continue. The following page is displayed.

Scheduled Payments

Scheduled Payments	
Dashboard	11:05 AM
Favorites	
Calculators	
Contact Us	
More	
PA1SIU5131560003	02/09/2013
Standing Instruction	£ 78.00
PA1FTIN110040026	06/06/2013
Pending Transfers	£ 1,000.00
PA1FTIN110040028	06/06/2013
Pending Transfers	£ 1,000.00
PA1FTIN131560012	02/09/2013
Pending Transfers	£ 100.00
PA1FTIN131560123	06/06/2013
Pending Transfers	£ 25.00
PA1FTIN131560137	17/10/2013
Pending Transfers	£ 12.00
PA1FTIN131560139	06/06/2013
Pending Transfers	£ 65.00

4. Select any desired account from the list. The same transaction can be cancelled using 'Cancel This Transaction' button.

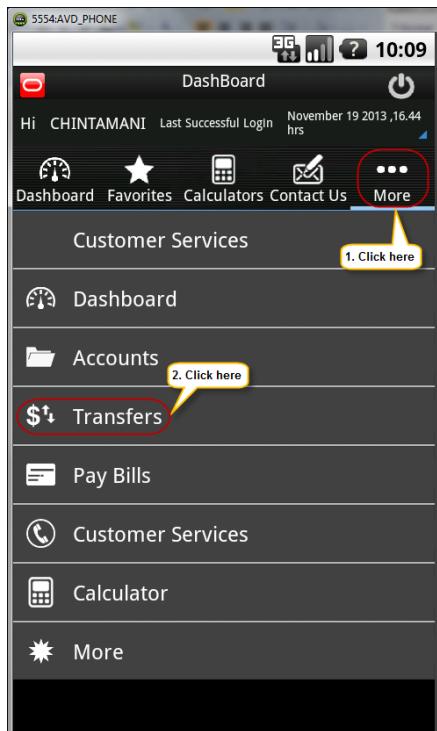


19. Beneficiary Maintenance

The Beneficiary Maintenance section allows adding and managing the beneficiaries.

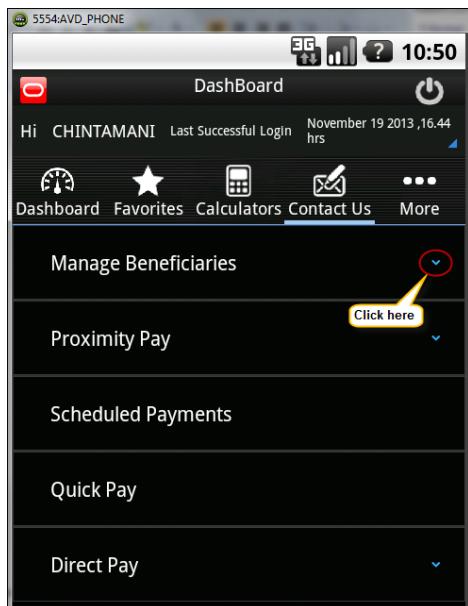
1. Click More option from Menu Bar on the Dashboard / Landing screen.
2. Click Transfers.

Dashboard / Landing Screen



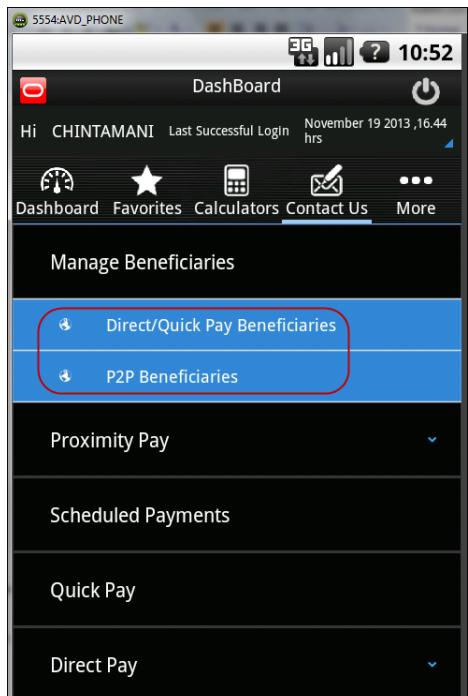
3. The following page is displayed. Click the dropdown arrow of the Manage Beneficiaries.

Dashboard / Landing Screen



The extended list is displayed, as shown in the following screenshot.

Manage Beneficiaries



Note: For further process please refer to the respective sections.

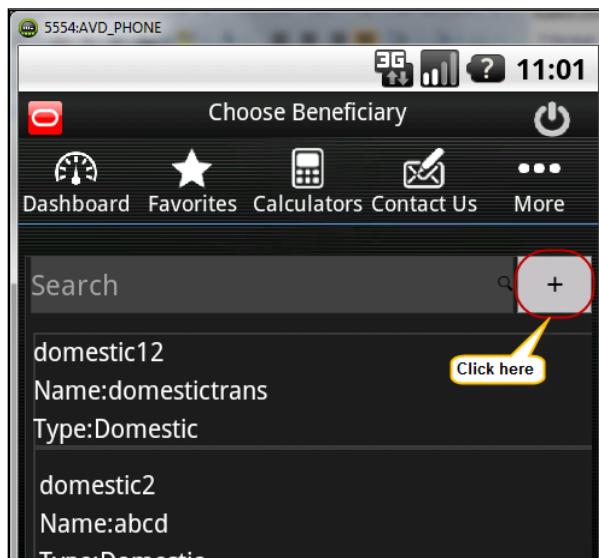
20. Adding a Beneficiary

This feature helps you to add a beneficiary.

Note: Before proceeding further, please refer to the **Beneficiary Maintenance** section.

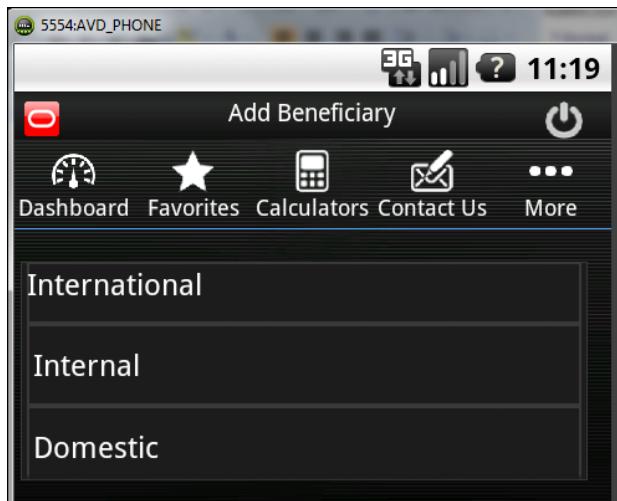
1. Click Direct / Quick Pay Beneficiaries from the Manage Beneficiaries.
2. The following page is displayed. Click the Plus (+) icon to add the desired beneficiary.

Choose Beneficiary



The following page is displayed.

Add Beneficiary

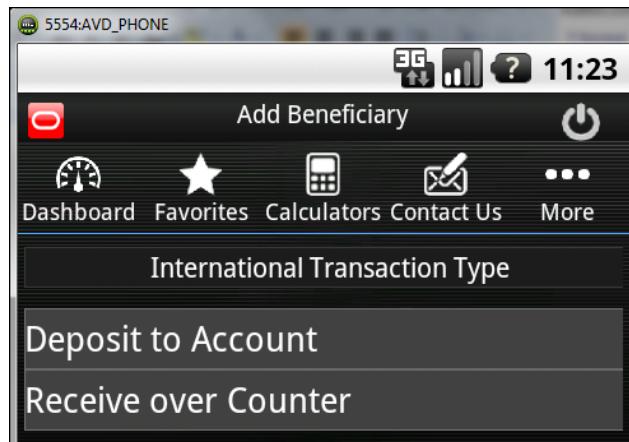


20.1 International Transaction Type

Note: Before proceeding further, please refer to the **Adding a Beneficiary** section.

1. Select the type of the beneficiary as International. The following page is displayed.

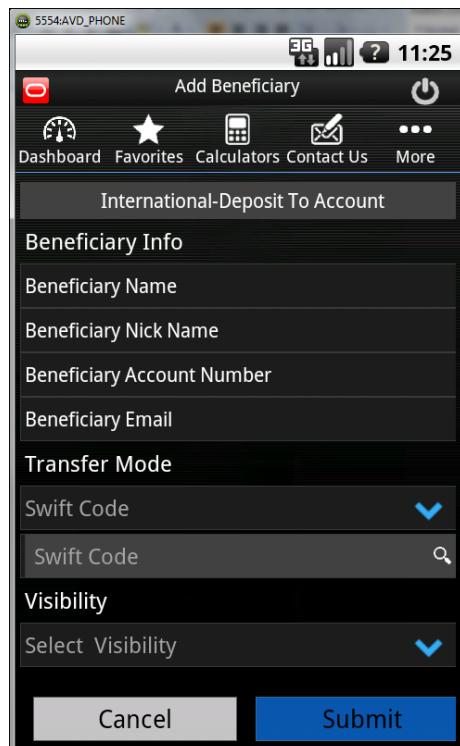
Add Beneficiary



Deposit to Account

2. Select Deposit to Account. The following page is displayed.

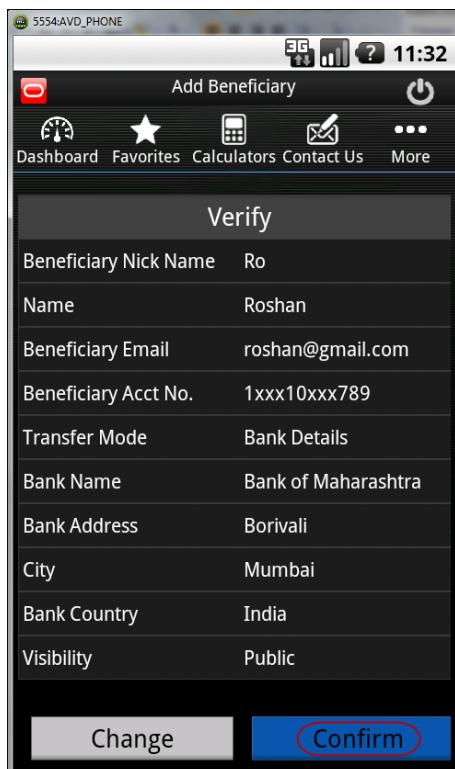
International-Deposit To Account



3. Enter the appropriate details in the respective fields.

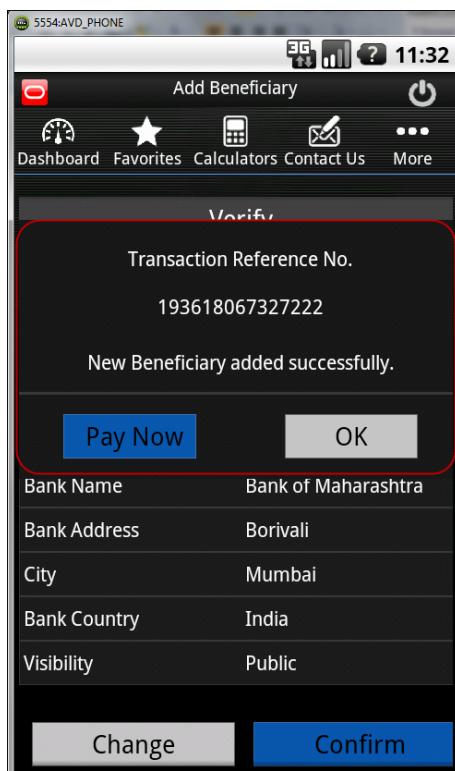
Fields Description

Field Name	Description
Add Beneficiary – Beneficiary Info	
Beneficiary Name	[Mandatory, Input Box, 35] Enter the appropriate Beneficiary Name .
Beneficiary Nick Name	[Mandatory, Input Box, 10] Enter the appropriate Beneficiary Nick Name .
Beneficiary Account Number	[Mandatory, Input Box, 20] Enter the appropriate Account Number .
Beneficiary Email	[Mandatory, Input Box, 255] Enter the appropriate Email ID .
Transfer Mode	[Dropdown] Select the desired Transfer Mode from the following: <ul style="list-style-type: none"> • Swift Code • National Clearing Code
Transfer Mode (Input Field)	[Look-up Icon] Use the Look-up icon to search the required value for the selected Transfer Mode .
Visibility	
Select Visibility	[Dropdown] Select the desired visibility from the following: <ul style="list-style-type: none"> • Public • Private
4. Click Submit. The Verify screen is displayed.	
Verify	



5. Click Confirm. The following message is displayed.

Success Message



20.2 Internal Transaction Type

Note: Before proceeding further, please refer to the **Adding a Beneficiary** section.

1. Select the type of the beneficiary as Internal. The following page is displayed.

Internal – Deposit To Account

Beneficiary Info

Beneficiary Name

Beneficiary Nick Name

Beneficiary Account Number

Beneficiary Email

Transfer Mode

Swift Code

Visibility

Select Visibility

Cancel Submit

2. Enter the appropriate details in the respective fields.

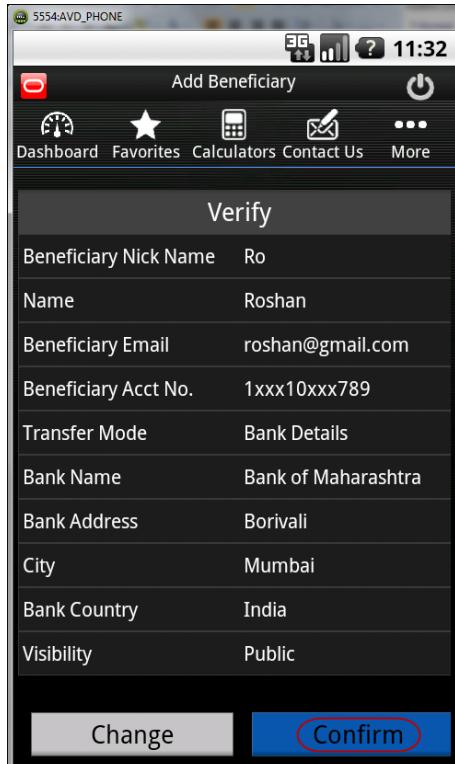
Fields Description

Field Name	Description
Add Beneficiary – Beneficiary Info	
Beneficiary Name	[Mandatory, Input Box, 35] Enter the appropriate Beneficiary Name .
Beneficiary Nick Name	[Mandatory, Input Box, 10] Enter the appropriate Beneficiary Nick Name .
Beneficiary Account Number	[Mandatory, Input Box, 20] Enter the appropriate Account Number .
Beneficiary Email	[Mandatory, Input Box, 255] Enter the appropriate Email ID .
Transfer Mode	[Dropdown] Select the desired Transfer Mode from the following: <ul style="list-style-type: none"> • Swift Code • National Clearing Code

Field Name	Description
Transfer Mode (Input Field)	[Look-up Icon] Use the Look-up icon to search the required value for the selected <i>Transfer Mode</i> .
Visibility	
Select Visibility	[Dropdown] Select the desired visibility from the following: <ul style="list-style-type: none">• Public• Private

3. Click Submit. The Verify screen is displayed.

Verify



Beneficiary Nick Name: Ro

Name: Roshan

Beneficiary Email: roshan@gmail.com

Beneficiary Acct No.: 1xxx10xxx789

Transfer Mode: Bank Details

Bank Name: Bank of Maharashtra

Bank Address: Borivali

City: Mumbai

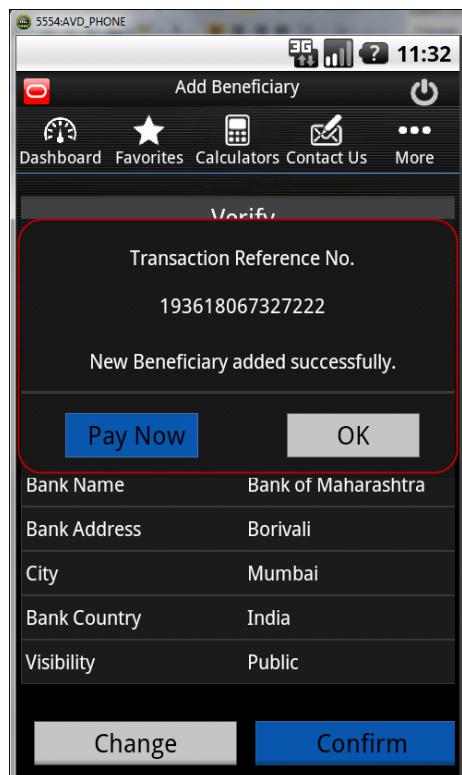
Bank Country: India

Visibility: Public

Buttons: Change, Confirm

4. Click Confirm. The following message is displayed.

Success Message

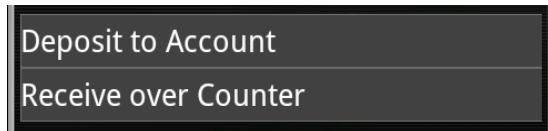


20.3 Domestic Transaction Type

Note: Before proceeding further, please refer to the **Adding a Beneficiary** section.

1. Select the type of the beneficiary as International. The following page is displayed.

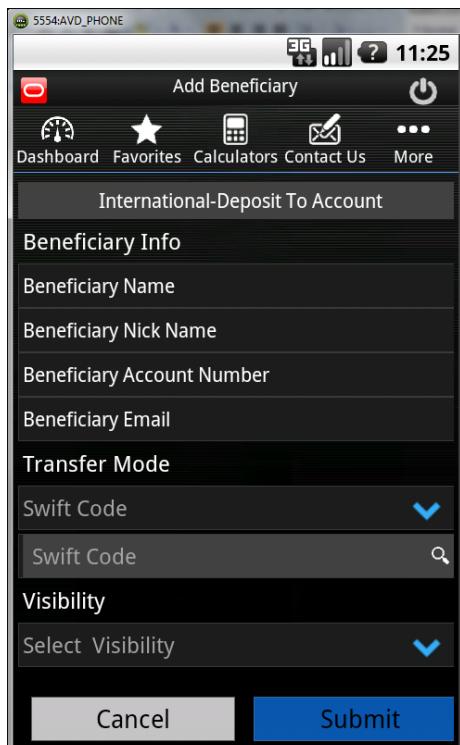
Add Beneficiary



Deposit to Account

2. Select Deposit to Account. The following page is displayed.

International – Receive Over Counter

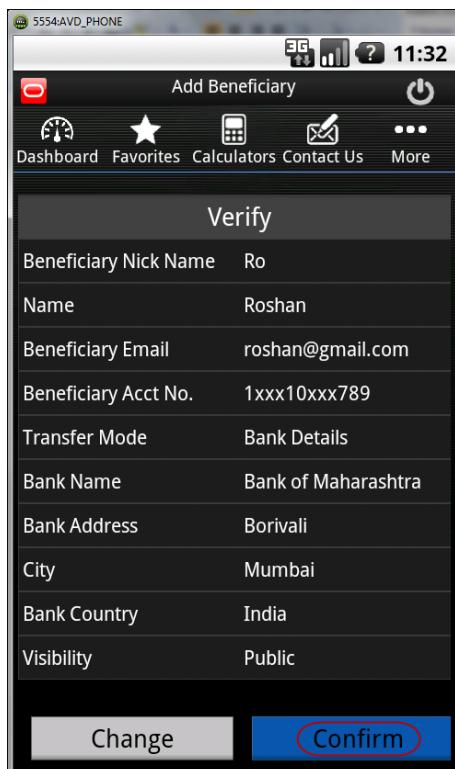


3. Enter the appropriate details in the respective fields.

Fields Description

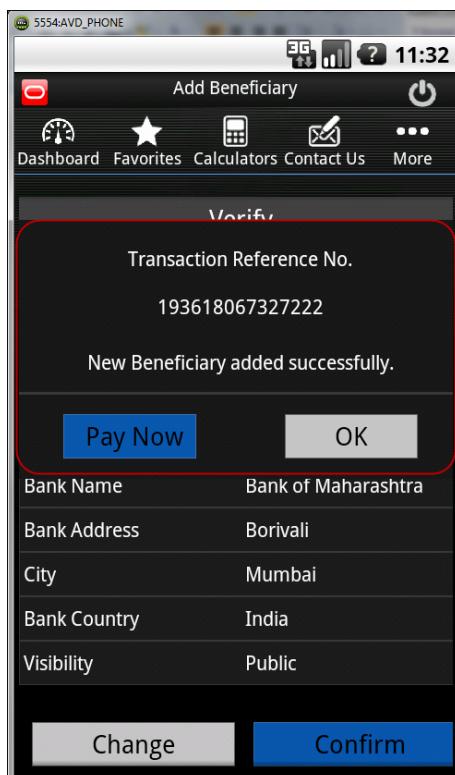
Field Name	Description
Add Beneficiary – Beneficiary Info	

Field Name	Description
Beneficiary Name	[Mandatory, Input Box, 35] Enter the appropriate Beneficiary Name .
Beneficiary Nick Name	[Mandatory, Input Box, 10] Enter the appropriate Beneficiary Nick Name .
Beneficiary Account Number	[Mandatory, Input Box, 20] Enter the appropriate Account Number .
Beneficiary Email	[Mandatory, Input Box, 255] Enter the appropriate Email ID .
Transfer Mode	[Dropdown] Select the desired Transfer Mode from the following: <ul style="list-style-type: none"> • Swift Code • National Clearing Code
Transfer Mode (Input Field)	[Look-up Icon] Use the Look-up icon to search the required value for the selected Transfer Mode .
Visibility	
Select Visibility	[Dropdown] Select the desired visibility from the following: <ul style="list-style-type: none"> • Public • Private
4. Click Submit. The Verify screen is displayed.	
Verify	



5. Click Confirm. The following message is displayed.

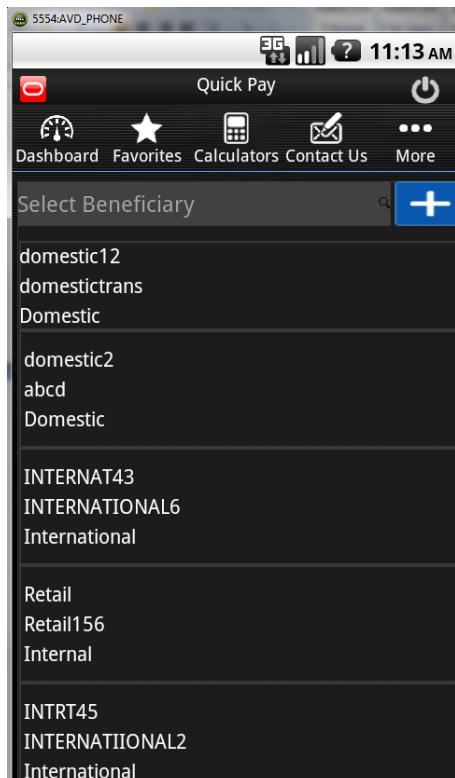
Success Message



21. Direct / Quick Pay

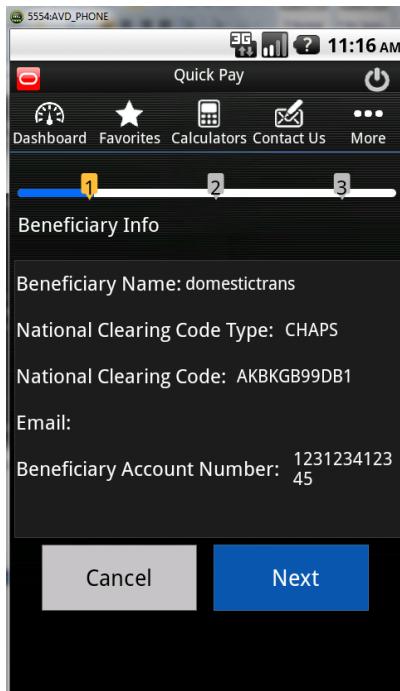
Note: Before proceeding further, please refer to the **Beneficiary Maintenance** section.

Select a Beneficiary



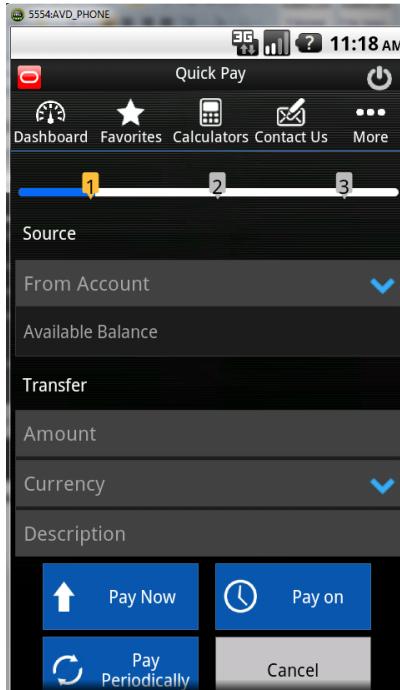
1. Select any desired Beneficiary. The following page is displayed.

Beneficiary Info



2. Click Next. The following page is displayed.

Transfer



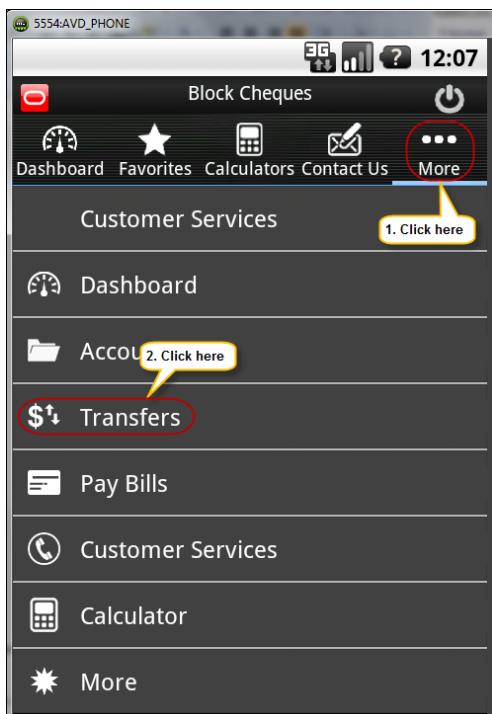
Field Description

Field Name	Description
Quick Pay	
To Account	[Dropdown] Select the appropriate Account Number from the dropdown to which the amount is to be transferred.
Source	
From Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Available Balance	[Display] Displays the Available Balance for the account selected.
Transfer	
Currency	[Dropdown] Select the desired currency type from the dropdown.
Transfer Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Narrative	[Optional, Input Box, 50] Enter the desired description relevant to the transfer.
Pay Now	[Action Button] Click Pay Now to make an immediate payment.
Pay on	[Action Button] Click Pay on to make a payment on a specific date.
Pay Periodically	[Action Button] Click Pay Periodically to make a payment in the periodic basis.
Cancel	[Action Button] Click Cancel to cancel the transaction.

Note: Please refer to the **Payment** section - **Pay Now / Pay On / Pay Periodically** to proceed with the respective procedure.

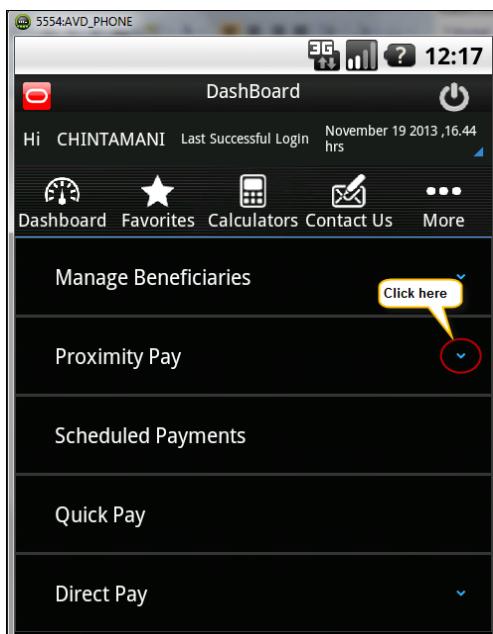
22. P2P Beneficiaries

1. Click More option from the menu bar on the Dashboard / Landing screen.



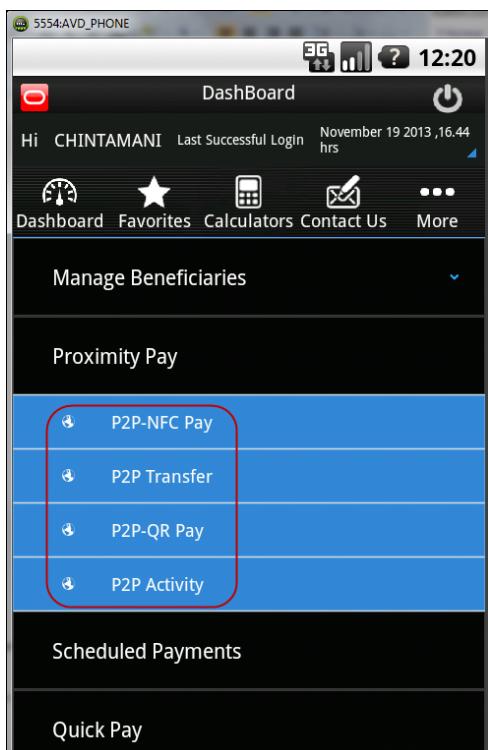
2. Click Transfers. The following page is displayed.

Transfers



3. Click the dropdown arrow of the Proximity Pay. The extended pop-up list is displayed.

Proximity Pay



Note: For further process, please refer to the respective sections.

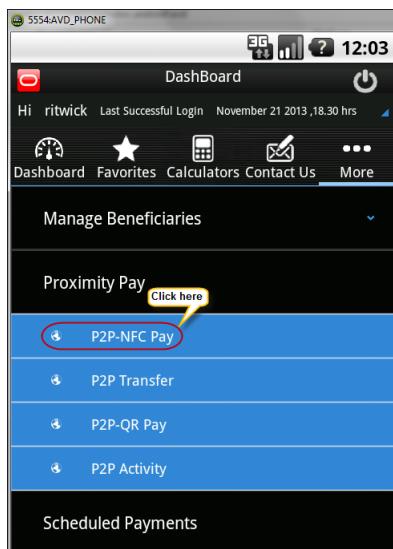
23. P2P NFC Pay

The transfer of funds between the peers through an application based phones should be provided using the **NFC** technology. Enabling this type of transfer through **NFC** based phones enables fund transfer between the account holders of the same bank.

Note: Before proceeding further, please refer to the **P2P Beneficiaries** section.

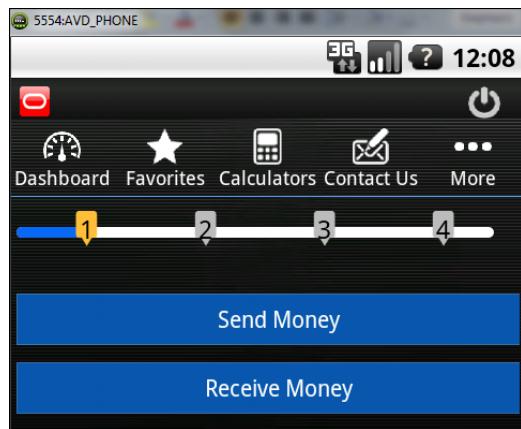
1. Click Proximity Pay from Transfers, available in the More option.
2. Click the dropdown arrow of Proximity Pay. The extended list is displayed, as shown in the following screenshot:

Proximity Pay



3. Select P2P – NFC Pay.

P2P – NFC Pay



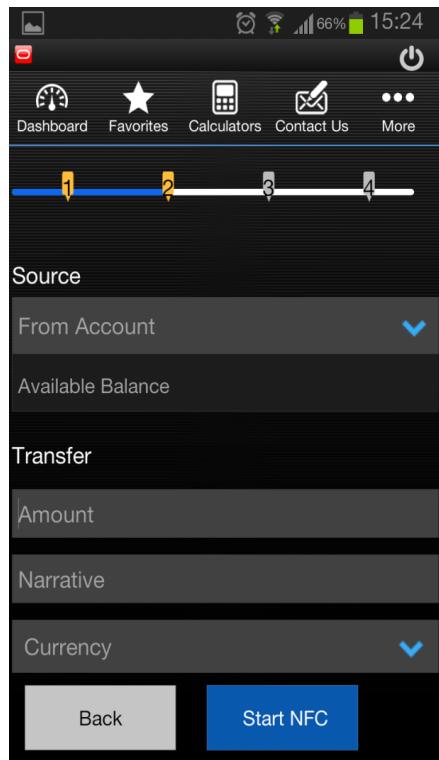
4. Select the desired option from the following:

- Send Money
- Receive Money

Send Money

1. Select Send Money.

Send Money

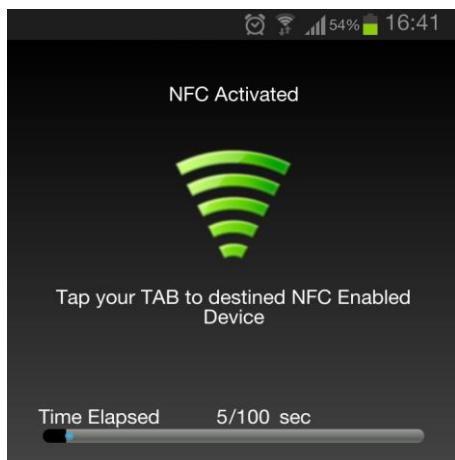


Field Description

Field Name	Description
Send Money	
Source	
From Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Available Balance	[Display] Displays the Available Balance for the account selected.
Transfer	
Currency	[Dropdown] Select the desired currency type from the dropdown.
Transfer Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Narrative	[Optional, Input Box, 50] Enter the desired description relevant to the transfer.
Pay Now	[Action Button] Click Pay Now to make an immediate payment.
Back	[Action Button] Click Back to go back to the previous screen.

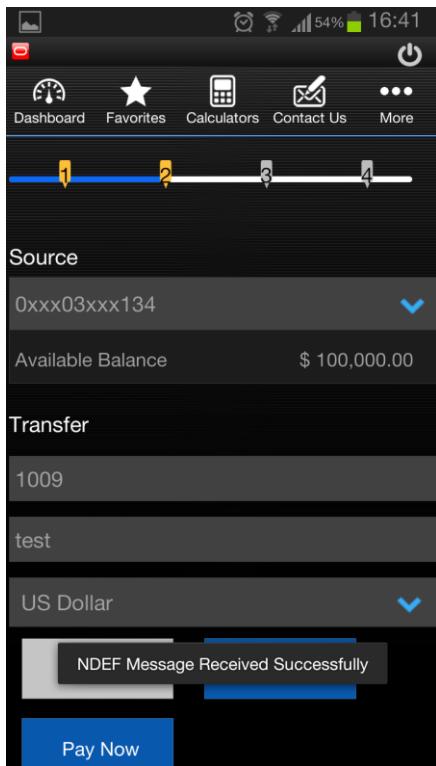
2. Click Start NFC. The following page is displayed.

NFC



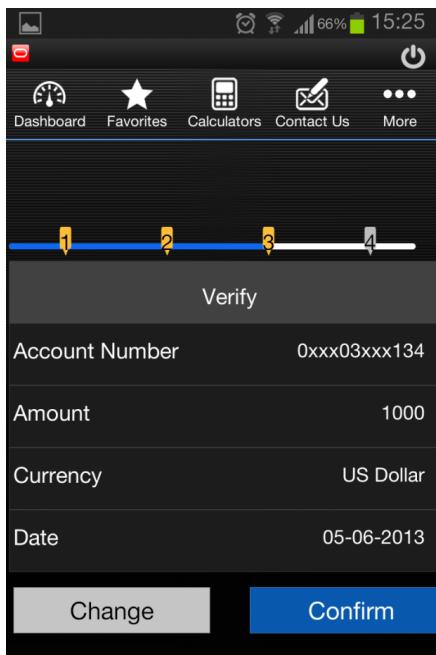
The following page is displayed.

Received Message



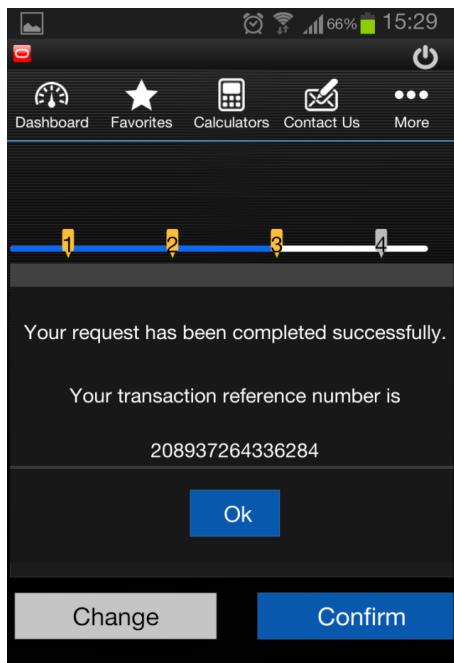
3. Click Pay Now. The following screen appears.

Verify



4. Click Confirm.

Success Message

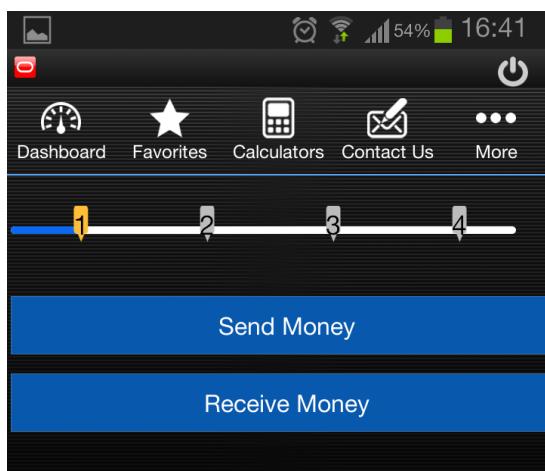


5. Click Ok.0.

Receive Money

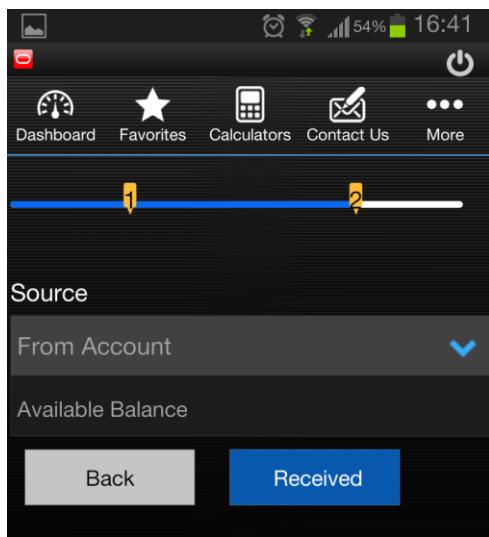
1. Select Receive Money.

Receive Money



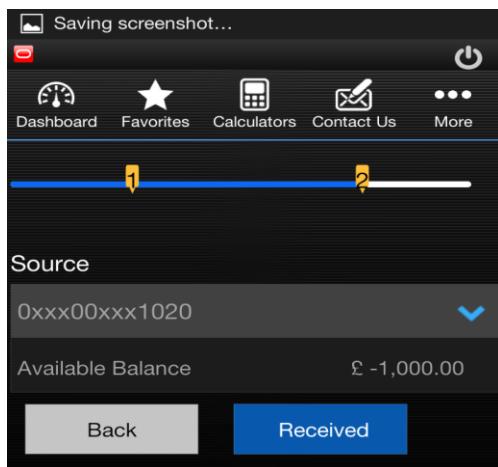
2. The following page is displayed. Select the desired Source Account from the dropdown.

Receive Money



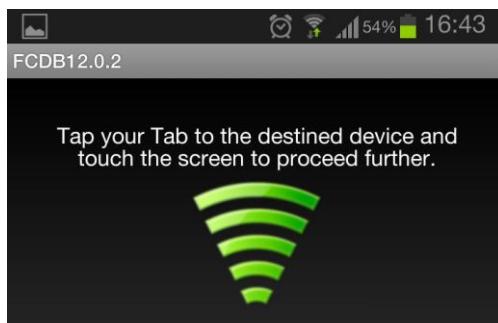
3. Enter the appropriate details in the respective fields.

Receive Money



4. Click Received.
5. The NFC gets started. Keep the phone closer to sender to receive money.

NFC



24. P2P Transfer

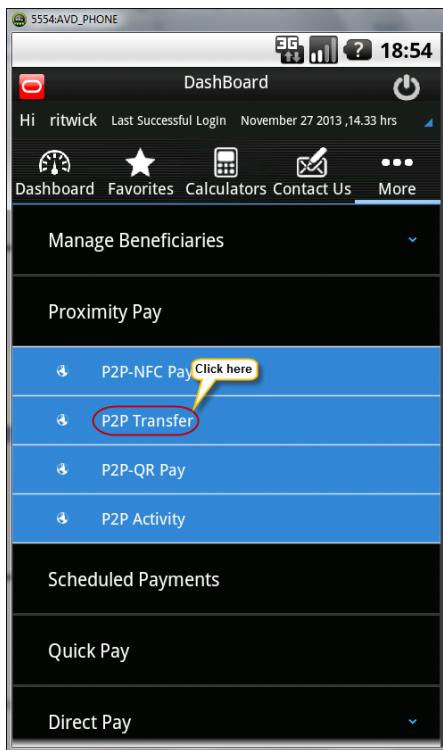
This transaction enables you to send payments to known email ids and contact (mobile numbers).

Note: Before proceeding further, please refer to the **P2P Beneficiaries** section.

To P2P Transfer

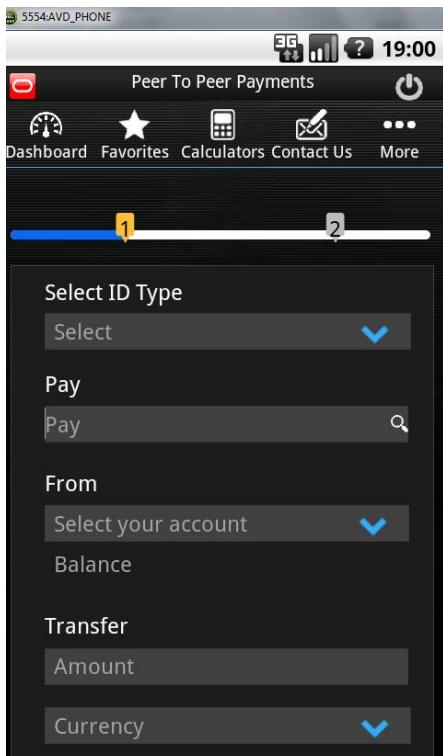
1. Log on to the Android Banking Application.
2. Click the More option available on the menu bar.
3. Click Transfer.
4. Click the dropdown of the Proximity Pay. The extended pop-up is displayed.
5. Select P2P Transfer as shown in the following screenshot:

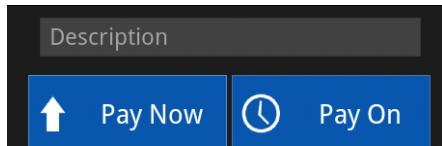
P2P Transfer



The following page is displayed.

Peer Pay



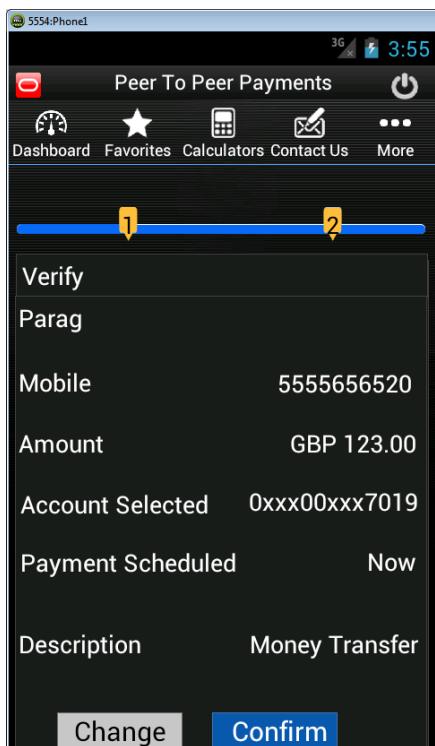


Field Description

Field Name	Description
Select ID Type	[Dropdown] Select the desired ID Type from the following: <ul style="list-style-type: none">• Facebook• Email• Mobile
Pay	[Look-up] Click Look-up icon to search for the desired Receiver's Name. Depending upon the ID Type selected, the respective details appears.
Select your Account	[Mandatory, Dropdown] Select the account from dropdown from which payment is to be made.
Mobile Number	[Display] This field displays the mobile number of the user, only if the <i>ID Type</i> selected is Mobile .
Email ID	[Display] This field displays the email id of the user, only if the <i>ID Type</i> selected is Email ID / Facebook .
Balance	[Display] This field displays the available balance for the account selected.
Amount	[Mandatory, Input Box, 15] Enter the desired amount to be transferred.
Currency	[Dropdown] Select the desired currency type from the system-configured values in the dropdown.
Pay Now	[Action Button] Click Pay Now to make an immediate payment.
Pay On	[Action Button] Click Pay On to make a payment on the desired date.

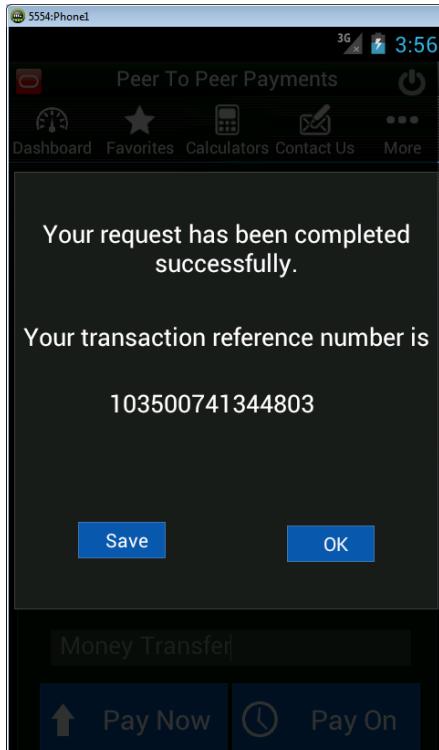
The system displays the **P2P Verify** screen.

P2P Transfer Verify



6. Click Confirm button. The system displays the success message.

P2P Success Message



25. P2P-QR Pay

Transfer of funds between the peers through an application based phones can be provided by scanning QR codes using the camera from the device.

A business user will be able to transfer funds from their account to another user of the same bank by scanning the QR code. Sender should be able to scan QR code from any flat surface and read the beneficiary account details.

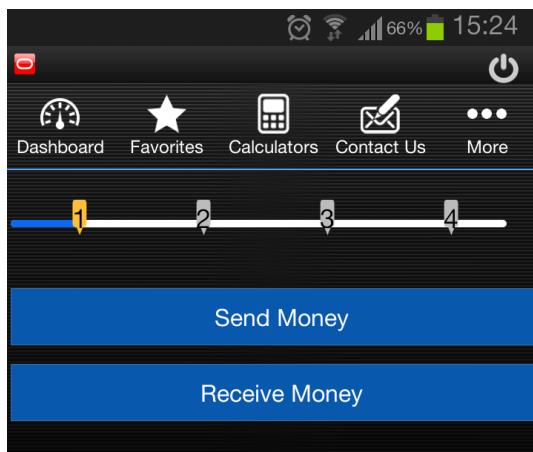
The receiver of the payment should be able to generate the QR code by specifying the credit account no. The receiver will also be able to print and download the QR code for future reference. Once the sender scans the QR code, application should identify the beneficiary account details and initiate the transfer.

Note: Before proceeding further, please refer to the **P2P Beneficiaries** section.

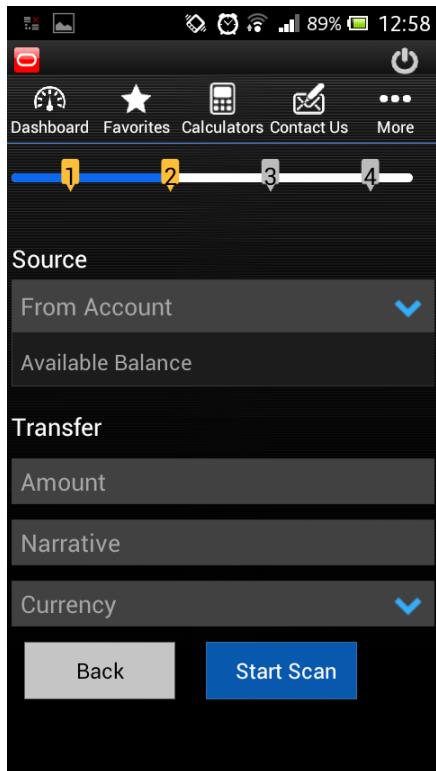
To Proximity Pay QR Based

1. Log on to the Android Phone Banking application.
2. Navigate through Transfers> P2P QR Pay from the menu. The system displays Proximity Pay-QR screen.

Proximity Pay-QR



For Send Money



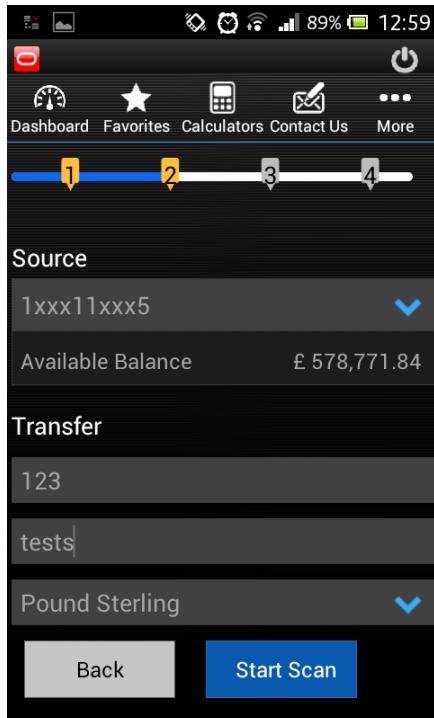
Field Description

Field Name	Description
Source	
From Account	[Dropdown]
	Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.

Field Name	Description
Available Balance	[Display] Displays the Available Balance for the account selected.
Transfer	
Currency	[Dropdown] Select the desired currency type from the dropdown.
Transfer Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Narrative	[Optional, Input Box, 50] Enter the desired description relevant to the transfer.
Start Scan	[Action Button] Click Start Scan to start the scanning process.
Back	[Action Button] Click Back to go back to the previous screen.

3. Enter the appropriate details in the respective fields.

Required Data for Send Money



Field Description

Field Name	Description
Select Transfer choice	[Mandatory, Radio Button] Select the transfer type.
Source Account	[Mandatory, Dropdown] Select the debit account from which the payment shall be made.
Available Balance	[Display] Depending upon the Source Account selected, the available balance is displayed.
Transfer Amount	[Mandatory, Input box, 15] Enter the amount to be transferred.
Currency	[Mandatory, Dropdown] Select the currency of the amount being transferred.

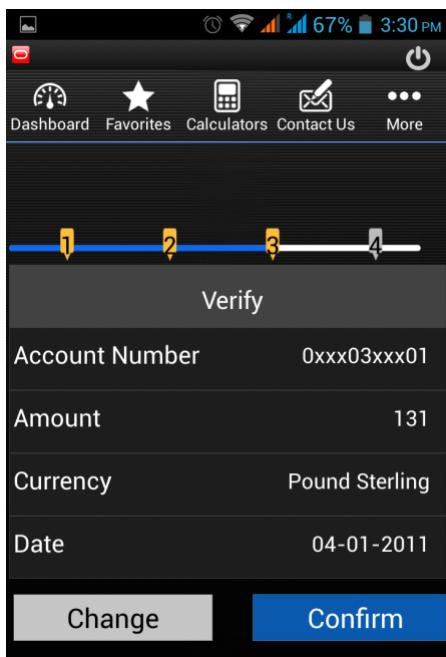
4. Click Start Scan. The device camera is enabled and search for the QR Code to read the beneficiary account details.
5. Once QR Code is detected, Pay Now button appears, as shown in the following screenshot.

Success Message for QR Code



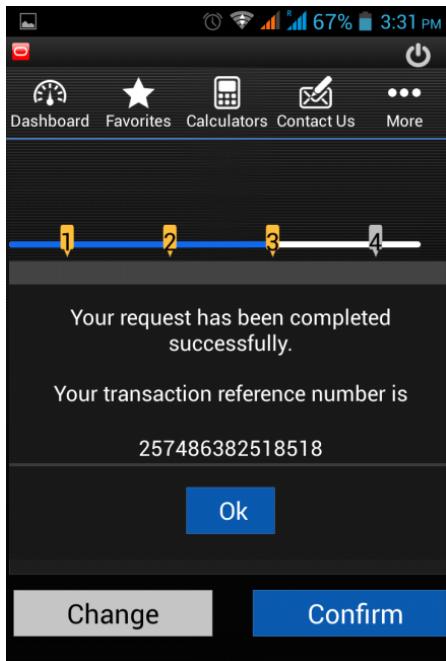
6. Click Pay Now.

Proximity Pay-QR Verify



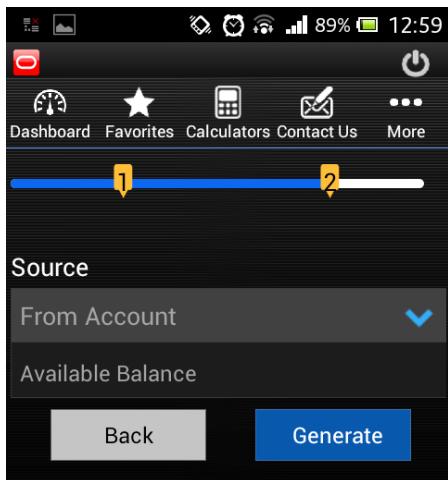
7. Click Confirm button. The success message is displayed.

Proximity Pay-QR Confirm



8. Click OK.0.

For Receive Money:

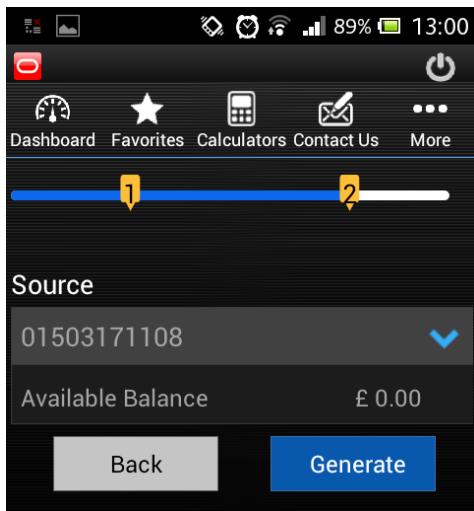


Field Description

Field Name	Description
Source	
From Account	[Dropdown] Select the desired source account from the dropdown.
Available Balance	[Display] This field displays the available balance for the selected source account.
Back	[Action Button] Click Back to go back to the previous screen.
Generate	[Action Button] Click Generate to proceed with the same transaction..

1. Enter the appropriate details in the respective fields.

Required Data to Receive Money



Field Description

Field Name	Description
Source Account	[Mandatory, Dropdown] Select the debit account from which the payment shall be made.
Available Balance	[Display] Depending upon the Source Account selected, the available balance is displayed.
Back	[Action Button] Click Back to go back to the previous page.
Generate	[Action Button] Click Generate to generate the QR code.

2. Click Generate. The respective QR Code is generated, as shown in the following screenshot.

3. The respective account number is displayed just below the QR Code. Click Save.

26. P2P Activity / Received Payments

This transaction enables you to view the recent payments to your account with details.

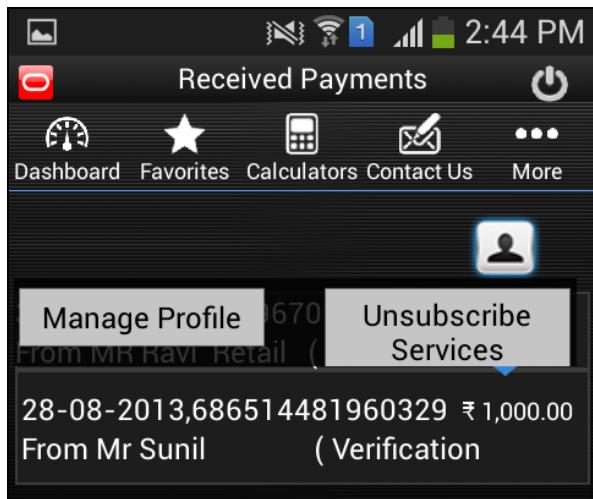
Note: A user can access the shortcut available on the *Login* page. Without logging into the screen, a **Security Code** is used to view the *Received Payments*.

Note: Before proceeding further, please refer to the **P2P Beneficiaries** section.

To pay the bills

1. Log on to the Android Phone Banking Application.
2. Select **Transfer > P2P Acitivity** from the menu. The system displays Received Payment screen.

Received Payment

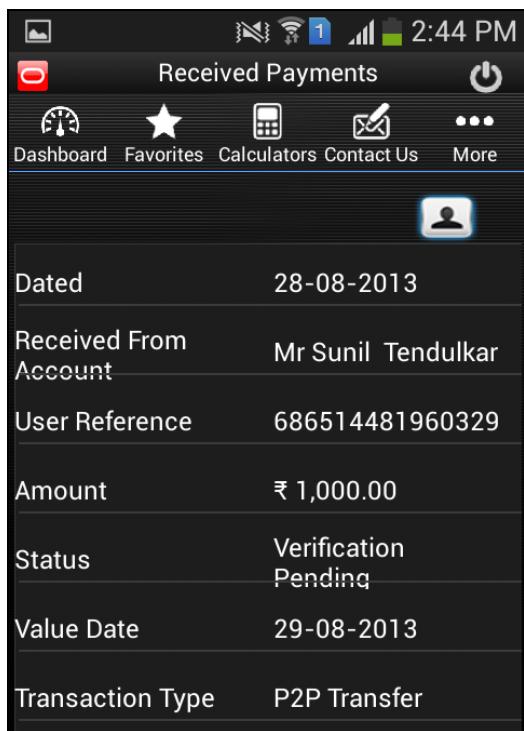


Field Description

Field Name	Description
Value Date	[Display] This field displays the date on which payment has been received.
Transaction Type	[Display] This field displays the type of transaction.
Updated By	[Display] This field displays the name of user who last updated the transaction.
Created By	[Display] This field displays the name of user who initiated the transaction.
Host Reference Number	[Display] This field displays the host reference number of the transaction.

3. Click any transaction from the list you want to view. The system displays Detailed Received Payment screen.

Received Payment Details



Field Description

Field Name	Description
Date	[Display] This field displays the date on which transaction has been generated.
Received	[Display] This field displays the name of the sender.
User Reference	[Display] This field displays the user reference number generated for transaction
Amount	[Display] This field displays the amount received from the sender.
Status	[Display] This field displays the current status of the transaction.

4. Click Back. The system displays the initial Received Payment screen.

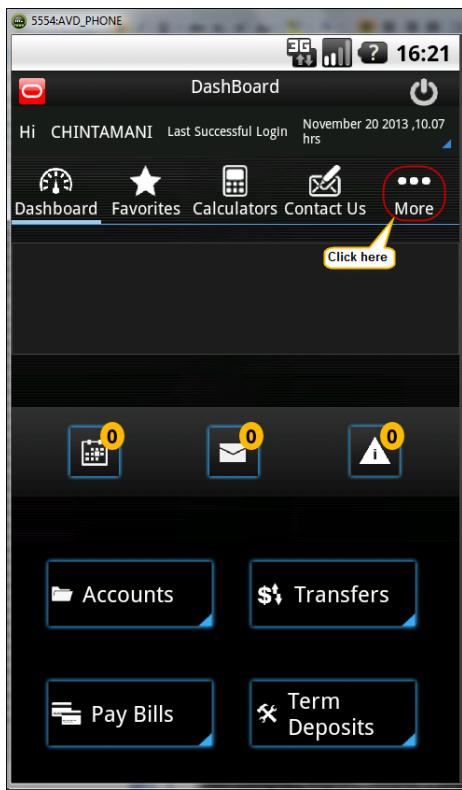
27. Pay Utility Bill

The feature helps you to pay a utility bill.

To Pay a Utility Bill:

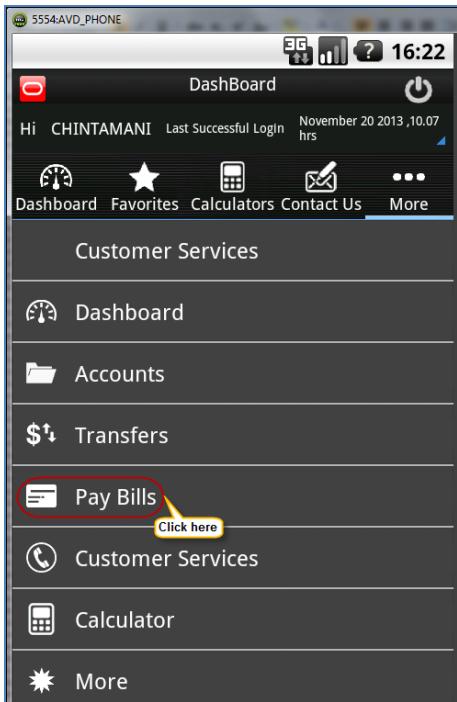
1. Click the More option available on the menu bar, as shown in the following screenshot.

[Dashboard](#)



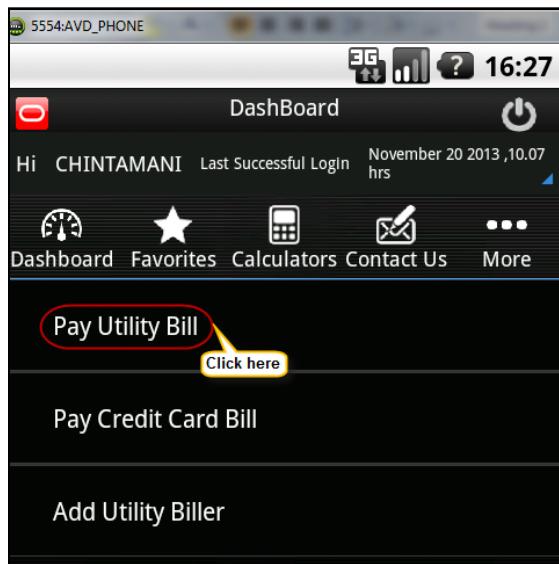
2. The following page is displayed. Click Customer Services, as shown in the following screenshot.

More Options



3. The following page is displayed. Click Pay Utility Bill.

Pay Bills



The following page is displayed.

Note: For further process, please refer to the **Pay Bills** section.

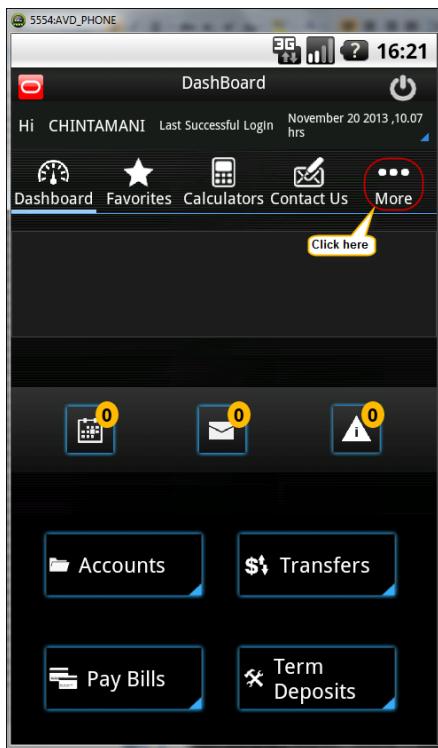
28. Pay Credit Card Bill

This feature helps you to pay the credit card bill.

To Pay a Credit Card Bill:

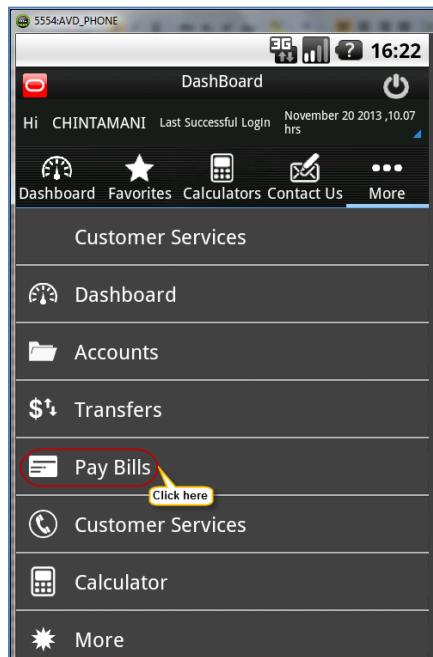
1. Click the More option available on the menu bar, as shown in the following screenshot.

[**Dashboard**](#)



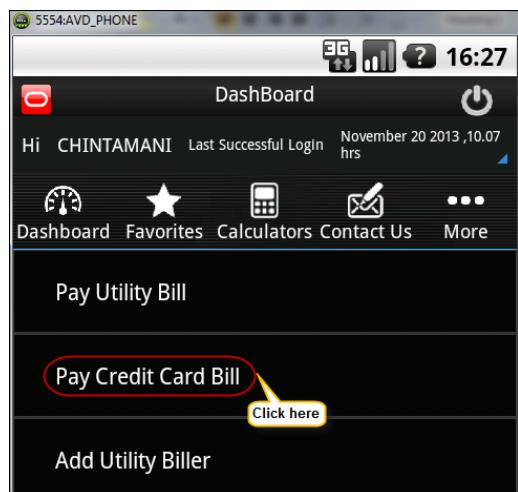
2. The following page is displayed. Click Customer Services, as shown in the following screenshot.

More Options



3. The following page is displayed. Click Pay Credit Card Bill.

Pay Credit Card Bill



The following page is displayed.

Note: For further process, please refer to the **Credit Card Payment** section.

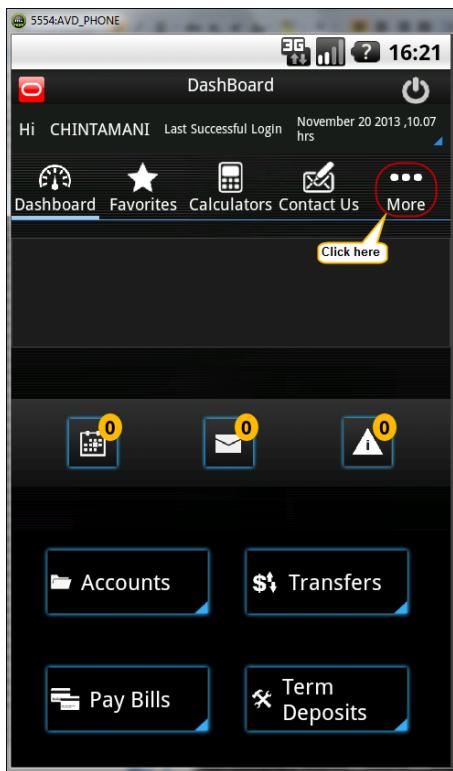
29. Add Utility Biller / Register Biller

This feature helps to add a *Utility Biller*.

To add a Utility Biller:

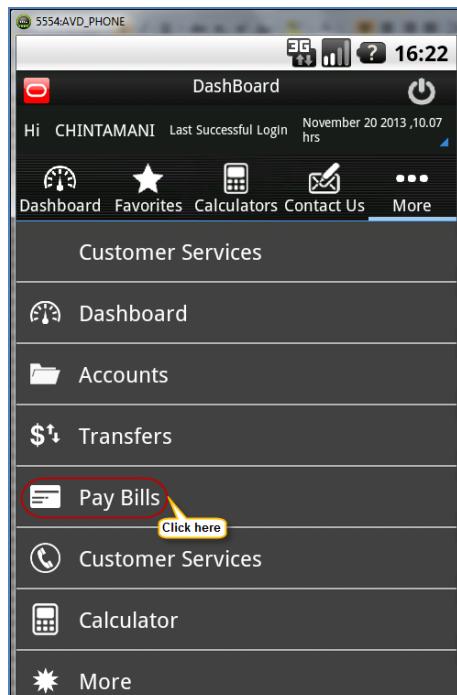
4. Click the More option available on the menu bar, as shown in the following screenshot.

[Dashboard](#)



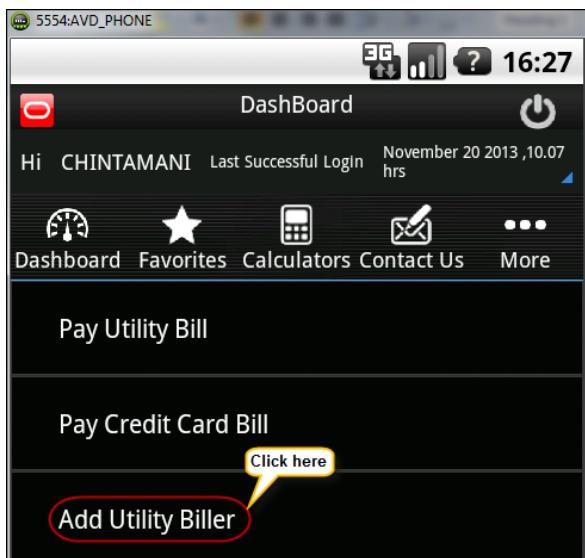
5. The following page is displayed. Click Customer Services, as shown in the following screenshot.

More Options

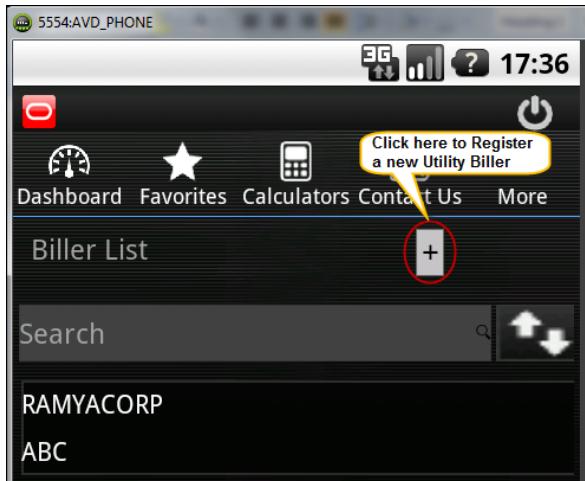


6. The following page is displayed. Click Add Utility Biller.

Pay Credit Card Bill



The following page is displayed.

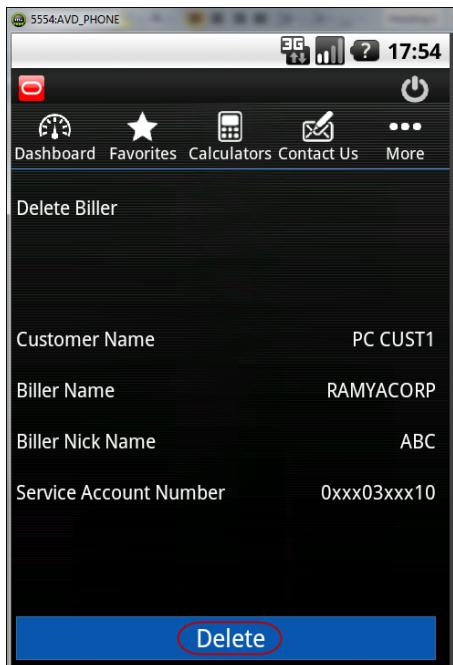


7. Click + icon to register a new Utility Biller.

30. Delete a Utility Biller

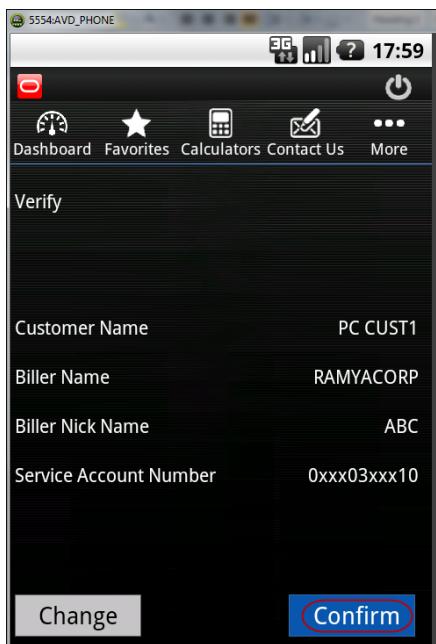
1. Select the desired biller from the Biller list. The following page is displayed.

Delete Biller



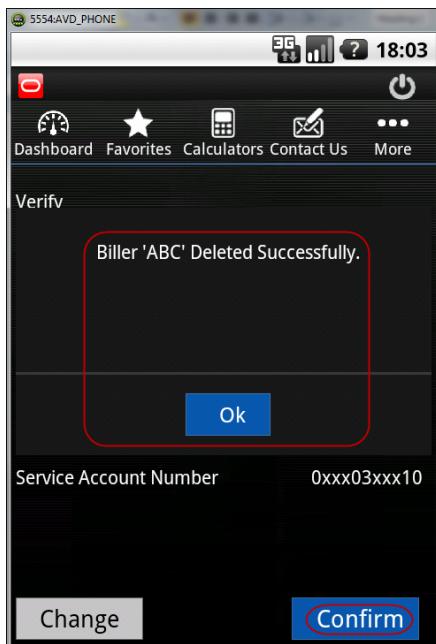
2. Verify the details and click Delete.

The **Verify** screen is displayed, as shown in the following screenshot:



3. Verify the details and click Confirm.

Success Message



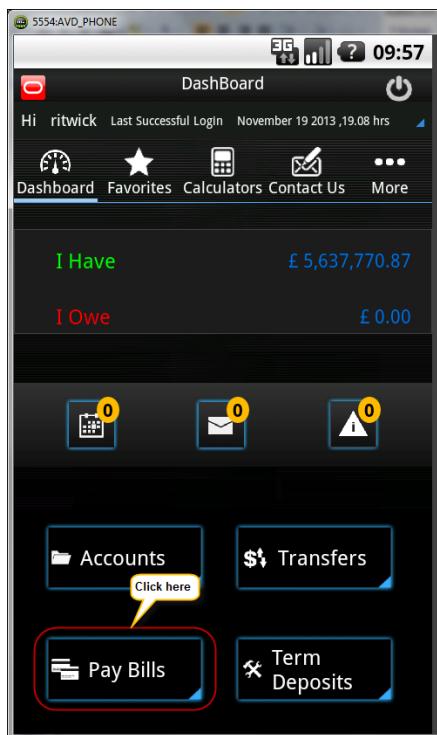
4. Click Ok.

31. Pay Bills

The Pay Bills option helps to make the payment for the generated bills.

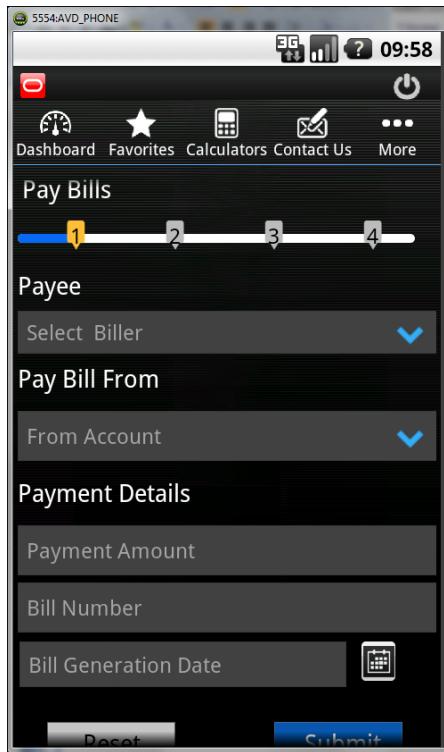
1. Click Pay Bills option available on the Dashboard / Landing screen.

Dashboard



2. The following page is displayed. Enter the appropriate information in the respective fields.

Pay Bills



Field Description

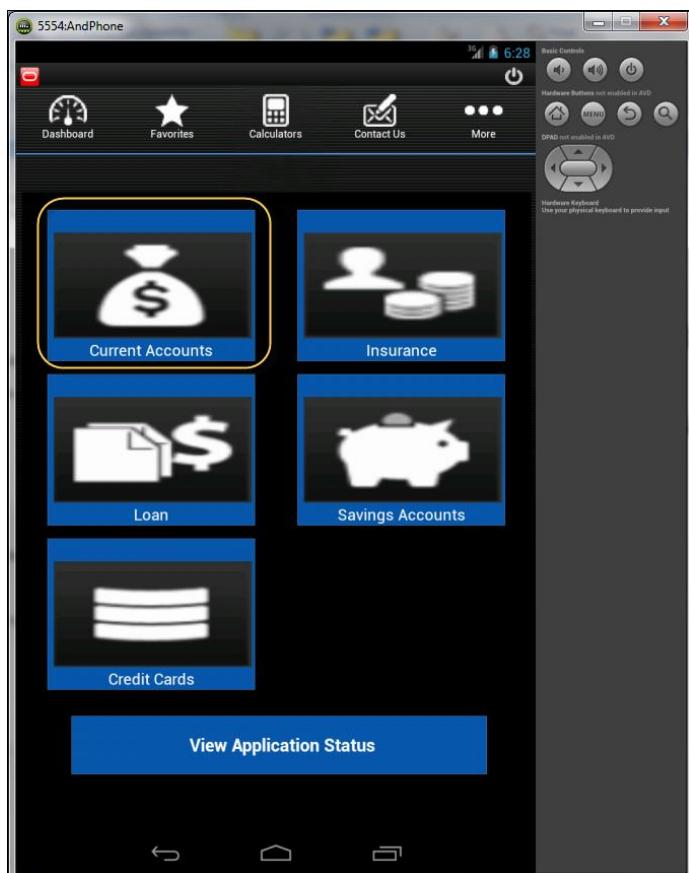
Field Name	Description
Pay Bills	
Select Biller	[Dropdown] Select the desired Biller from the dropdown.
Pay Bill From	
From Account	[Dropdown] Select the desired Account Number from the dropdown.
Payment Details	
Payment Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired Payment Amount .
Bill Number	[Optional, Alphanumeric, Input Box, 20] Enter the appropriate Bill Number .

Field Name	Description
Bill Generation Date	[Date-Picker] Select the appropriate Bill Generation Date from the Date-Picker.
Reset	[Action Button] Click Reset to clear all values.
Submit	[Action Button] Click Submit to submit the payment details.

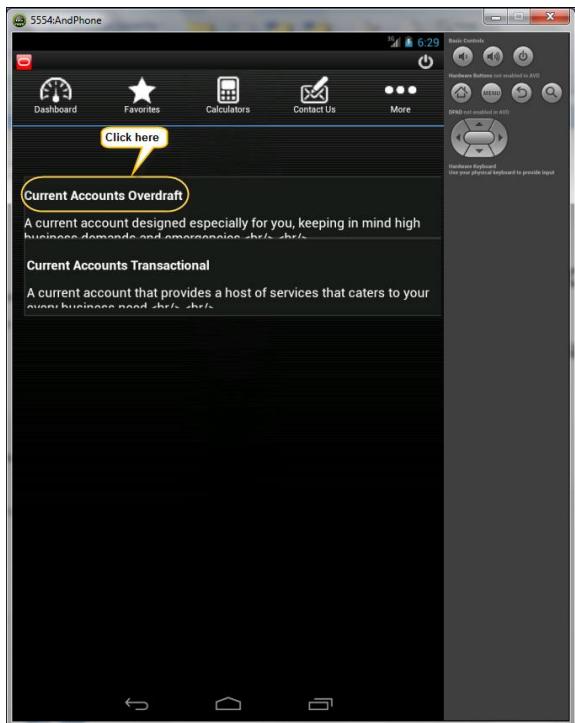
The screen displays the success message for the payment made.

32. Current Accounts

Current Accounts

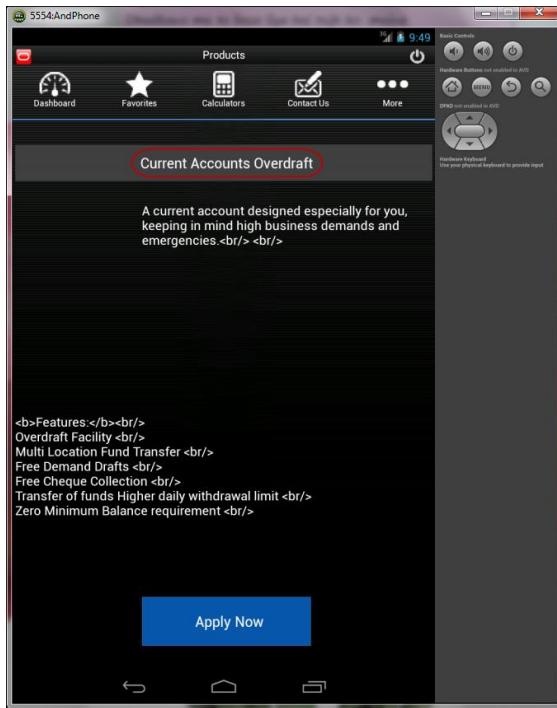


Product - Current Accounts Overdraft



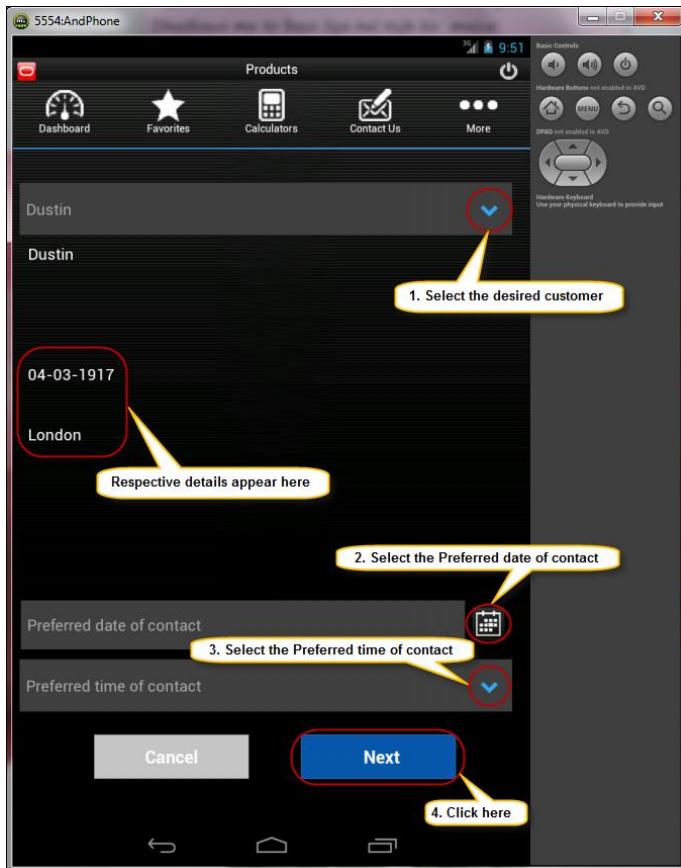
The following page is displayed.

Current Accounts Overdraft



1. Click Apply Now. The following page is displayed.

Current Accounts Overdraft – Apply Now

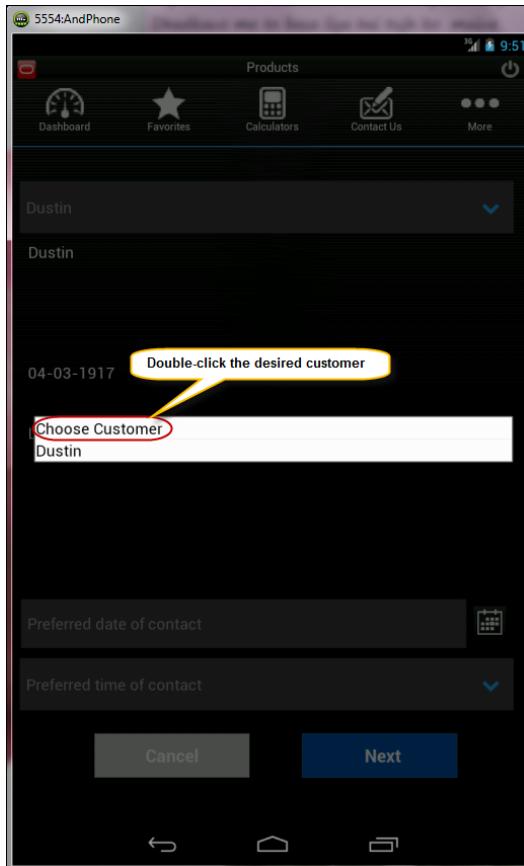


Field Description

Field Name	Description
Current Accounts Overdraft	
Select Customer	[Dropdown] Select the desired customer from the dropdown.
Date	[Display] Displays the date and Address details.
Preferred date of Contact	[Date-picker] Select the desired date from the date-picker.
Preferred time of Contact	[Dropdown] Select the desired time from the dropdown.
Next	[Action Button] Click Next to proceed with further transaction.

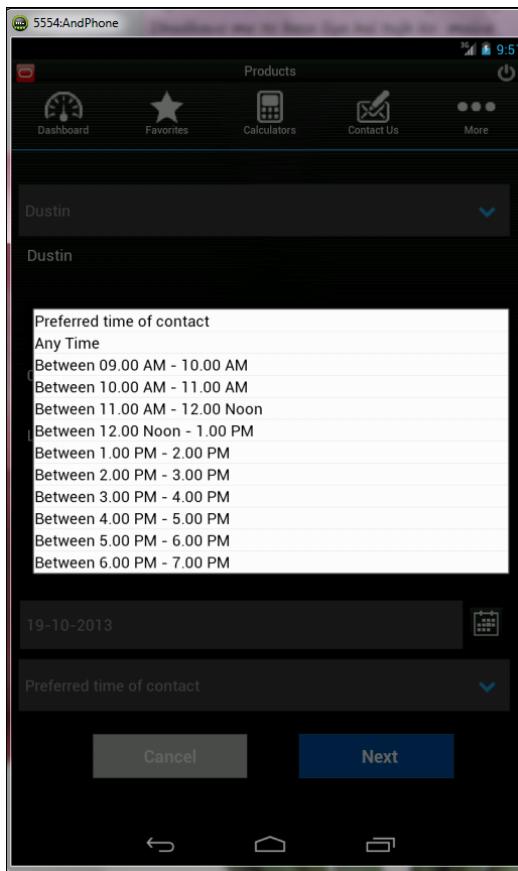
Field Name	Description
Cancel	[Action Button] Click Cancel to cancel the transaction.

Current Accounts Overdraft – Apply Now – Select Customer



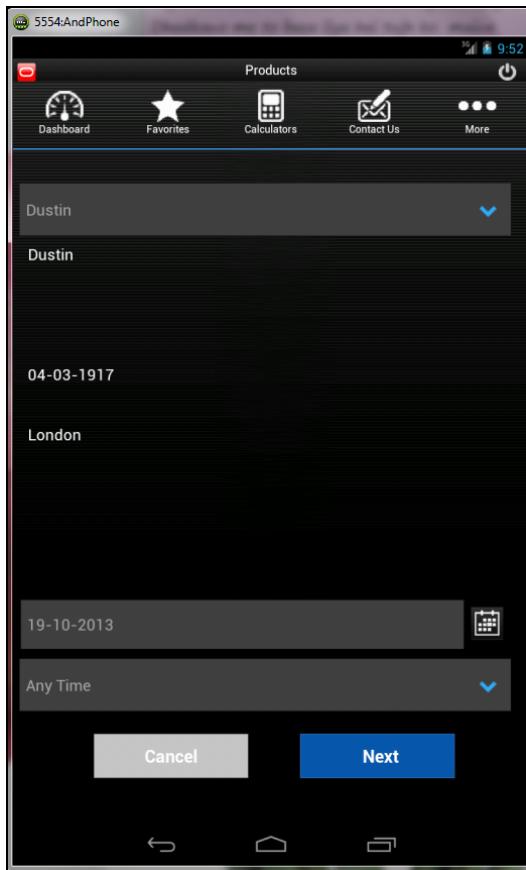
The respective details appear just below it.

Current Accounts Overdraft – Apply Now – Preferred Time of Contact



The page appears as shown in the following screenshot.

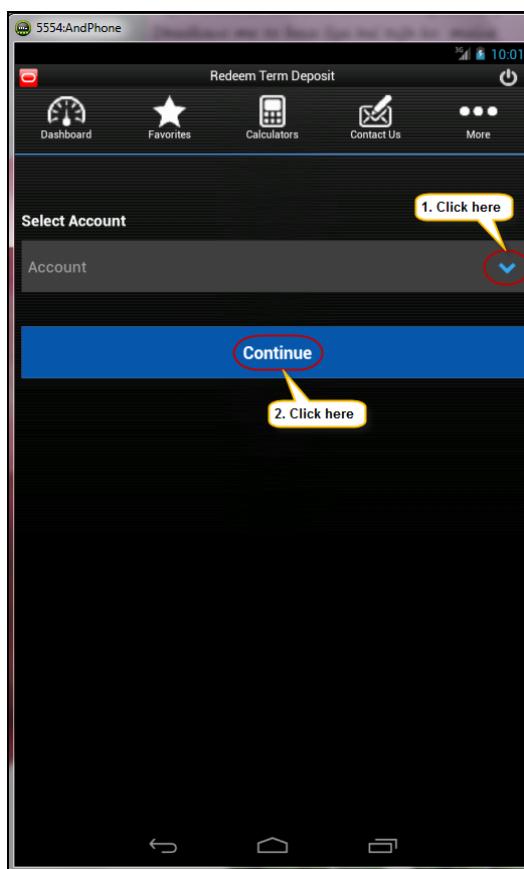
Current Accounts Overdraft – Apply Now



2. Click Next. The following page is appears.

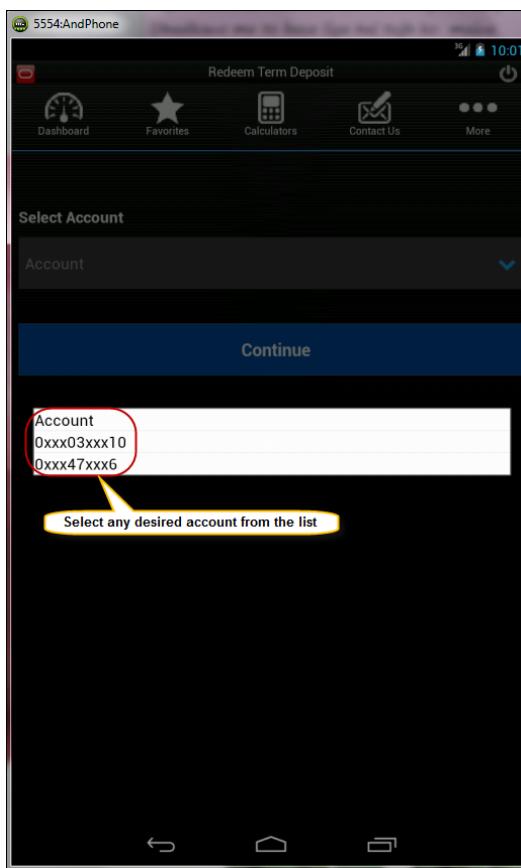
33. Redeem Term Deposit

Redeem Term Deposit



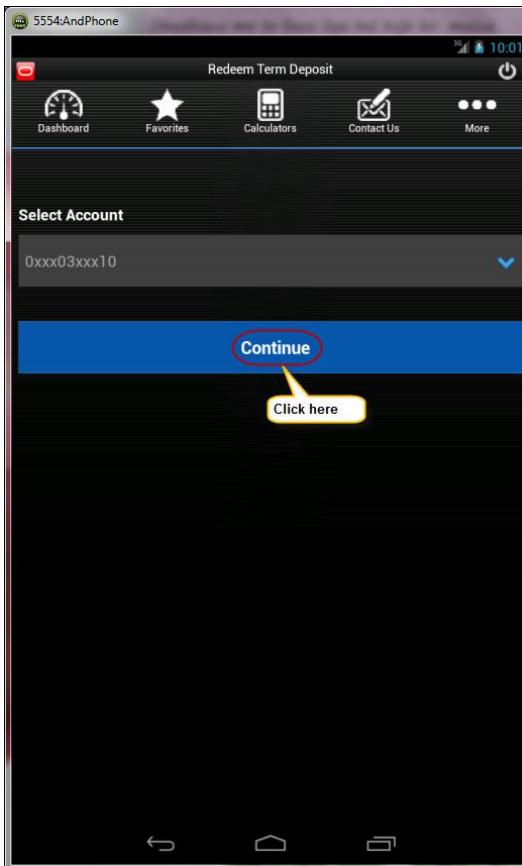
Field Description

Field Name	Description
Redeem Term Deposit	
Select Account	[Dropdown] Select the desired account from the dropdown.
Continue	[Action Button] Click Continue to continue with the same transaction.

Redeem Term Deposit - Select Account

The page appears as shown in the following screenshot:

Redeem Term Deposit – Account Selection

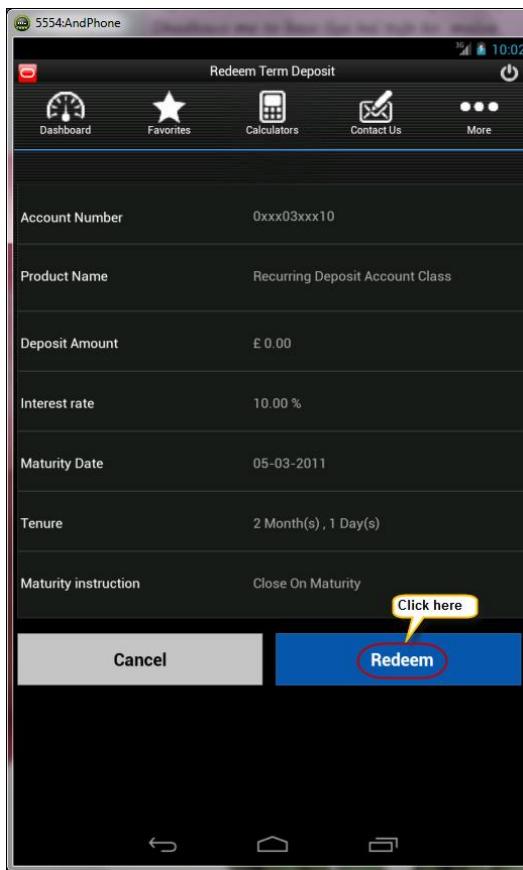


Field Description

Field Name	Description
Redeem Term Deposit	
Select Account	[Dropdown] Select the desired account from the dropdown.
Continue	[Action Button] Click Continue to continue with the same transaction.

The page appears with the respective details, as shown in the following screenshot.

Redeem Term Deposit Details



Field Description

Field Name	Description
Redeem Term Deposit	
Account Number	[Display] Displays the Account Number of the selected Account.
Product Name	[Display] Displays the Product Name of the Selected Account.
Deposit Amount	[Display] Displays the Deposit Amount of the Selected Account.
Interest Rate	[Display] Displays the Interest Rate .
Maturity Date	[Display] Displays the Maturity Date for the Selected Account.

Field Name	Description
Tenure	[Display] Displays the Tenure for the Selected Account.
Maturity Instruction	[Display] Displays the Maturity Instruction for the Selected Account.
Redeem	[Action Button] Click Redeem to continue with the same transaction.

The following page appears.

Redeem Term Deposit

1. Select Redemption Type from the dropdown - Full / Partial

2. Enter the desired Amount

3. Select the account to which the amount is to be transferred

4. Select the Maturity Account

5. Click Submit

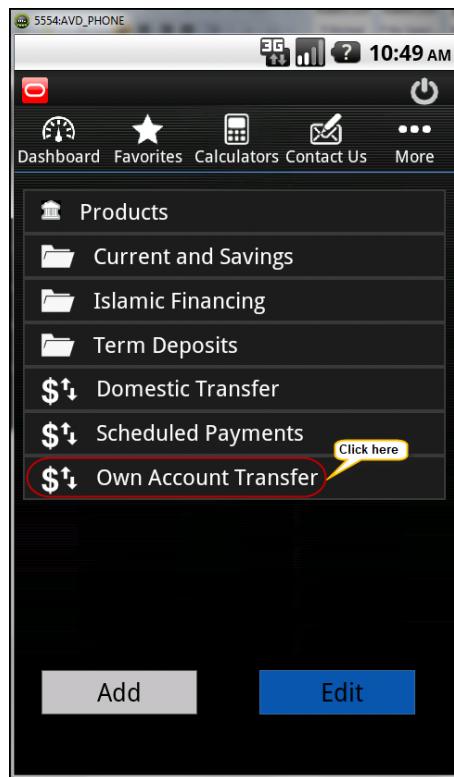
Field Description

Field Name	Description
Redeem Term Deposit	
Redemption Type	[Dropdown] Select the desired Redemption Type from the dropdown.

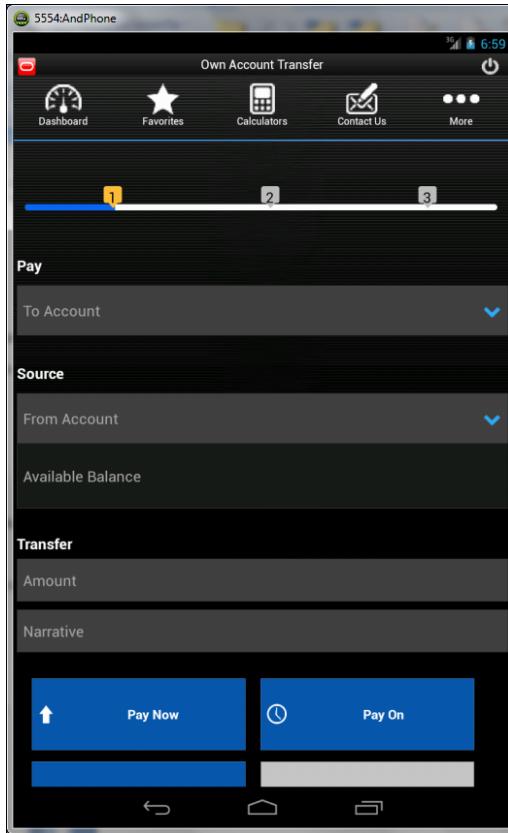
Field Name	Description
Amount	[Mandatory, Numeric, Input Box] Enter the desired Amount .
Transfer To	[Dropdown] Select the desired Account Type from the dropdown.
Maturity Account	[Dropdown] Select the desired account from the dropdown.
Submit	[Action Button] Click Redeem to continue with the same transaction.
Back	[Action Button] Click Back to go back to the previous screen.

34. Own Account Transfer

Own Account Transfer



Own Account Transfer

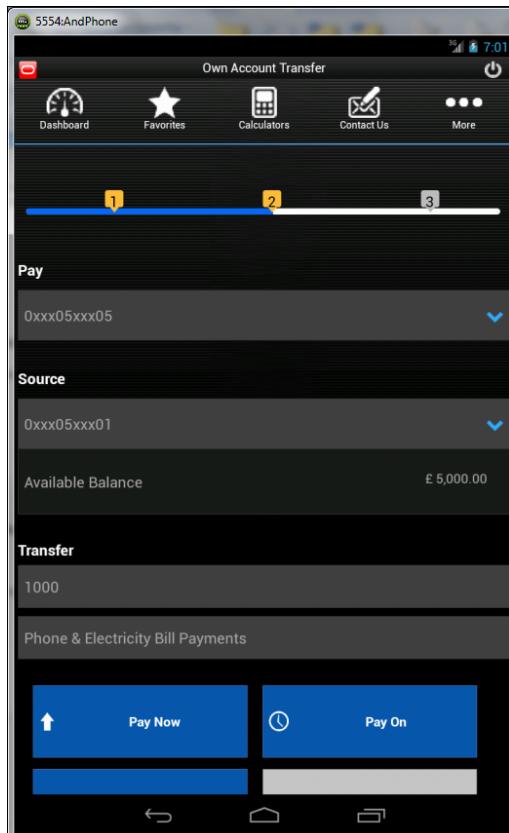


Field Description

Field Name	Description
Own Account Transfer	
To Account	[Dropdown] Select the appropriate Account Number from the dropdown to which the amount is to be transferred.
Source	
From Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Available Balance	[Display] Displays the Available Balance for the account selected.
Transfer	

Field Name	Description
Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Narrative	[Optional, Input Box, 50] Enter the desired description relevant to the transfer.
Pay Now	[Action Button] Click Pay Now to make an immediate payment.
Pay on	[Action Button] Click Pay on to make a payment on a specific date.
Pay Periodically	[Action Button] Click Pay Periodically to make a payment in the periodic basis.
Cancel	[Action Button] Click Cancel to cancel the transaction.

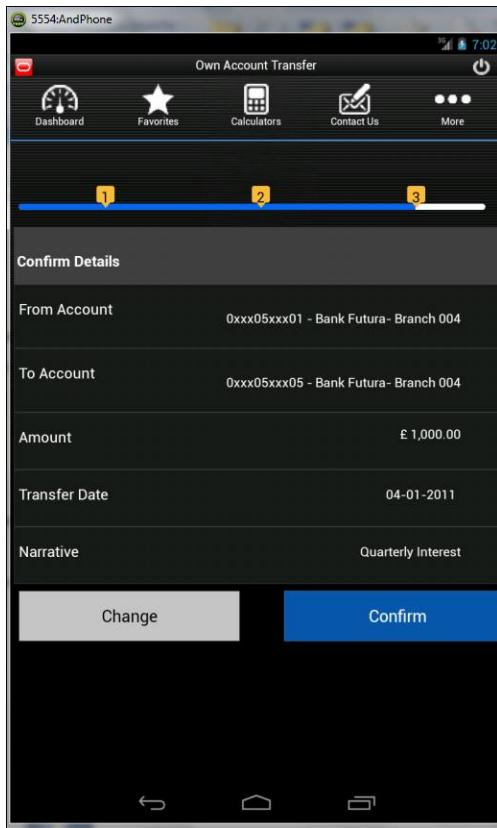
Own Account Transfer



1. Click Pay Now / Pay On / Pay Periodically – as per requirement.

Note: Please refer to the **Payment** section for the further process.

Own Account Transfer

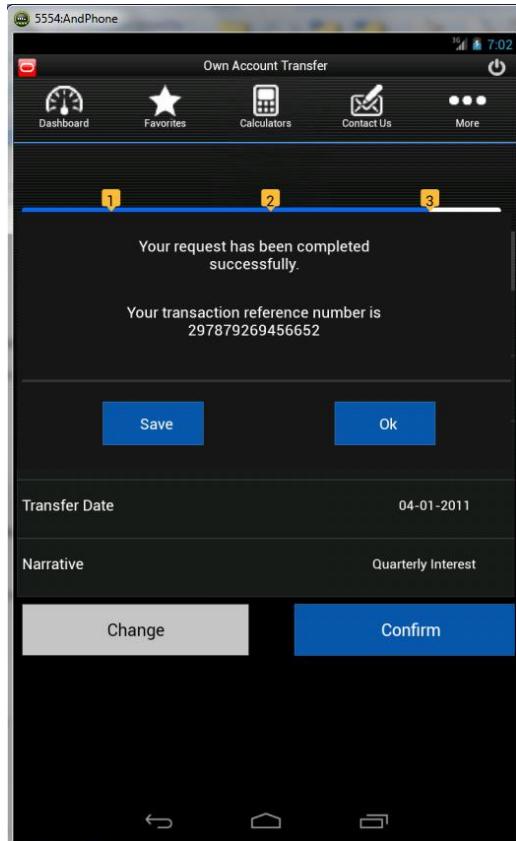


Field Description

Field Name	Description
Own Account Transfer	
From Account	[Display] Displays the Account Number from which the amount is to be transferred.
To Account	[Display] Displays the Account Number to which amount is to be transferred.
Amount	[Display] Displays the Amount to be transferred.
Transfer Date	[Display] Displays the Transfer Date .
Narrative	[Display] Displays the Narrative .

Field Name	Description
Change	[Action Button] Click Change to modify the details.
Confirm	[Action Button] Click Confirm to confirm and continue with the same transaction.

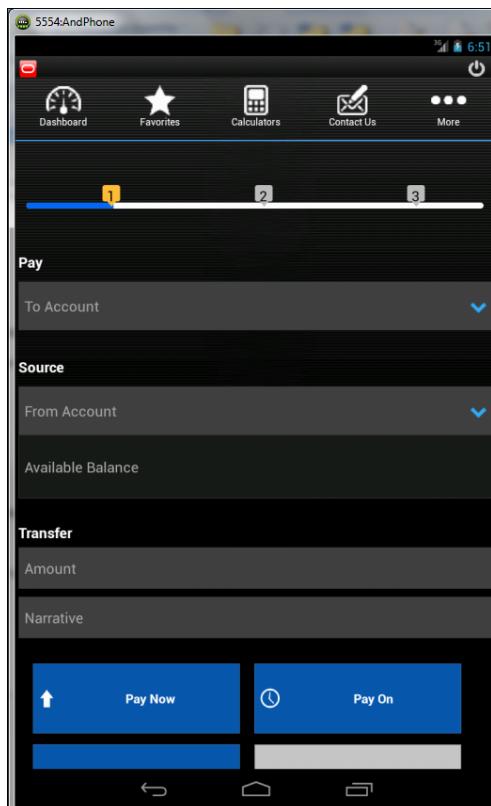
Own Account Transfer



2. Click OK.0.

35. Pay Transfer

Payment

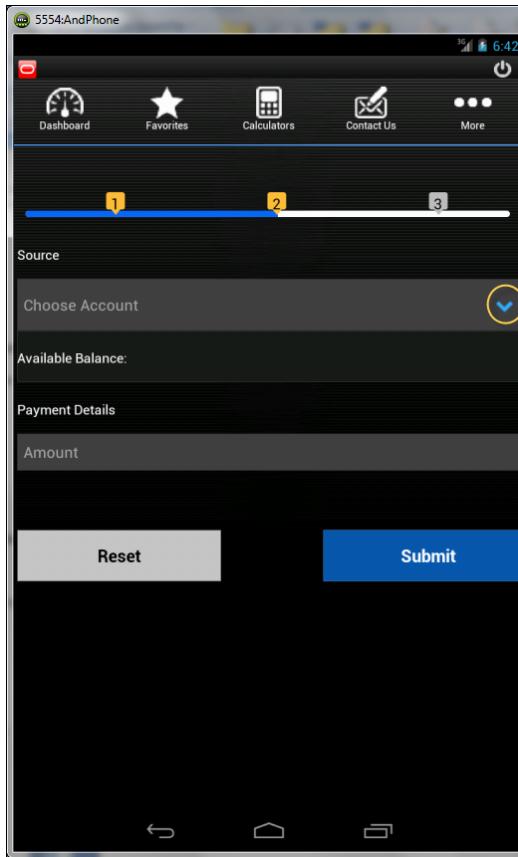


Field Description

Field Name	Description
Pay	
To Account	[Dropdown] Select the appropriate Account Number from the dropdown to which the amount is to be transferred.
Source	
From Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Available Balance	[Display] Displays the Available Balance for the account selected.
Transfer	
Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Narrative	[Optional, Input Box, 50] Enter the desired description relevant to the transfer.
Pay Now	[Action Button] Click Pay Now to make an immediate payment.
Pay on	[Action Button] Click Pay on to make a payment on a specific date.
Pay Periodically	[Action Button] Click Pay Periodically to make a payment in the periodic basis.
Cancel	[Action Button] Click Cancel to cancel the transaction.

1. Enter the appropriate details as per requirement in the respective fields.

Payment

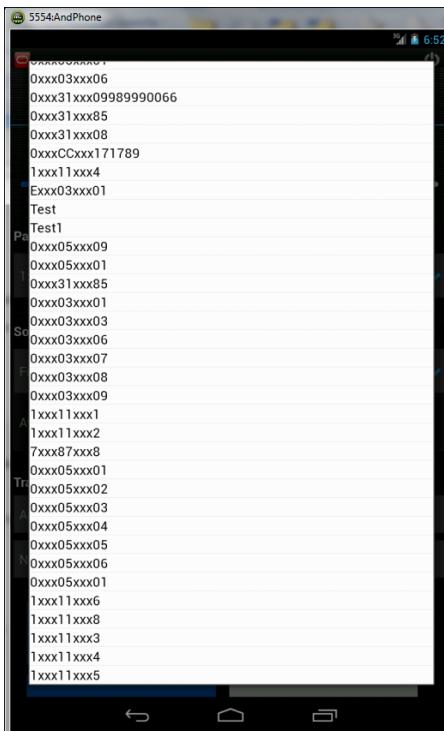


Field Description

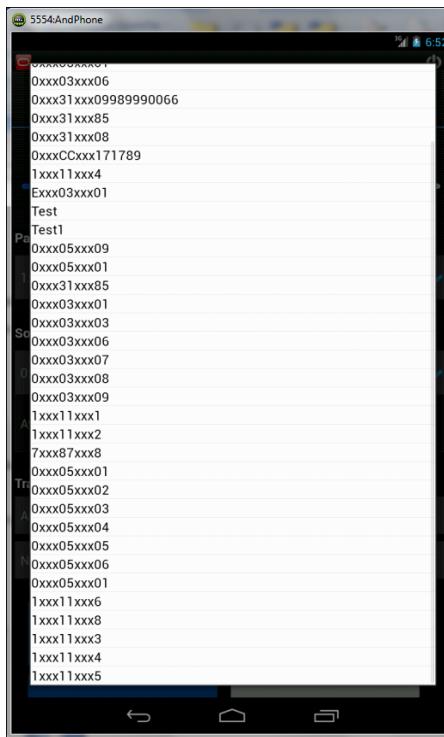
Field Name	Description
Source	
Choose Account	[Dropdown] Select the appropriate Source Account Number from the dropdown.
From Account	[Dropdown] Select the appropriate Account Number from the dropdown, from which the amount is to be transferred.
Available Balance	[Display] Displays the Available Balance for the account selected.

Field Name	Description
Payment Details	
Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Reset	[Action Button] Click Reset to clear all values.
Submit	[Action Button] Click Submit to submit the details.

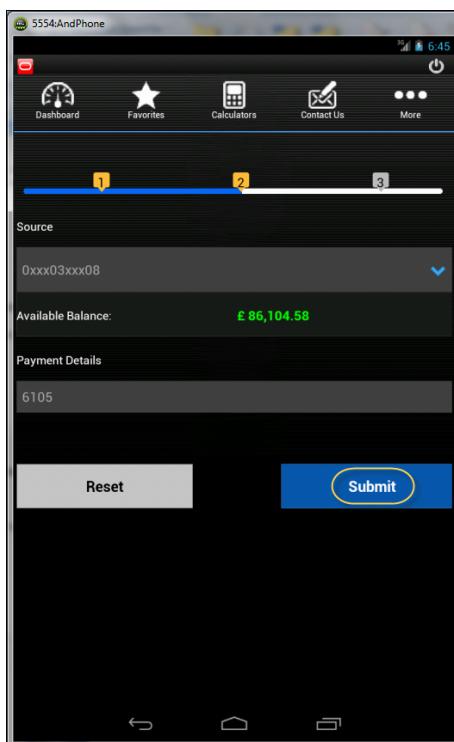
Select Source Account



Select Destination Account



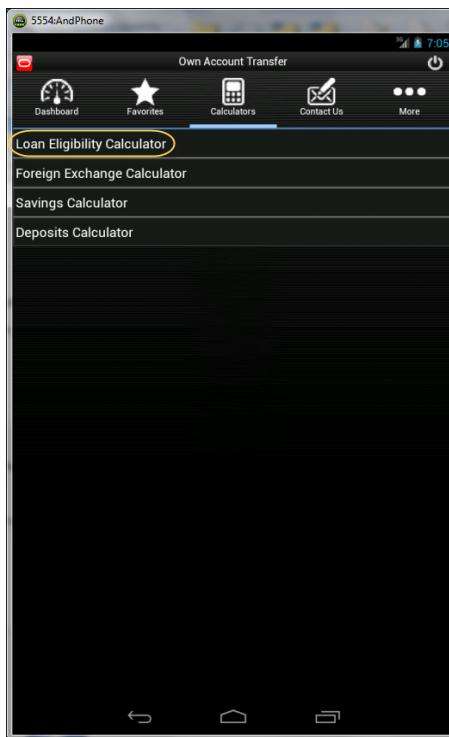
Payment



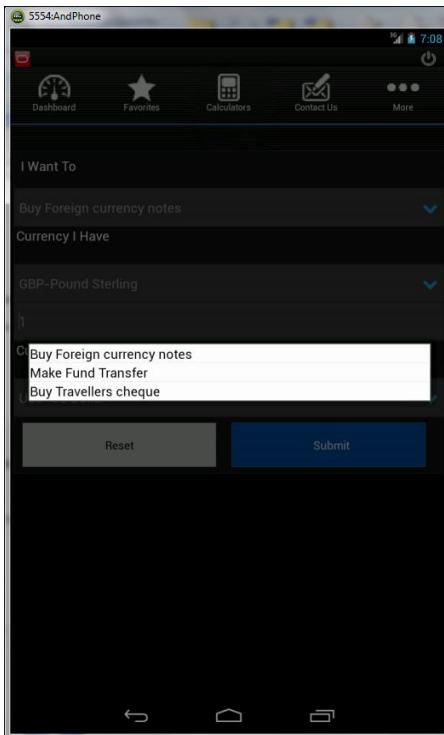
2. Click Submit. 0.

36. Loan Calculator

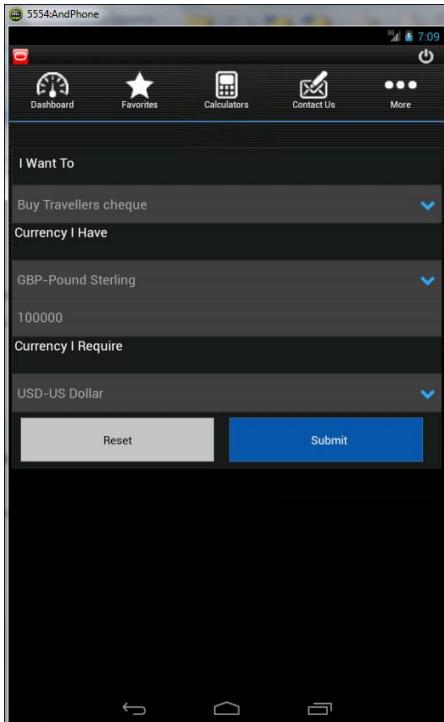
Loan Calculator



Loan Calculator – Step 1



Loan Calculator – Step 2



Field Description

Field Name	Description
I Want To	[Dropdown] Select the desired type of transaction from the dropdown.
Currency I Have	[Dropdown] Select the appropriate type of currency you have. The Currency Types are system-configured.
Amount	[Mandatory, Numeric, Input Box, 15] Enter the desired amount.
Currency I Require	[Dropdown] Select the appropriate type of currency from the dropdown. The Currency Types are system-configured.
Reset	[Action Button] Click Reset to clear all values.
Submit	[Action Button] Click Submit to submit the details.

1. Click Submit. 0.

Loan Calculation

5554:AndPhone

Dashboard Favorites Calculators Contact Us More

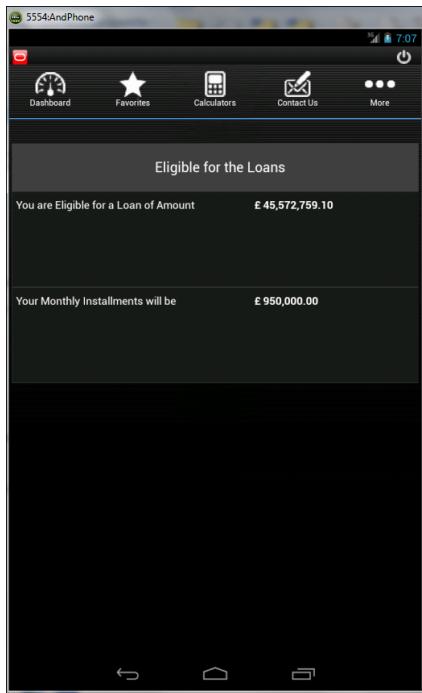
Your Gross Monthly Income £ 1000000.00

Ongoing Monthly Expenses £ 50000.00

Tenure Of Loan (in Months) 360

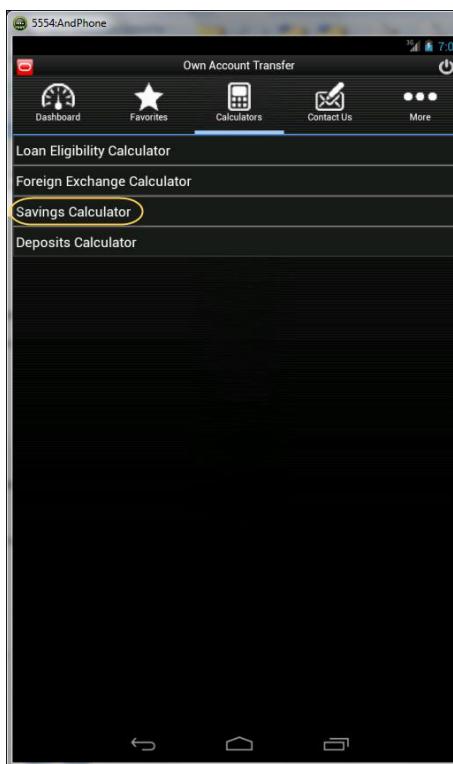
Interest Rate 25.00 %

Eligibility message for Loans

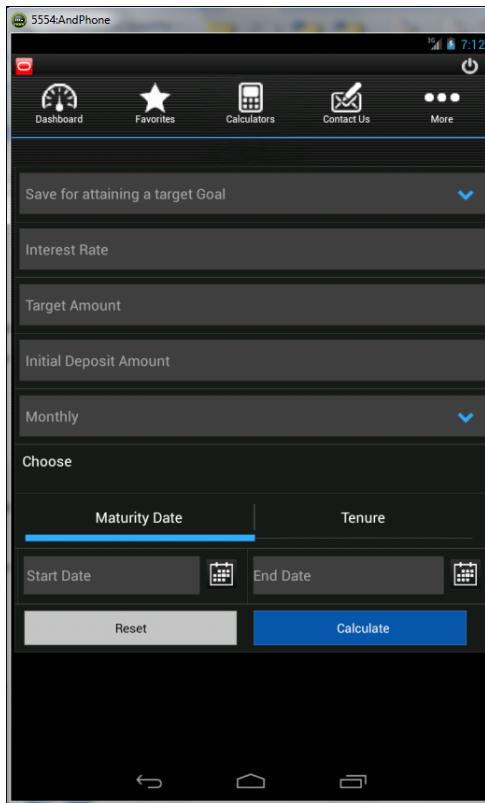


37. Saving Calculator

Savings calculator



Savings calculator

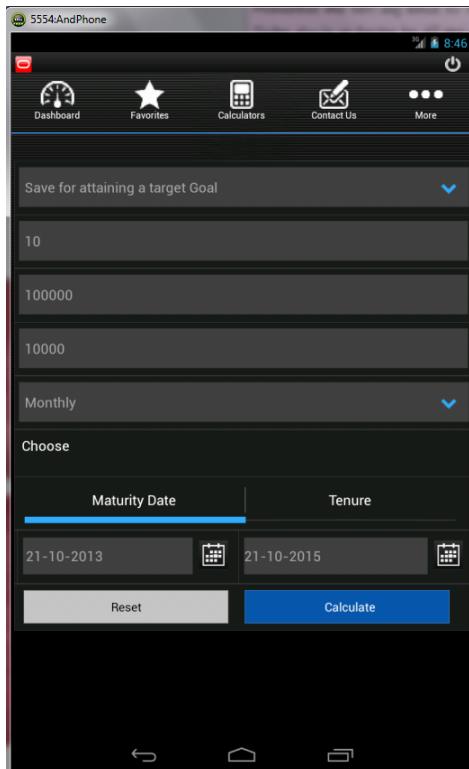


Field Description

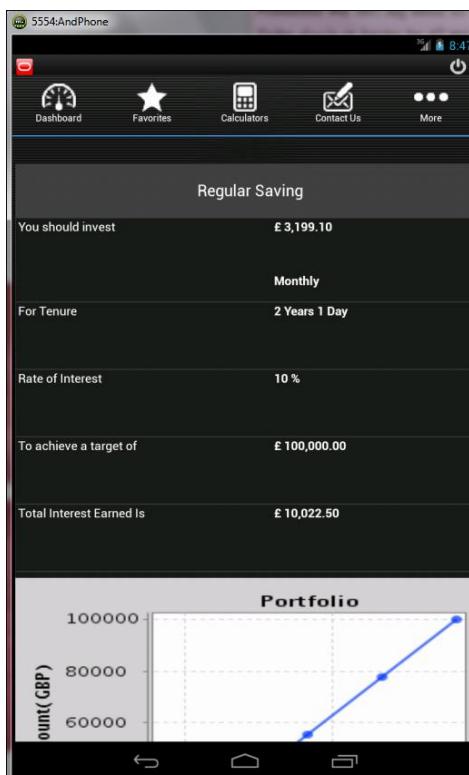
Field Name	Description
Purpose	[Dropdown] Select the desired purpose from the dropdown.
Interest Rate	[Mandatory, Input Box, 2] Enter the appropriate Interest Rate .
Target Amount	[Mandatory, Input Box, 15] Enter the Target Amount .
Initial Deposit Amount	[Mandatory, Input Box, 15] Enter the desired Initial Deposit Amount .
Frequency	[Dropdown] Select the desired Frequency from the dropdown.
Choose	
Maturity Date	[Date-Picker] Select the appropriate date from the Date-Picker.

Field Name	Description
Tenure	[Date-Picker] Select the appropriate date from the Date-Picker.
Reset	[Action Button] Click Reset to clear all values.
Calculate	[Action Button] Click Calculate to calculate for the details entered.

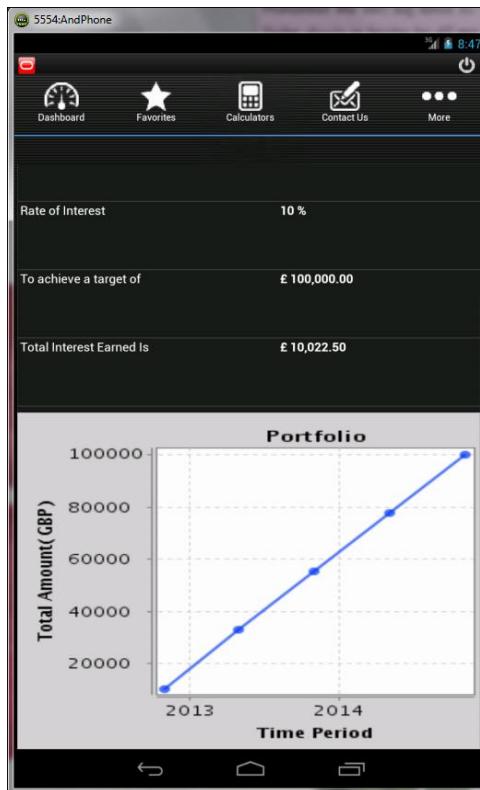
Saving Calculator – With Required Data



Saving Calculator – Result

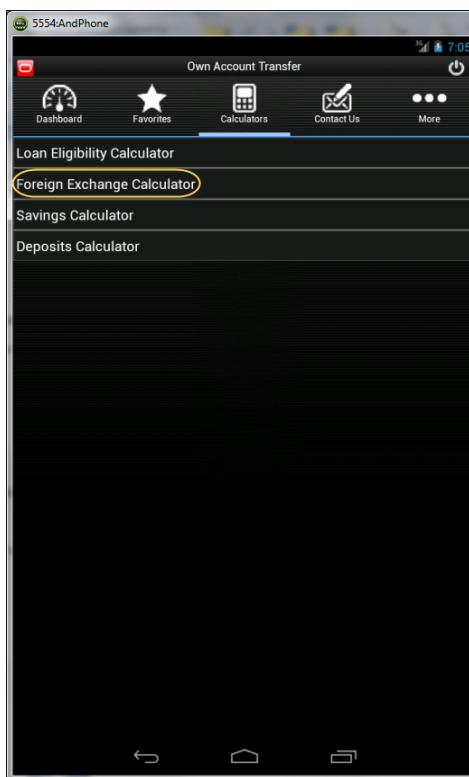


Saving Calculator – Graph

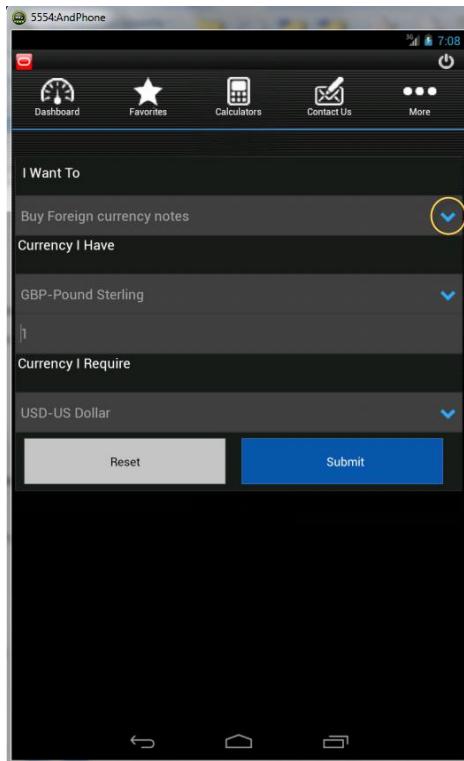


38. Foreign Exchange Calculator

Foreign Exchange Calculator



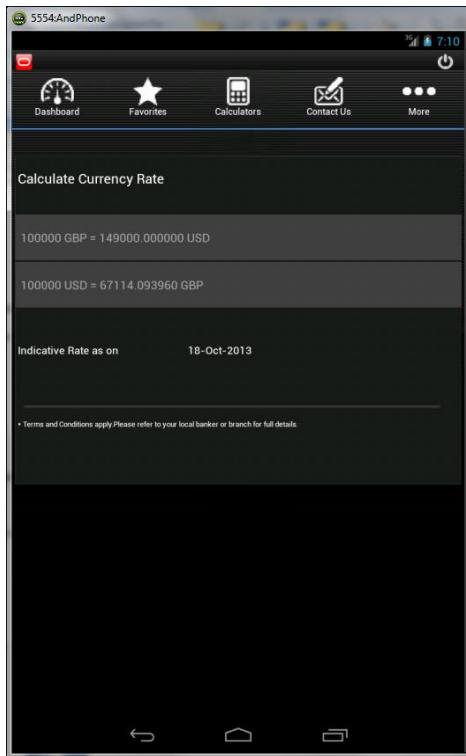
Foreign Exchange calculator



Field Description

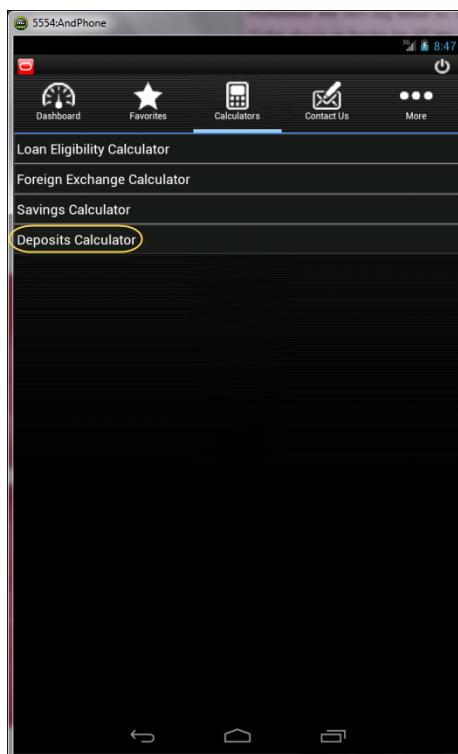
Field Name	Description
Purpose	[Dropdown] Select the desired purpose from the dropdown.
Currency I Have	[Dropdown] Select the appropriate Currency Type from the dropdown.
Interest Rate	[Input Box] Enter the appropriate Interest Rate .
Currency I Require	[Dropdown] Select the required type of currency from the dropdown.
Reset	[Action Button] Click Reset to clear all values.
Submit	[Action Button] Click Submit to calculate the details entered for <i>Foreign Exchange</i> .

Foreign Exchange Calculator – Result

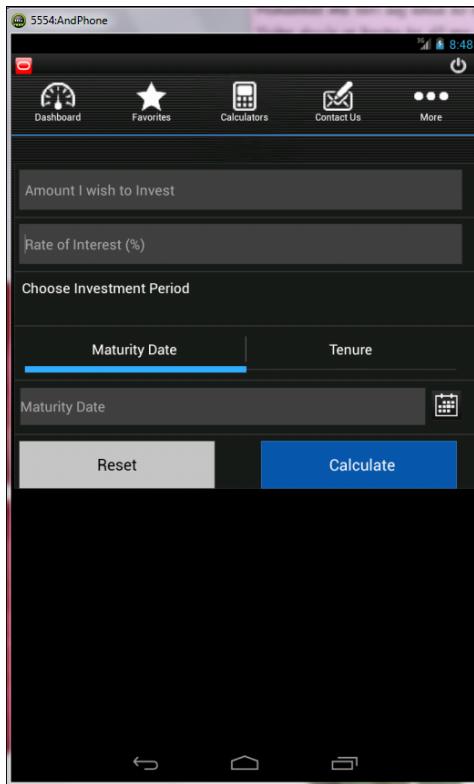


39. Deposit Calculator

Deposit Calculator



Deposit Calculator

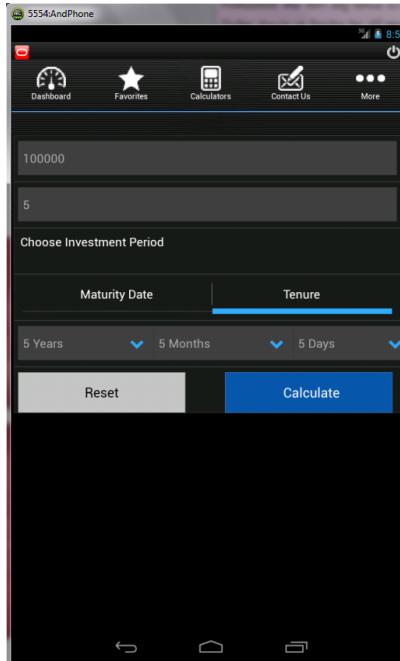


Field Description

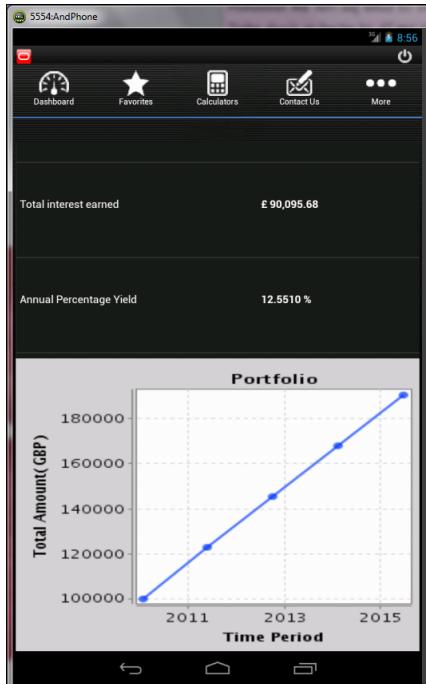
Field Name	Description
Amount I wish to Invest	[Mandatory, Input Box, 15] Enter the amount you wish to invest.
Rate of Interest (%)	[Mandatory, Input Box, 2] Enter the appropriate Interest Rate .
Choose Investment Period	
Maturity Date	[Date-Picker] Select the appropriate Maturity Date from the Date-Picker.
Tenure	[Dropdown] Select the appropriate Tenure from the dropdown.
Currency I Require	[Dropdown] Select the required type of currency from the dropdown.
Reset	[Action Button] Click Reset to clear all values.

Field Name	Description
Calculate	[Action Button] Click Calculate to calculate the details entered for <i>Deposit</i> .

Deposit Calculator – Details Entered



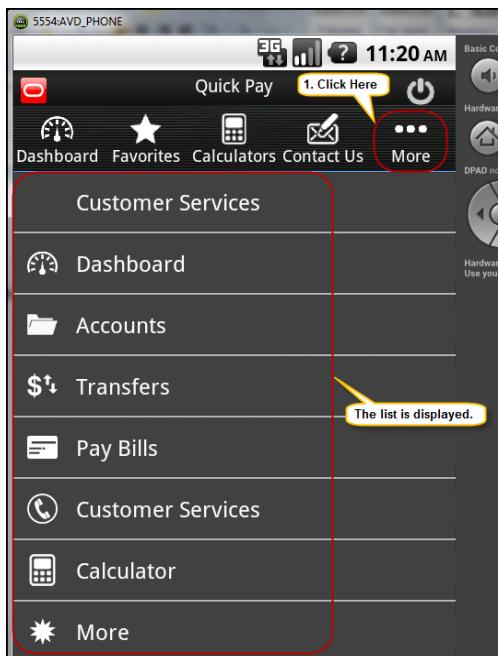
Deposit Calculator – Result



40. More options

1. Click More Menu option available on the Dashboard / Landing Screen. The following page is displayed.

More Options



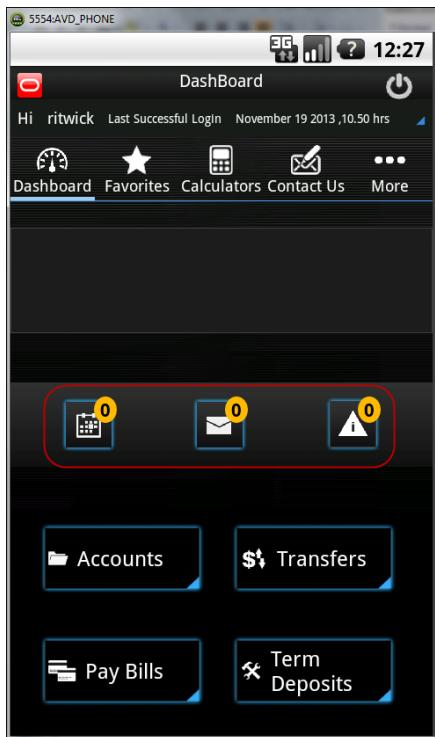
2. Select any desired option from the list to proceed with that same transaction.

Note: For more information, please refer to the respective section in the document.

41. Mailbox / Notifications

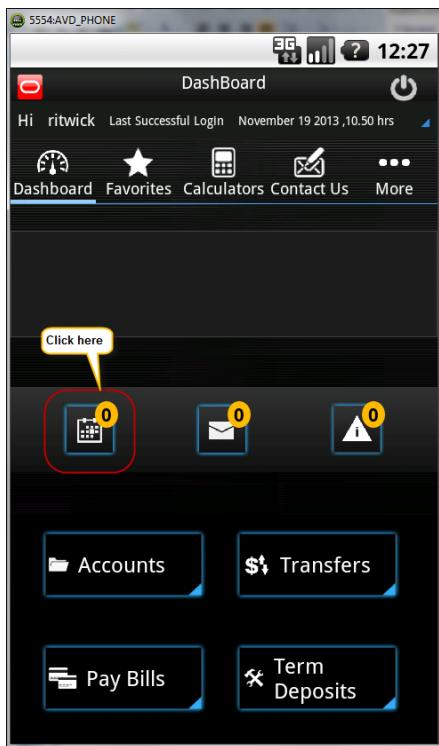
The Dashboard / landing Screen displays the **Notification/Reminder** section.

Mailbox / Notification



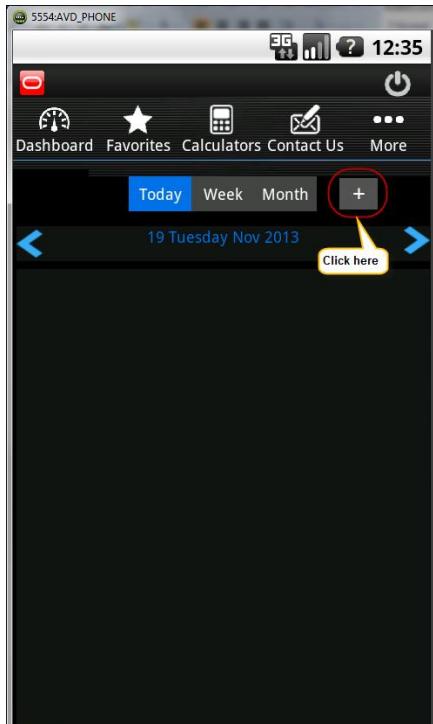
For Reminder

1. Click the Calendar icon of the Dashboard/ Landing screen.



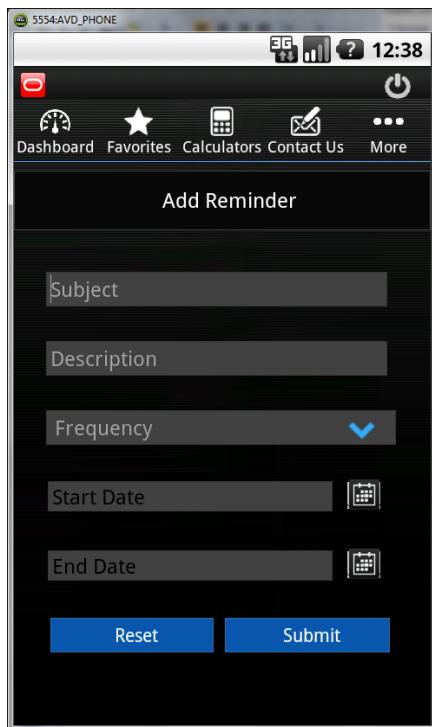
2. The following page is displayed. The screen displays the system date and time. Click the Plus (+) sign to add the reminder.

Current Date and Time



3. The following page is displayed.

Add Reminder



The screenshot shows a mobile application interface titled 'Add Reminder'. At the top, there is a navigation bar with icons for Dashboard, Favorites, Calculators, Contact Us, and More. The main form area has a title 'Add Reminder'. It contains the following fields:

- Subject: An input box.
- Description: An input box.
- Frequency: A dropdown menu with a blue arrow icon.
- Start Date: An input box with a calendar icon to its right.
- End Date: An input box with a calendar icon to its right.
- Reset: A blue button.
- Submit: A blue button.

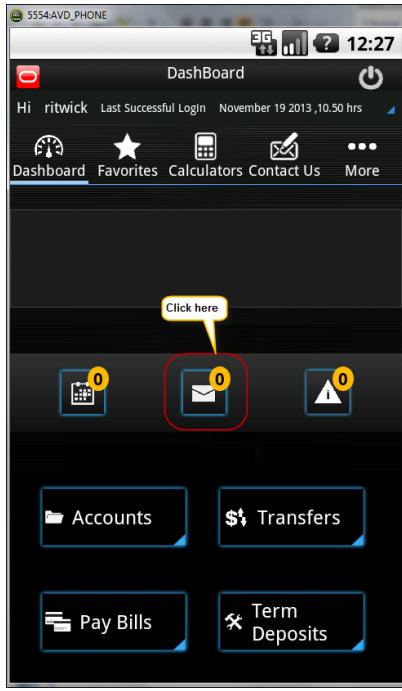
Field Description

Field Name	Description
Subject	[Mandatory, Input Box, 50] Enter the desired subject.
Description	[Mandatory, Input Box, 50] Enter the desired description.
Frequency	[Dropdown] Select the desired frequency from the dropdown.
Start Date	[Date-Picker] Select the Start Date from the Date-Picker.
End Date	[Date-Picker] Select the End Date from the Date-Picker.
Reset	[Action Button] Click Reset to clear all values.
Submit	[Action Button] Click Submit to submit the details provided to set a reminder.

For Message

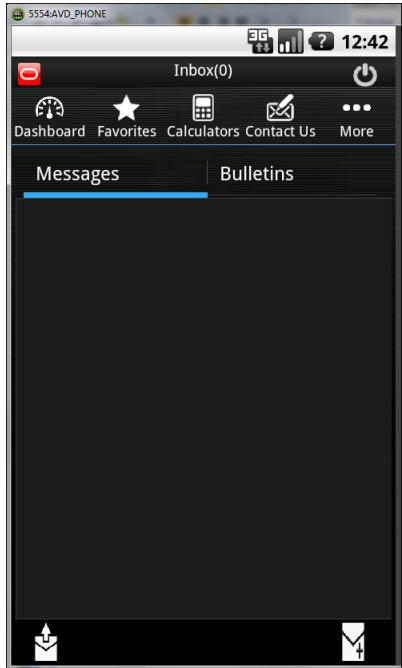
1. Click the Message icon available on the Dashboard / Landing screen.

Message

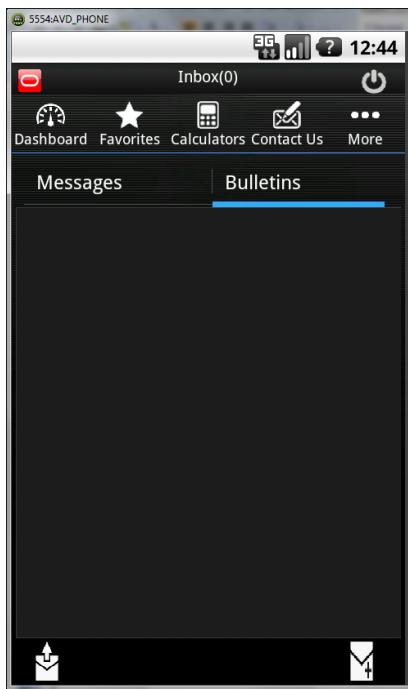


2. The following page is displayed.

Messages Tab



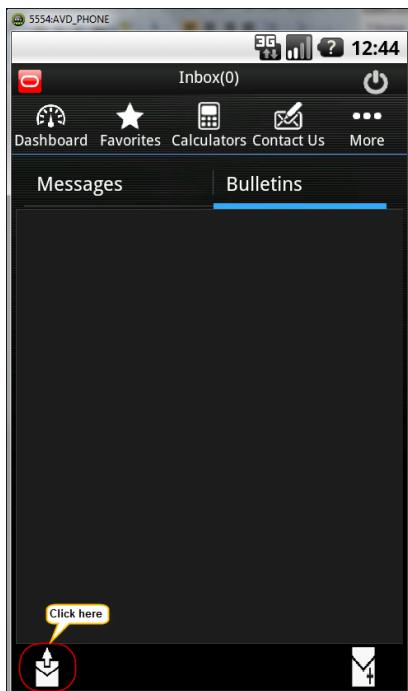
Bulletins Tab



For MailBox

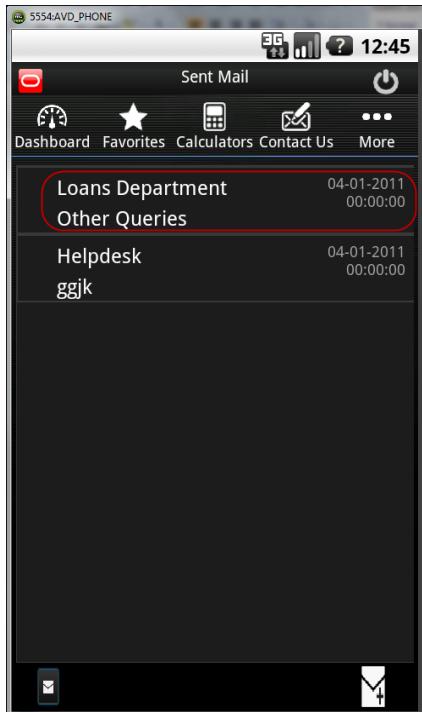
3. Click the MailBox icon available in the Message section, at the bottom of the screen, as shown in the following screenshot.

MailBox



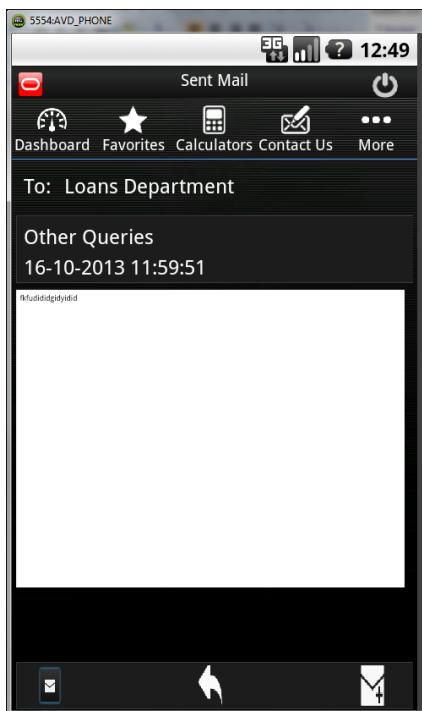
The following page is displayed.

Sent Mail



4. Click any desired mail to check the respective details.

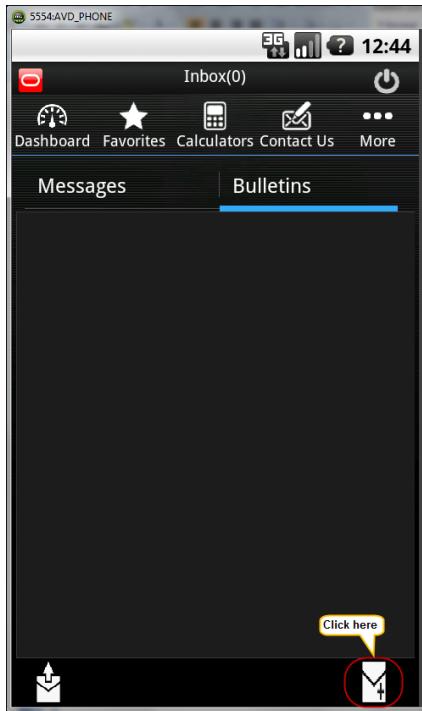
Sent Mail – Details



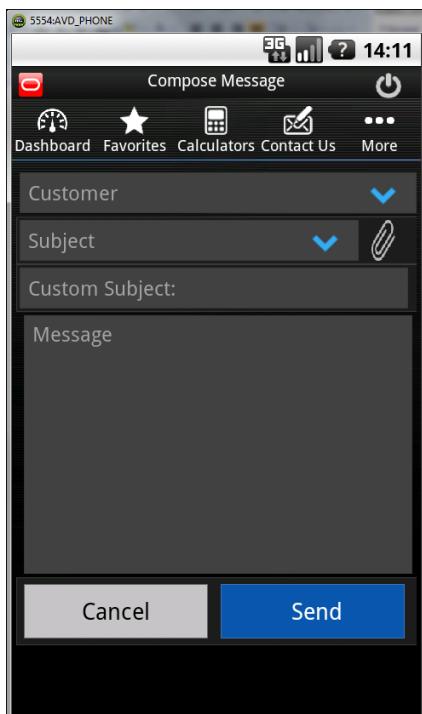
Adding a new mail

1. Click the New Mail icon, as shown in the following screenshot.

New Mail



The following page is displayed.



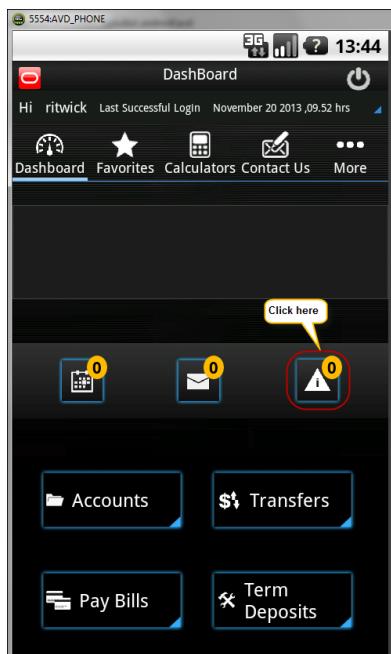
Field Description

Field Name	Description
Customer	[Dropdown] Select the desired customer from the dropdown.
Subject	[Icon] Click the Attachment icon to attach the required file.
Attachment Icon	[Mandatory, Input Box, 50] Enter the desired description.
Custom Subject	[Mandatory, Input Box, 50] Enter the desired subject.
Message	[Mandatory, Input Box ,100] Enter the desired message.
Cancel	[Action Button] Click Cancel to cancel the message to be sent.
Send	[Action Button] Click Send to send the composed message.

Notifications

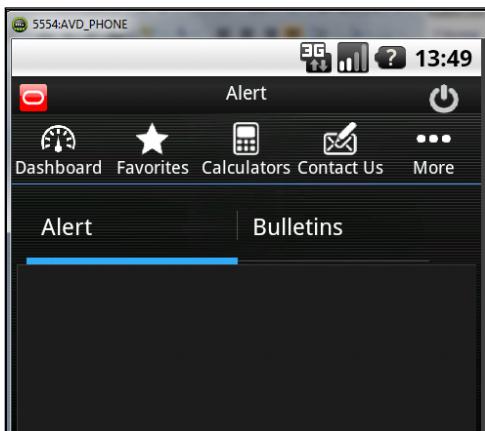
1. Click the Notifications icon, as shown in the following screenshot:

Notifications

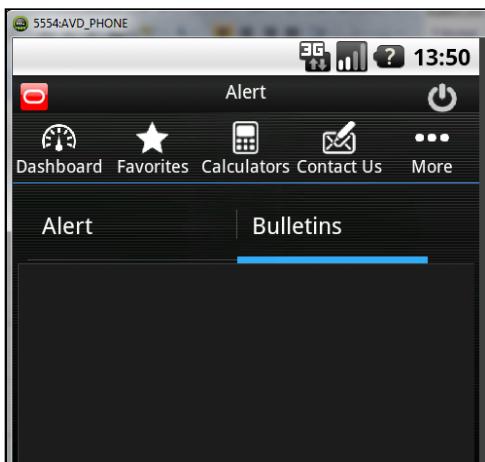


The following page is displayed.

Notifications – Alerts Tab



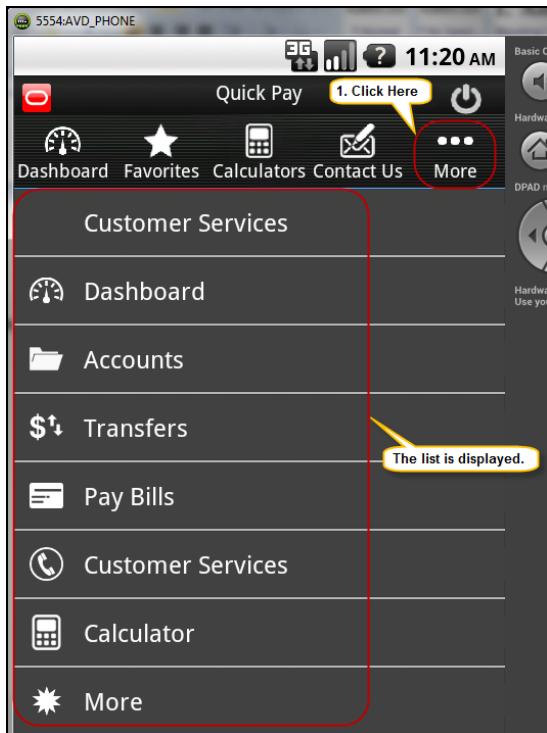
Notifications – Bulletins Tab



42. Change Password

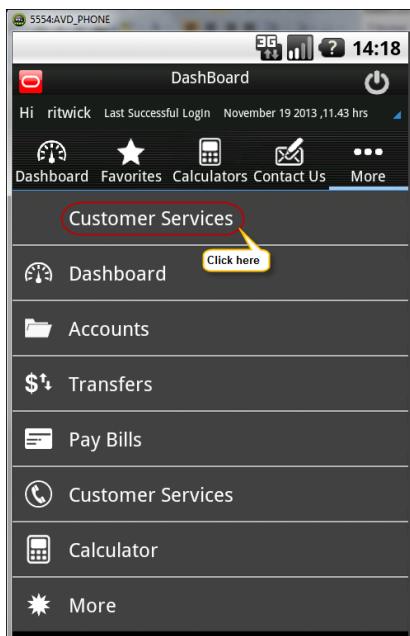
1. Click More Menu option available on the Dashboard / Landing Screen. The following page is displayed.

More Options



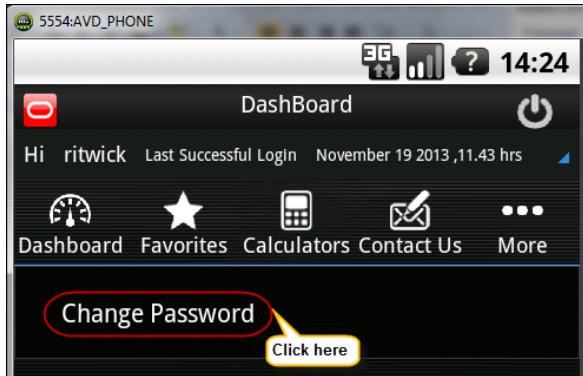
2. Click Customer Services.

Customer Services



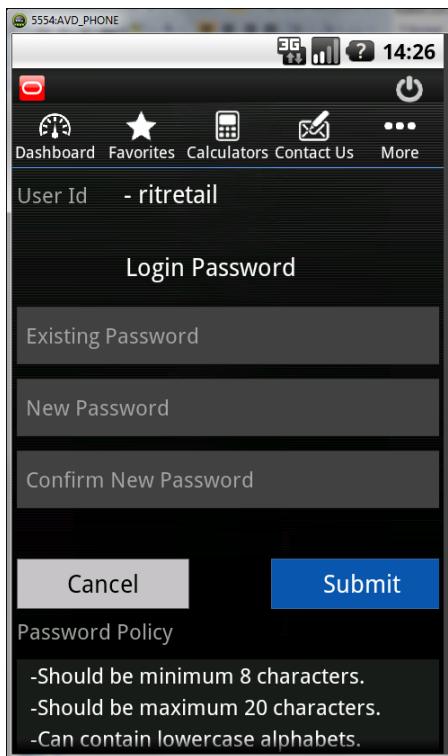
3. The following page is displayed. Click **Change Password** from the list, as shown in the following screenshot.

Change Password



4. The following page is displayed. Enter the respective details.

Login Password



Field Description

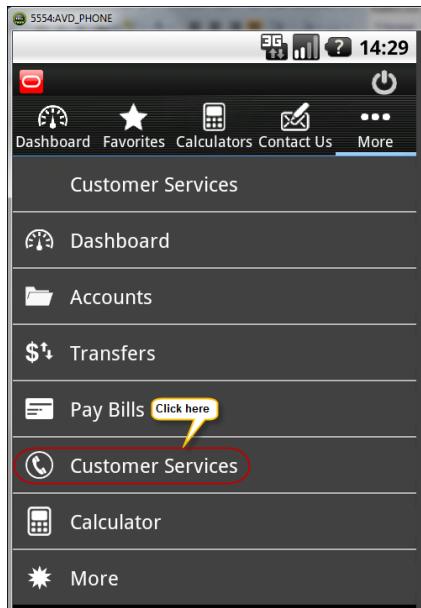
Field Name	Description
Change Password	
Existing Password	[Mandatory, Alphanumeric, Input Box, 20] Enter the appropriate Existing Password .
New Password	[Mandatory, Alphanumeric, Input Box, 20] Enter the desired new password as per <i>Password Policy</i> .
Enter New Password	[Mandatory, Alphanumeric, Input Box, 20] Re-enter the new password.
Submit	[Action Button] Click Submit to submit the new password.
Cancel	[Action Button] Click Cancel to cancel the process.

43. Security Questions

The **Customer Services** option provides the additional services to the customer.

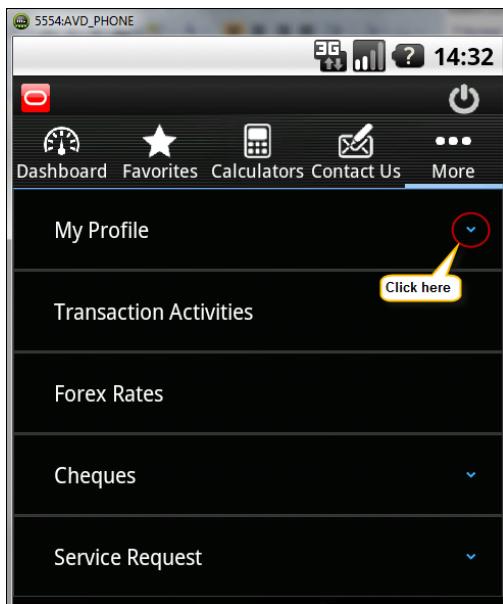
1. Click Customer Services from the More option available on the menu bar.

Customer Services



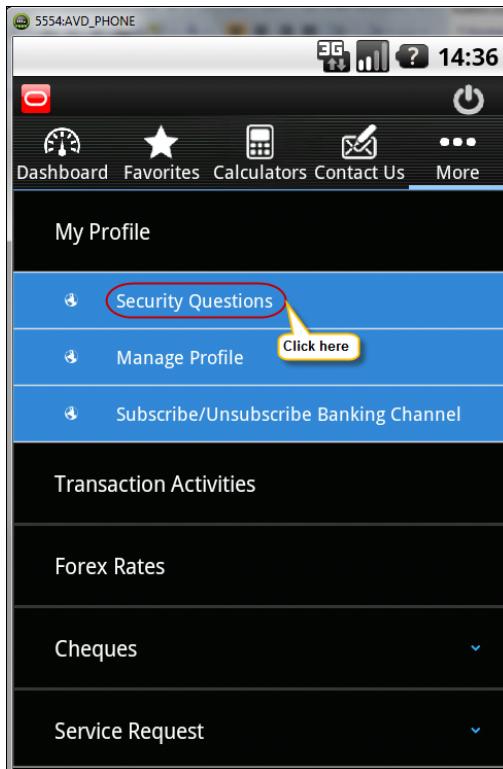
The following page is displayed.

Customer Services



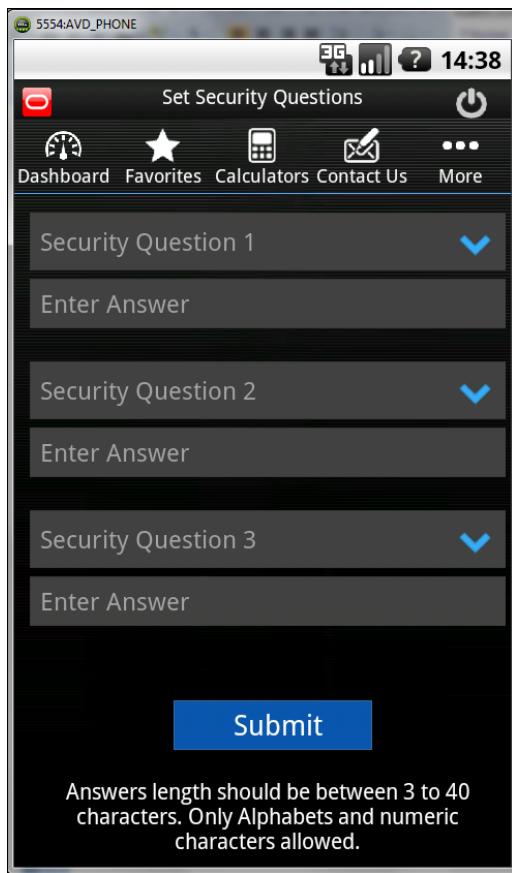
2. Click the dropdown arrow on the My Profile. The extended-list appears as shown in the following screenshot.

My Profile – Extended List



3. Click Security Questions. The following page is displayed.

Security Questions



Field Description

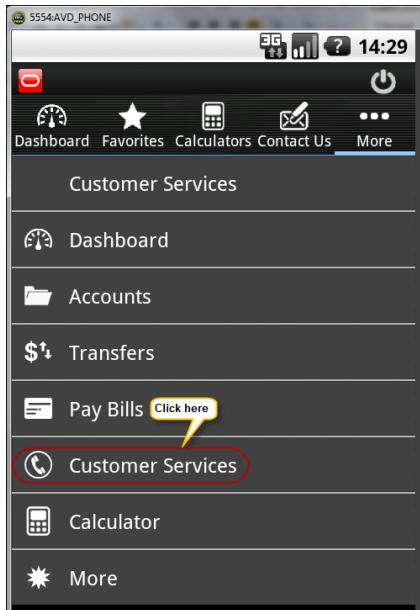
Field Name	Description
Set Security Questions	
Security Question 1 / 2 / 3	[Dropdown] Enter the desired security question form the dropdown.
Enter Answer	[Mandatory, Alphanumeric, Input Box, 50] Enter the appropriate answers for the respective security questions.
Submit	[Action Button] Click Submit to submit the new password.

44. Manage Profile

As the name suggests, this option helps user to manage its profile.

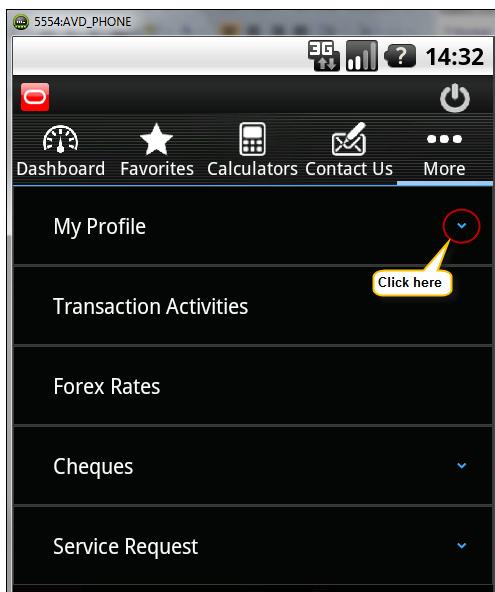
1. Click Customer Services from the More option available on the menu bar.

Customer Services



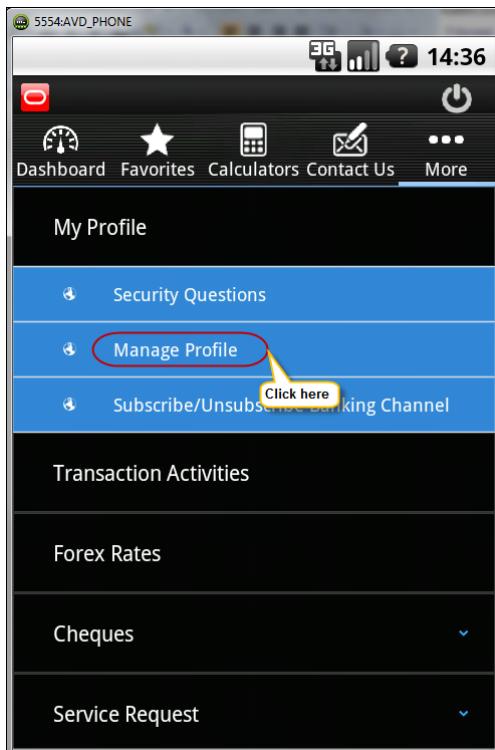
The following page is displayed.

Customer Services



2. Click the dropdown arrow on the My Profile. The extended list appears as shown in the following screenshot.

My Profile – Extended List

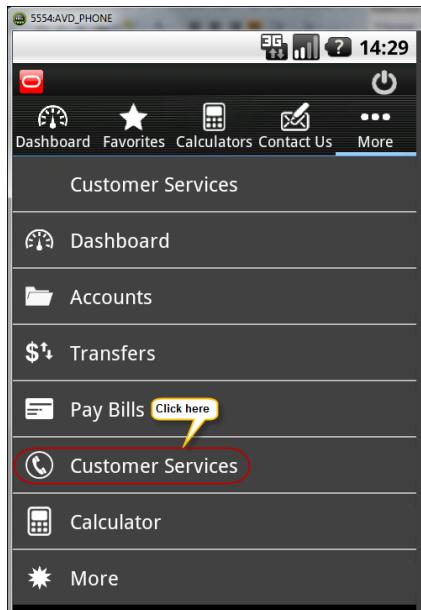


45. Subscribe / Unsubscribe Banking Channel

A user can Subscribe/Unsubscribe for the desired banking channel by following the procedure below:

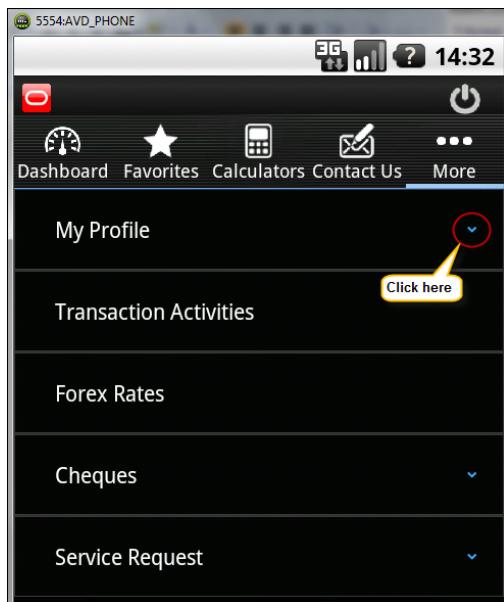
1. Click Customer Services from the More option available on the menu bar.

Customer Services



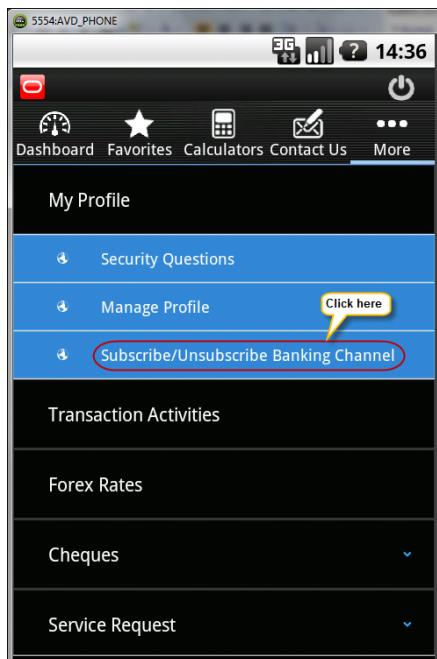
The following page is displayed.

Customer Services



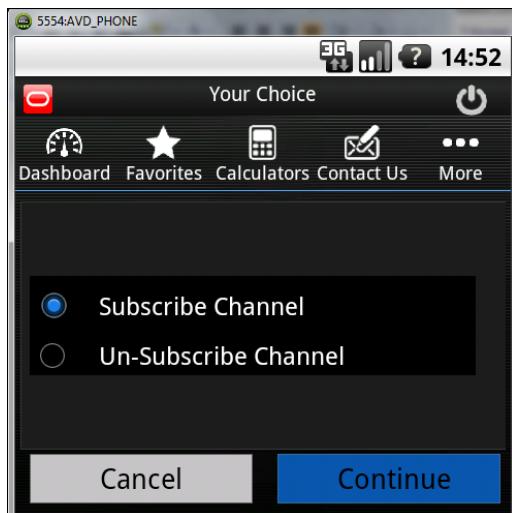
2. Click the dropdown arrow on the My Profile. The extended-list appears as shown in the following screenshot.

My Profile – Extended List



The following page is displayed.

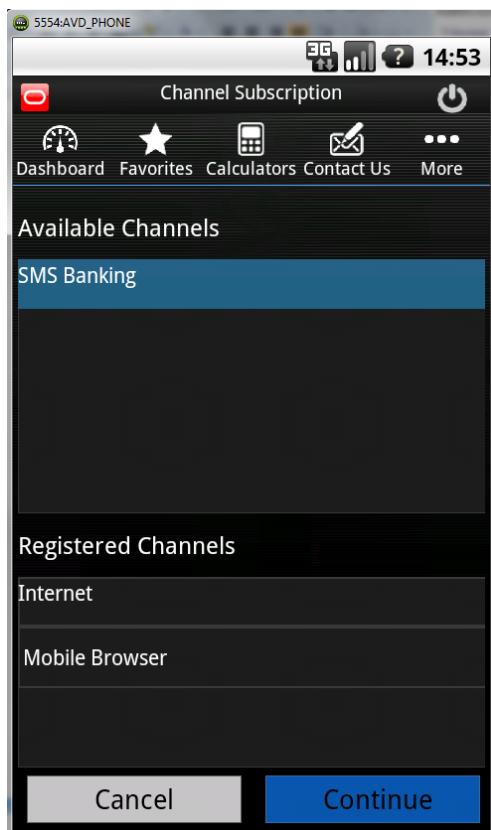
Your Choice



3. Select the desired option.
4. Click Continue.

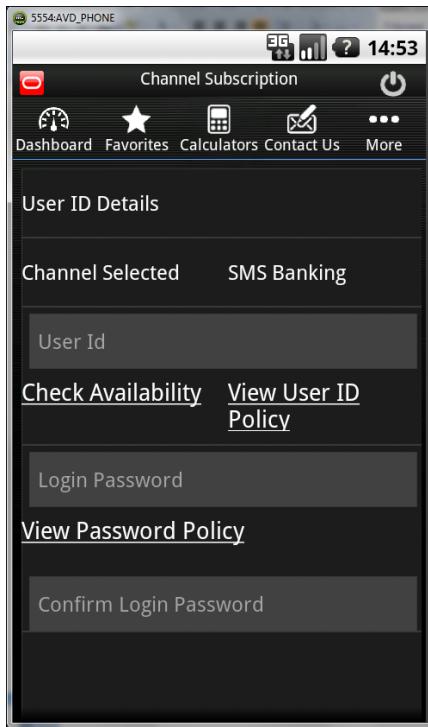
The following page is displayed.

Channel Subscription



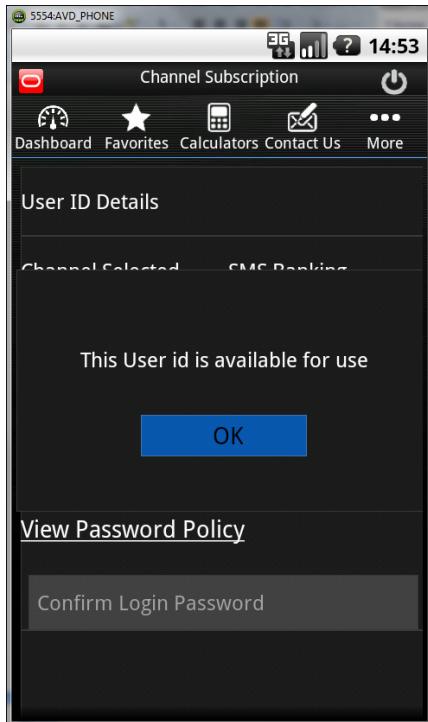
5. Select the desired channel from the available channels.
6. Click Continue. The following page is displayed.

Channel Subscription



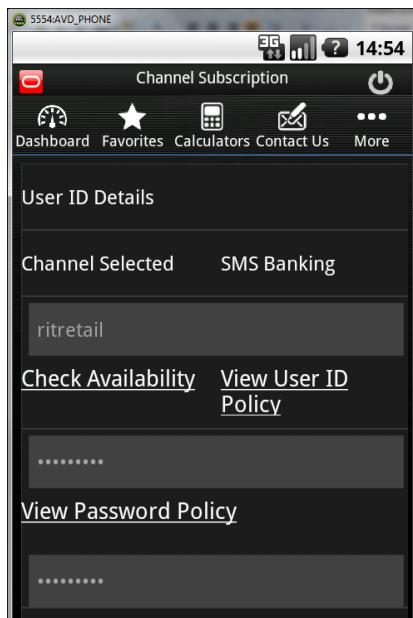
7. Enter the appropriate User ID in the respective field.
8. Click Check Availability.

Check Availability



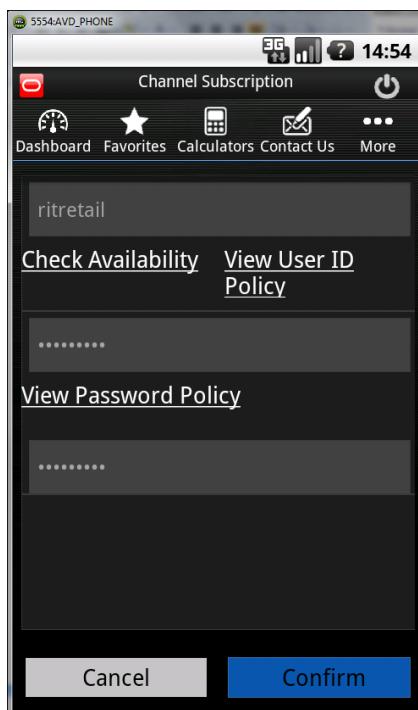
9. Click OK.
10. Enter the appropriate data in the remaining fields, as shown in the following screenshot.

Channel Subscription



11. Hit Enter. The following page is displayed.

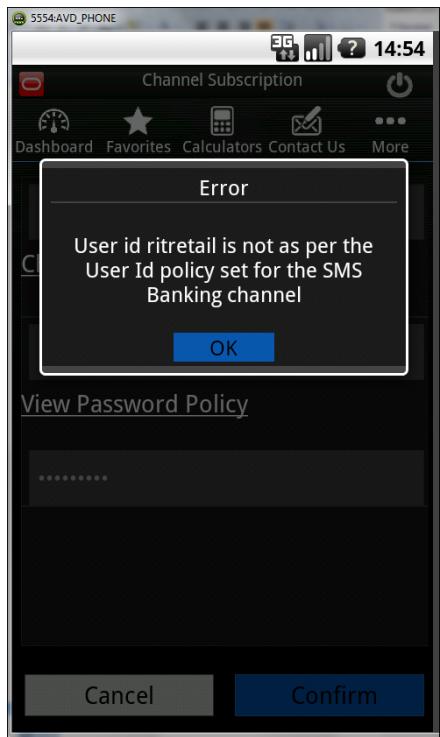
Channel Subscription – Verify



12. Once the required information is verified, click Confirm.

If the **User ID** entered is not valid as per the policy, then the screen displays the following **Error** message, else the *Channel Subscription Success* message appears.

Error Message



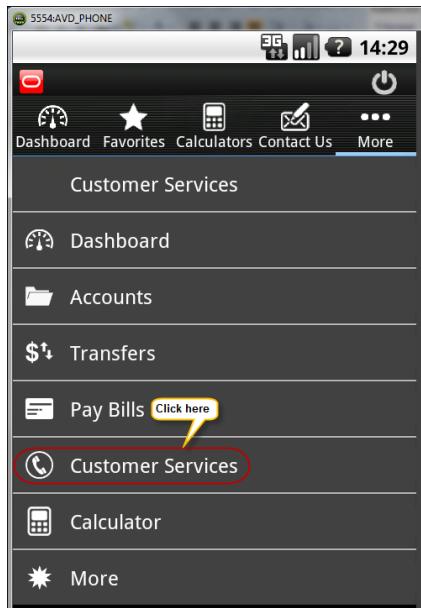
46. Transaction Activities

The **Transaction Activities** displays the list of recent transactions made.

A user can Subscribe/Unsubscribe for the desired banking channel by following the procedure below:

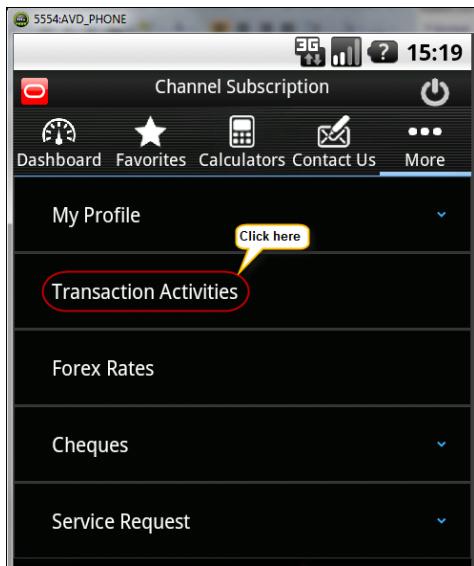
1. Click Customer Services from the More option available on the menu bar.

Customer Services



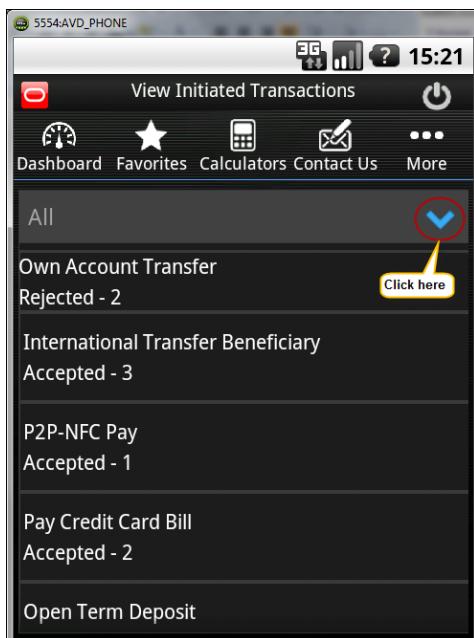
The following page is displayed.

Transaction Activities



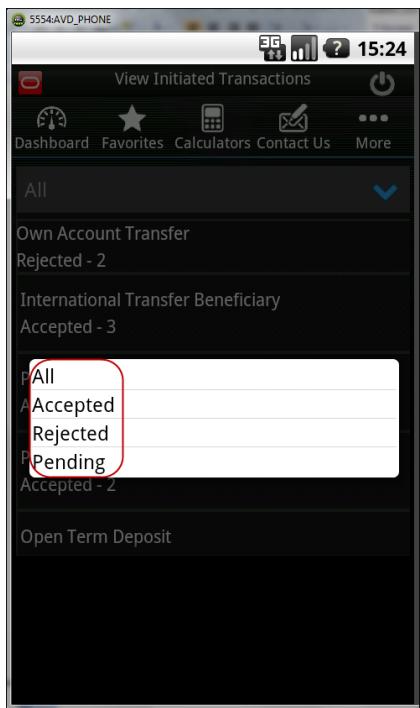
The screen displays the list of all initiated transactions.

View Initiated Transactions



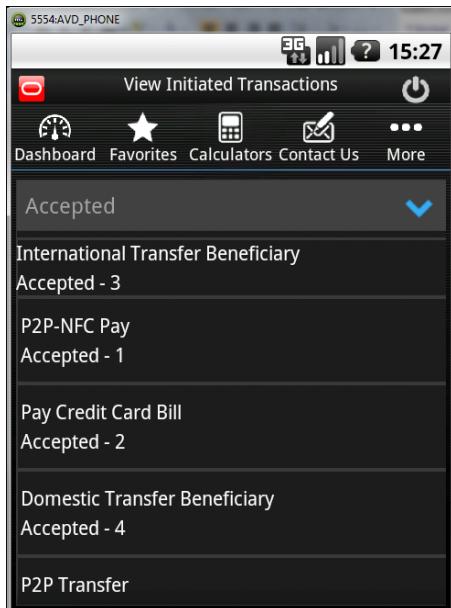
2. Click the dropdown arrow to select the desired type of transaction.

Types of Transaction



3. Select the desired type. The screen displays the list of initiated transaction of the selected Transaction Type, as shown in the following screenshot.

Selected Transaction Type – Accepted

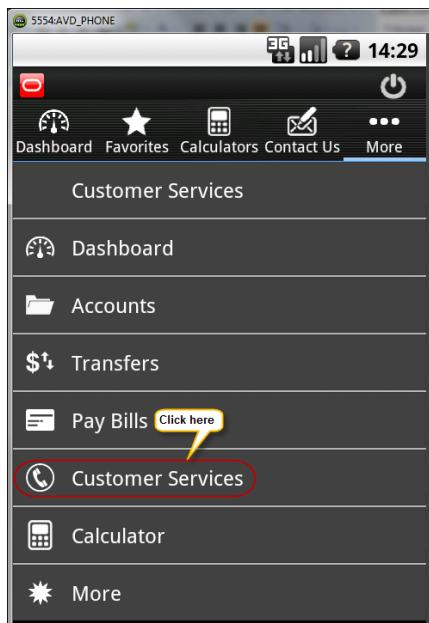


47. Forex Rates

As the name suggests, the option provides you the current **Forex Rates**.

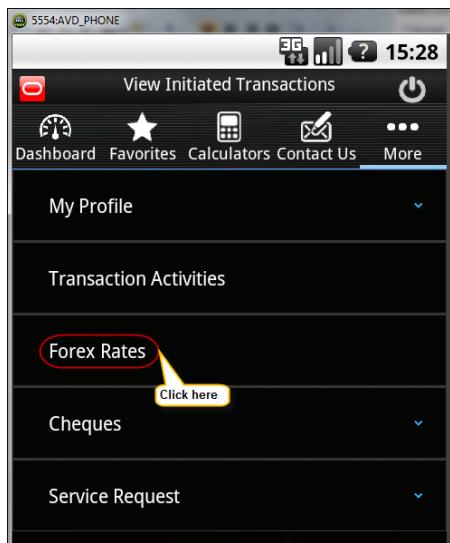
1. Click Customer Services from the More option available on the menu bar.

Customer Services



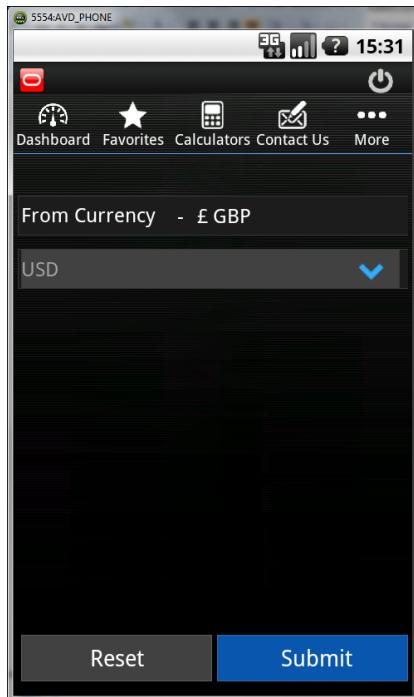
The following page is displayed.

Forex Rates



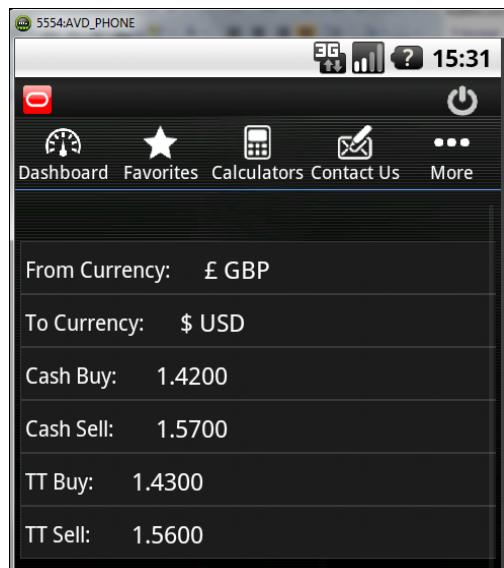
2. The following page is displayed. Select the required Currency Type.

Forex Rates



3. Click Submit. The following page is displayed.

Forex Rates – Conversion Result

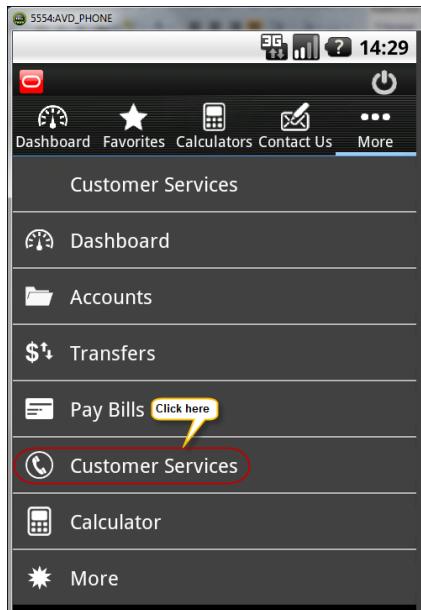


48. Request Cheque Book

A user can send a request for the cheque book using this option.

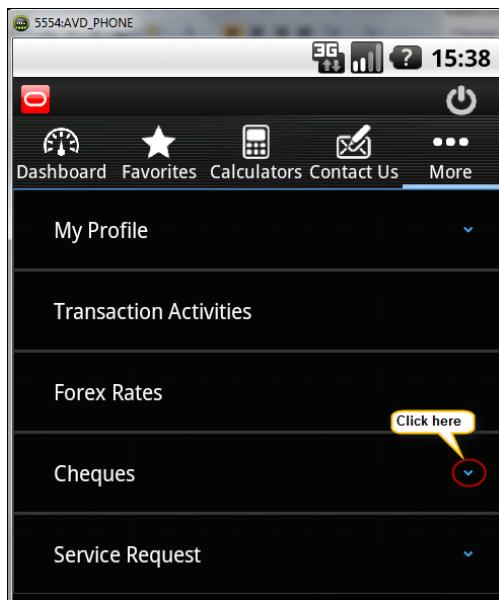
1. Click Customer Services from the More option available on the menu bar.

Customer Services



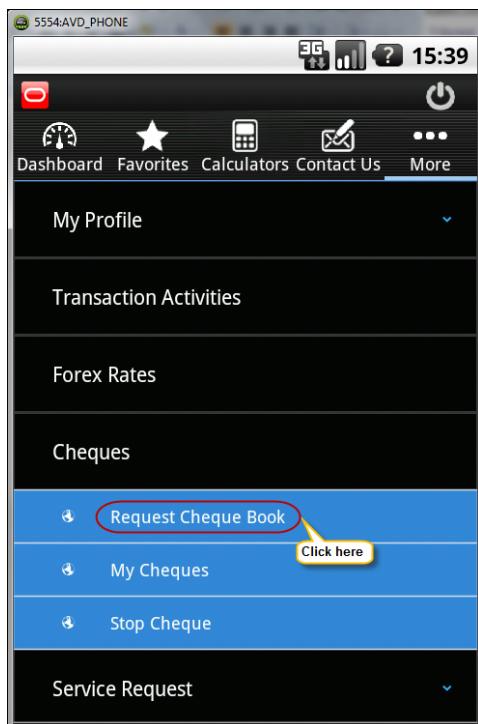
The following page is displayed.

Customer Services



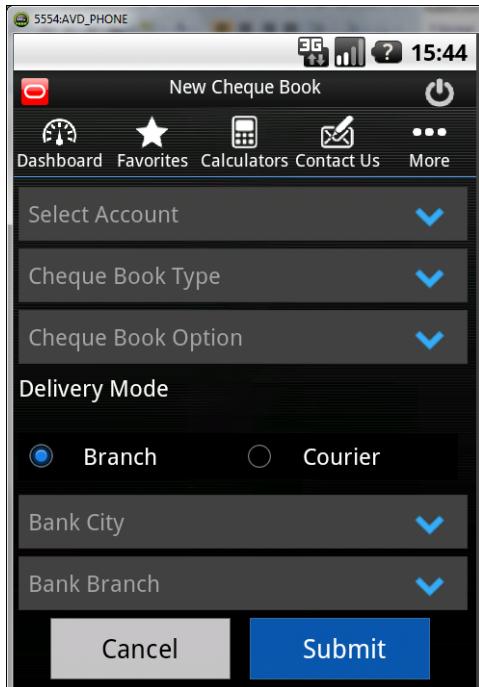
2. Click the dropdown arrow on the Cheques. The extended-list appears as shown in the following screenshot.

Cheques – Extended List



3. Click Request Cheque Book. The following page is displayed.

Request Cheque Book



4. Enter the appropriate details in the respective fields.

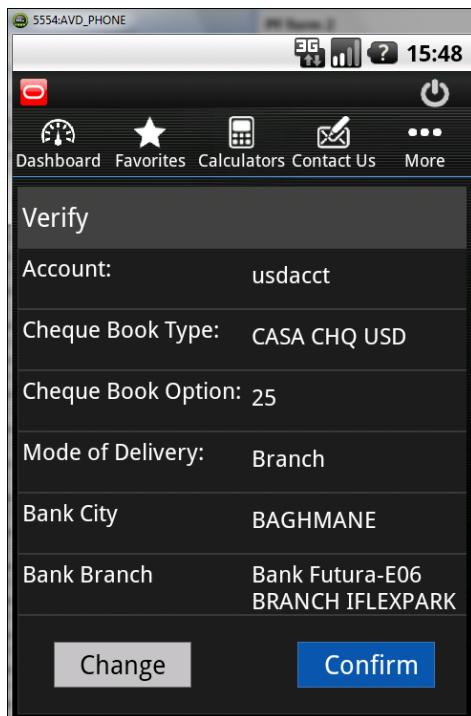
Field Description

Field Name	Description
Select Account	[Dropdown] Select the desired account from the dropdown.
Cheque Book Type	[Dropdown] Select the desired <i>Cheque Book Type</i> from the dropdown.
Cheque Book Option	[Dropdown] Select the desired <i>Cheque Book Option</i> from the dropdown. These options are system configured, as per bank requirement.
Delivery Mode	[Radio Buttons] Select the desired <i>Delivery Mode</i> from the following: <ul style="list-style-type: none"> • Branch • Courier
Bank City	[Dropdown] Select the desired <i>Bank City</i> from the dropdown.
Bank Branch	[Dropdown] Select the desired <i>Bank Branch</i> from the dropdown.

Field Name	Description
Cancel	[Action Button] Click Cancel to cancel the request.
Submit	[Action Button] Click Submit to submit the request.

The following page is displayed.

Verify

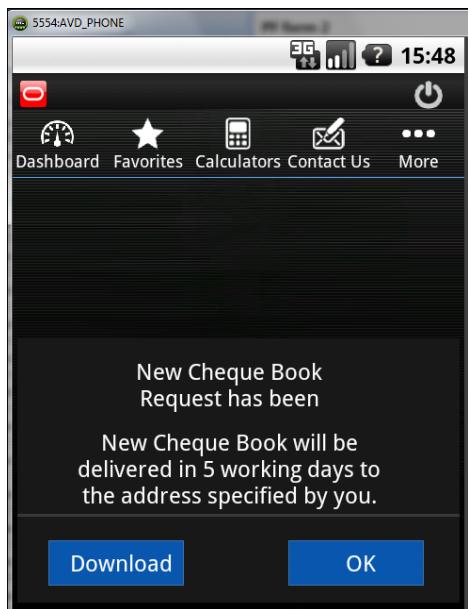


The screenshot shows a mobile application interface with the following details:

- Header:** 5554:AVD_PHONE, 15:48, battery icon, signal strength, and a power button icon.
- Top Bar:** Dashboard, Favorites, Calculators, Contact Us, and More.
- Section Title:** Verify
- Account Information:**
 - Account: usdacct
 - Cheque Book Type: CASA CHQ USD
 - Cheque Book Option: 25
 - Mode of Delivery: Branch
 - Bank City: BAGHMANE
 - Bank Branch: Bank Futura-E06
BRANCH IFLEXPARK
- Buttons:** Change (grey) and Confirm (blue).

5. Verify the details and click Change to make the changes, if required.
6. Click Confirm. The following submission message is displayed.

Submission Message



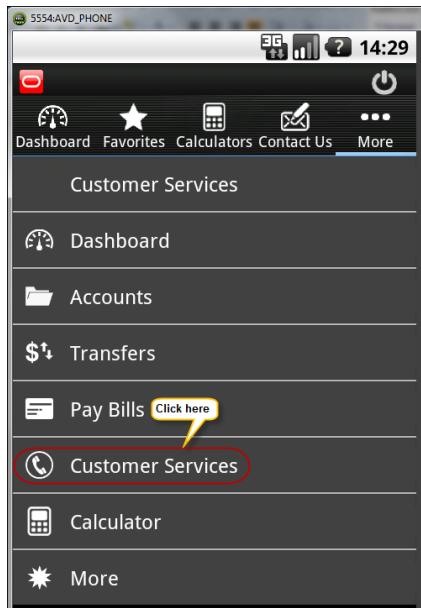
7. Click **OK**.

49. My Cheques / Cheque Status Inquiry

This menu enables you to view the status of the cheque issued.

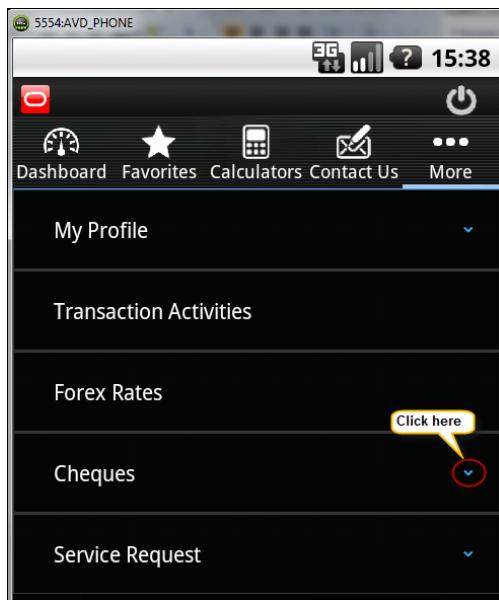
1. Click Customer Services from the More option available on the menu bar.

Customer Services



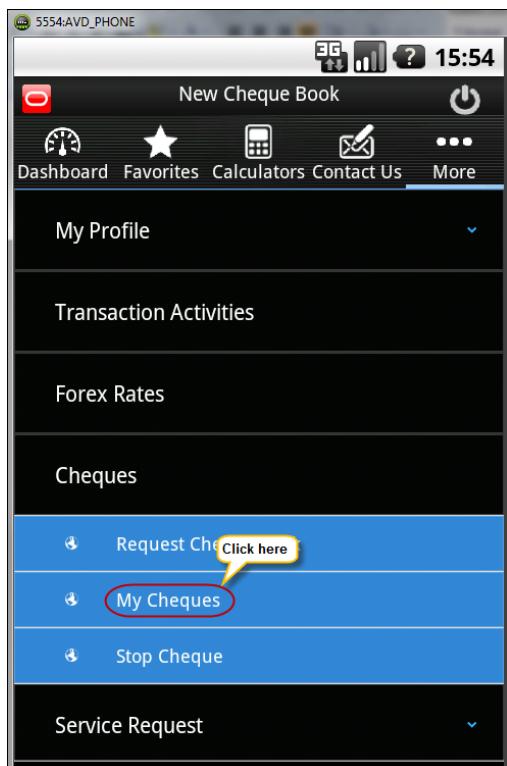
The following page is displayed.

Customer Services



2. Click the dropdown arrow on the Cheques. The extended-list appears as shown in the following screenshot.

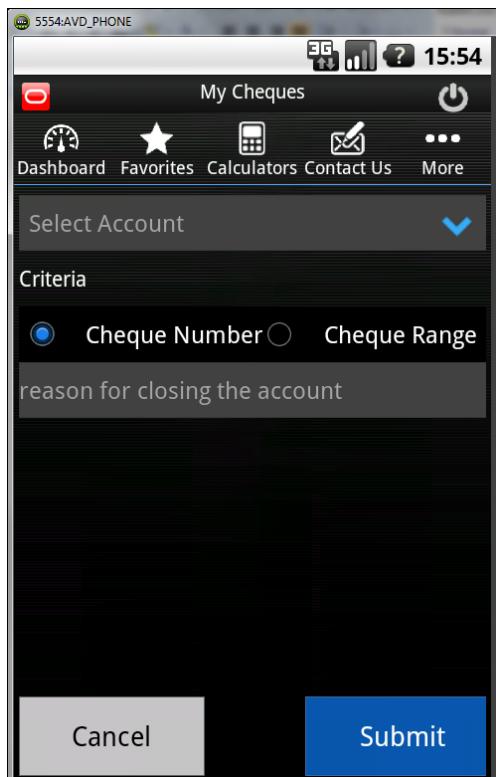
Cheques – Extended List



My Cheques

3. Click My Cheques. The following page is displayed.

My Cheques



4. Enter the appropriate details in the respective fields.

Field Description

Field Name	Description
Select Account	[Dropdown] Select the desired account from the dropdown.
Criteria	[Radio Buttons] Select the desired criteria option from the following: <ul style="list-style-type: none"> • Cheque Number • Cheque Range
Cheque Number	[Conditional, Alphanumeric, Input Box, 6] This field is available only when the <i>Criteria</i> selected is Cheque Number . Enter the appropriate Cheque Number .
From Cheque	[Conditional, Alphanumeric, Input Box, 6] This field is available only when the criteria selected is Cheque Range . Enter the appropriate From Cheque Number.

Field Name	Description
To Cheque	[Conditional, Alphanumeric, Input Box, 6] This field is available only when the criteria selected is Cheque Range . Enter the appropriate To Cheque Number.
Cancel	[Action Button] Click Cancel to cancel the process.
Submit	[Action Button] Click Calculate to calculate the details entered for <i>Deposit</i> .

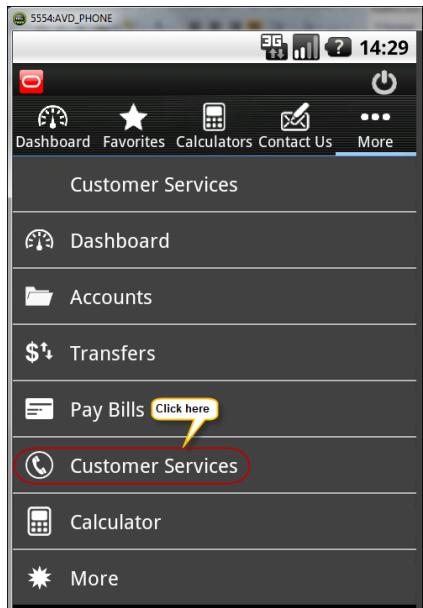
5. Click Submit. The screen displays the status of the respective Cheque Number / Range.

50. Stop Cheque

The **Stop Cheque** feature helps you to cancel the processed cheque.

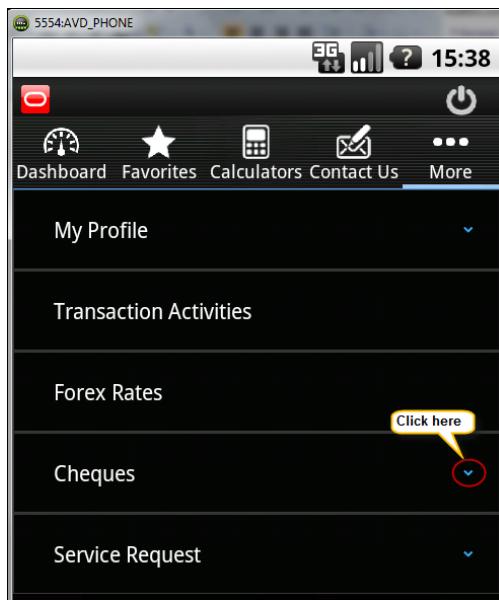
1. Click Customer Services from the More option available on the menu bar.

Customer Services



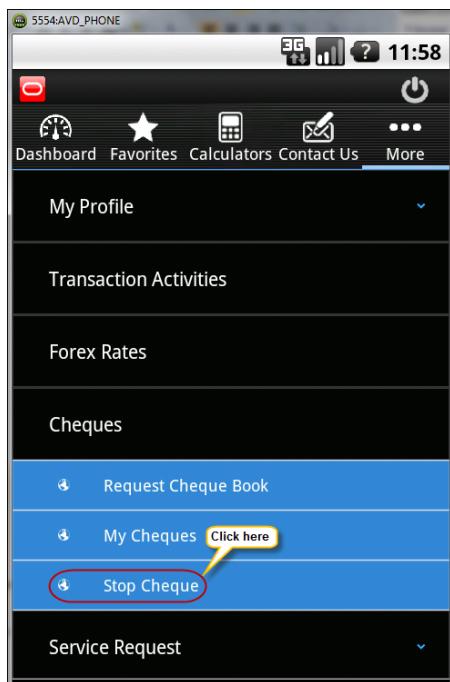
The following page is displayed.

Customer Services



2. Click the dropdown arrow on the Cheques. The extended-list appears as shown in the following screenshot.

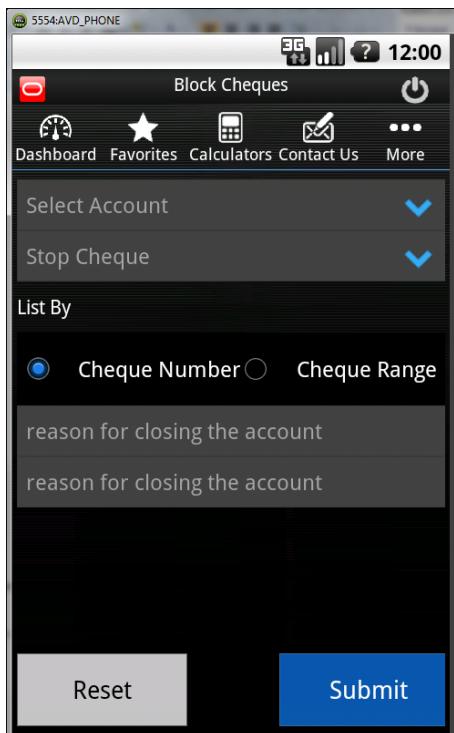
Cheques – Extended List



Stop Cheque

3. Click Stop Cheque. The following page is displayed.

Stop Cheque



4. Enter the appropriate details in the respective fields.

Field Description

Field Name	Description
Select Account	[Dropdown] Select the desired account from the dropdown.
Stop Cheque	[Dropdown] Select the desired option from the following: <ul style="list-style-type: none"> Stop Cheque Unblock Cheque
List By	[Radio Buttons] Select the desired option from the following: <ul style="list-style-type: none"> Cheque Number Cheque Range
Cheque Number	[Conditional, Alphanumeric, Input Box, 6] This field is available only when the <i>Criteria</i> selected is Cheque Number . Enter the appropriate Cheque Number .

Field Name	Description
From Cheque	[Conditional, Alphanumeric, Input Box, 6] This field is available only when the <i>Criteria</i> selected is Cheque Range . Enter the valid From Cheque number.
To Cheque	[Conditional, Alphanumeric, Input Box, 6] This field is available only when the <i>Criteria</i> selected is Cheque Range . Enter the valid To Cheque number.
Reset	[Action Button] Click Reset to clear all values.
Submit	[Action Button] Click Submit to submit the details for <i>Stop Cheque</i> .

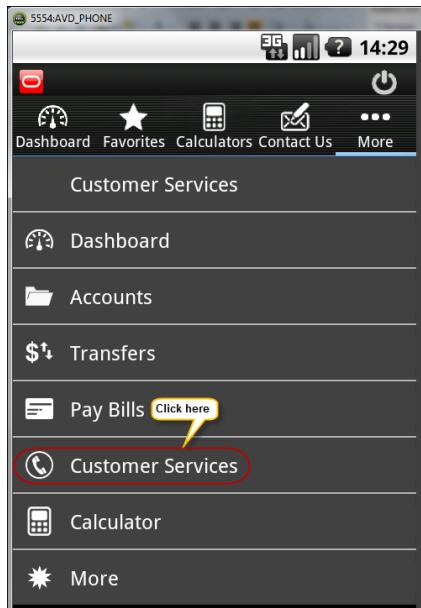
The screen displays the success message for the same.

51. Service Request

The **Service Request** option enables you to view and generate a new service requests.

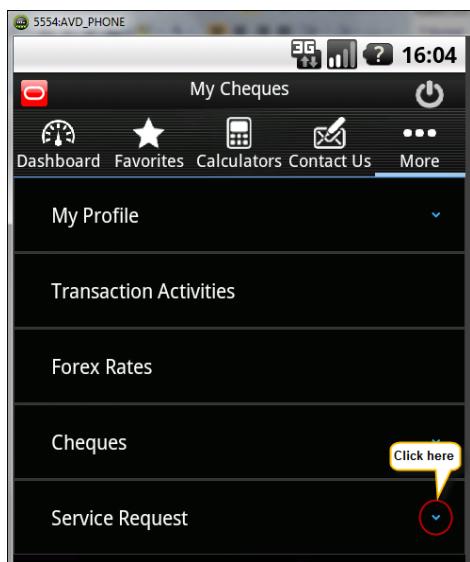
1. Click Customer Services from the More option available on the menu bar.

Customer Services



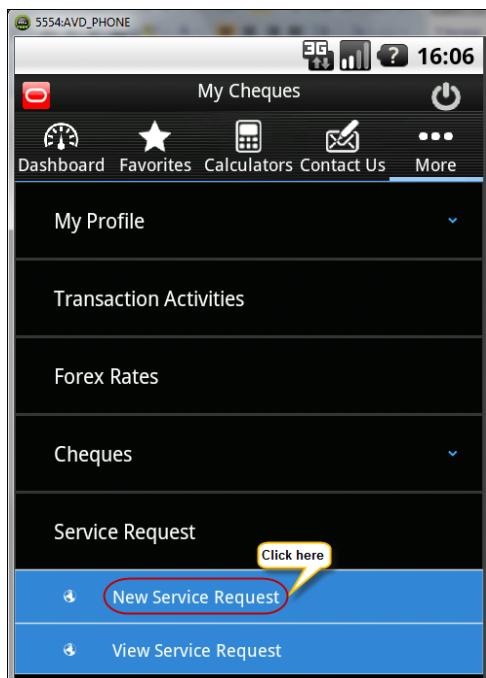
The following page is displayed.

Customer Services



2. Click the dropdown arrow on the Service Request. The extended-list appears as shown in the following screenshot.

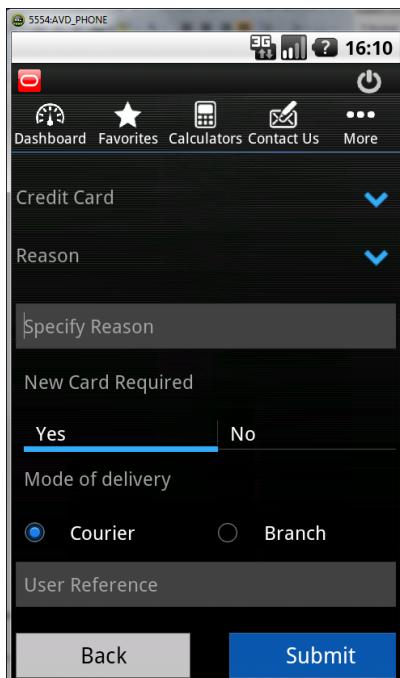
Cheques – Extended List



New Service Request

3. Click New Service Request. The following page is displayed.

New Service Request

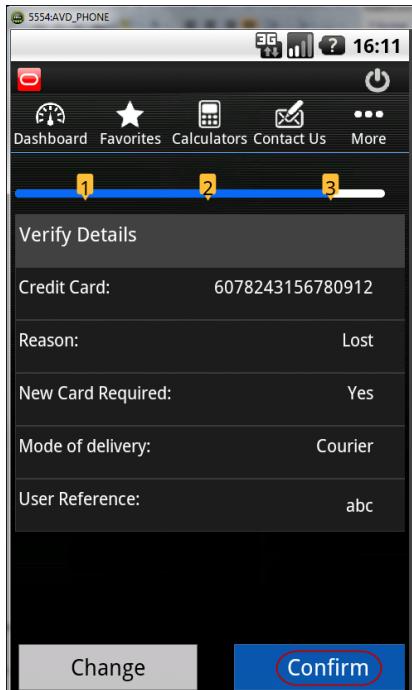


4. Enter the appropriate details in the respective fields.

Field Description

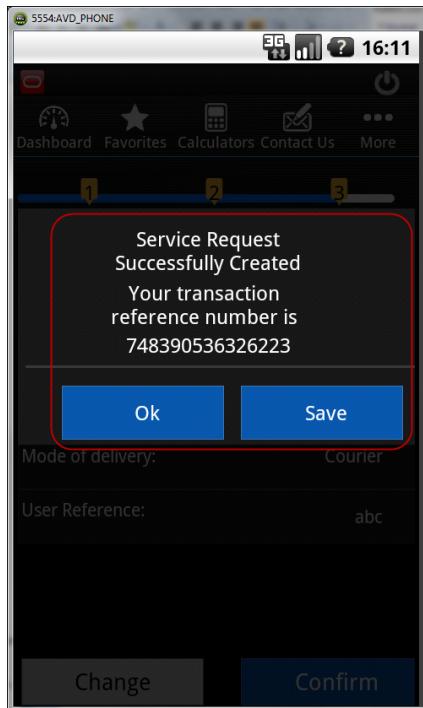
5. Click Submit. The following verify screen is displayed.

Verify



6. Click Confirm. The following submission message is displayed.

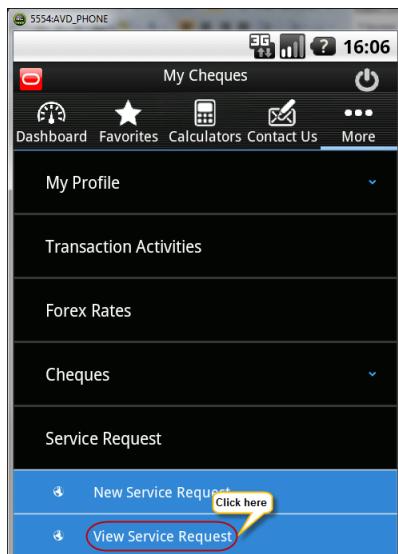
Submission Message



View Service Request

This feature allows you to view Service Requests.

View Service Request



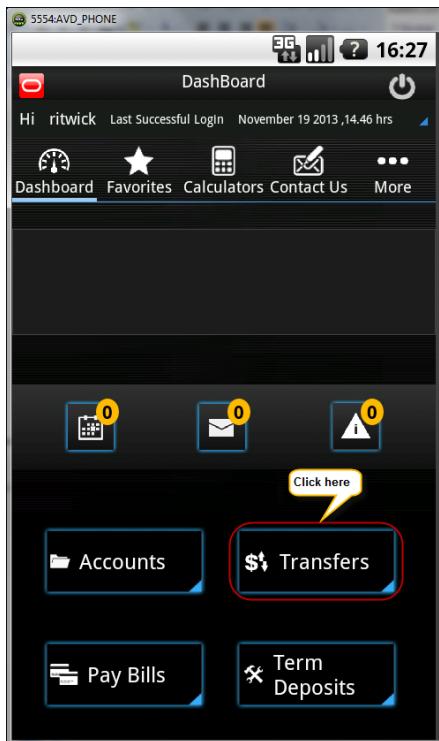
1. Click View Service Request. The screen displays the list of Service Requests sent earlier.

52. Payment

The **Payment** section describes the process of Quick Pay, Pay periodically etc.

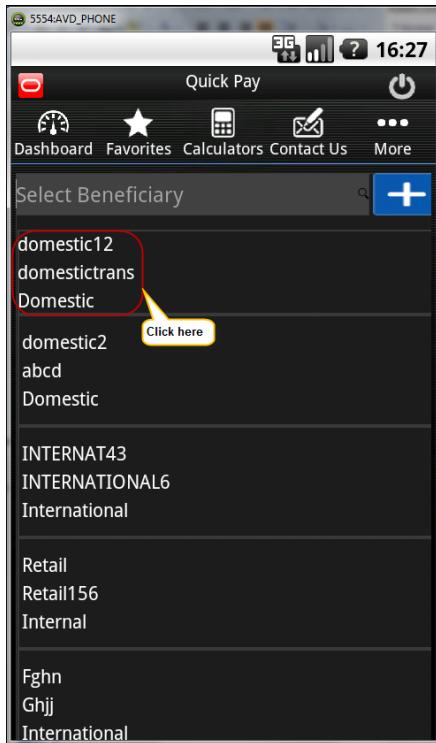
1. Click Transfers on the Dashboard / Landing screen, as shown in the following screenshot.

Dashboard



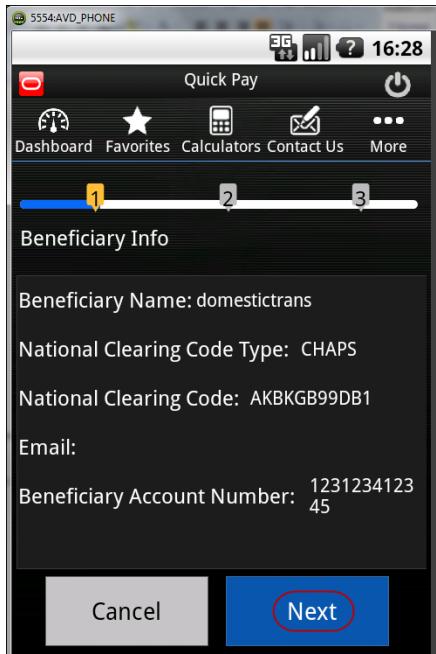
2. The following page is displayed. Select any desired Beneficiary Name from list, as shown in the following screenshot.

Select Beneficiary



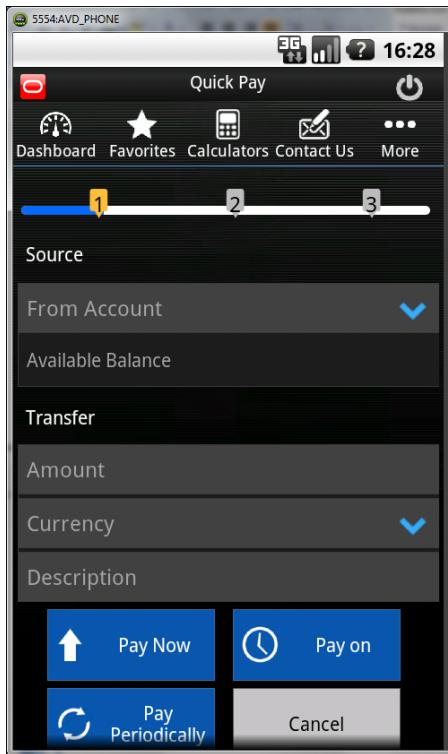
3. The following page is displayed. Verify the details and click Next.

Quick Pay – Verify Details



The following page is displayed.

Quick Pay



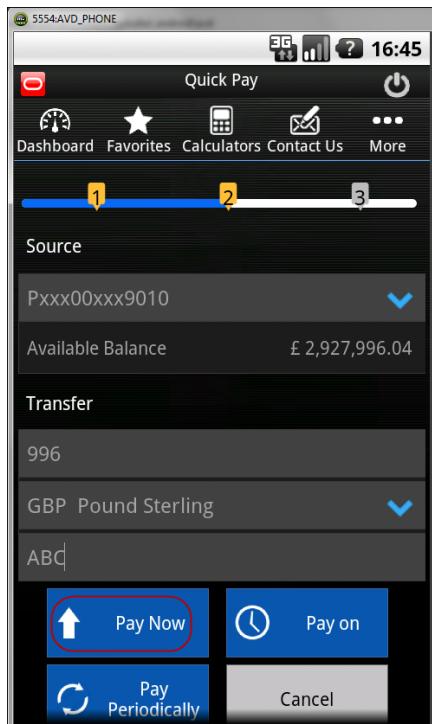
Note: Please refer to the further sections - **Pay Now** / **Pay On** / **Pay Periodically** to proceed with the respective procedure.

52.1 Pay Now

The **Pay Now** option enables you to make the immediate payment.

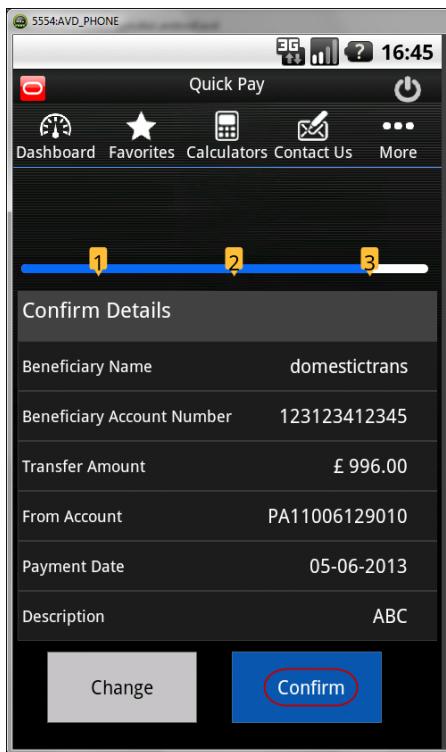
1. Refer to the Payment section.
2. Click Pay Now, as shown in the following screenshot.

Pay Now



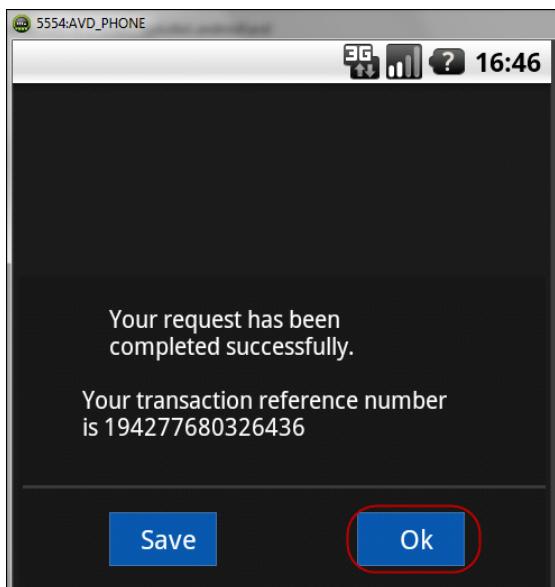
3. The following page is displayed. The Verify screen is displayed.

Pay Now – Verify Details



4. Click Confirm. The following page is displayed.

Success Message



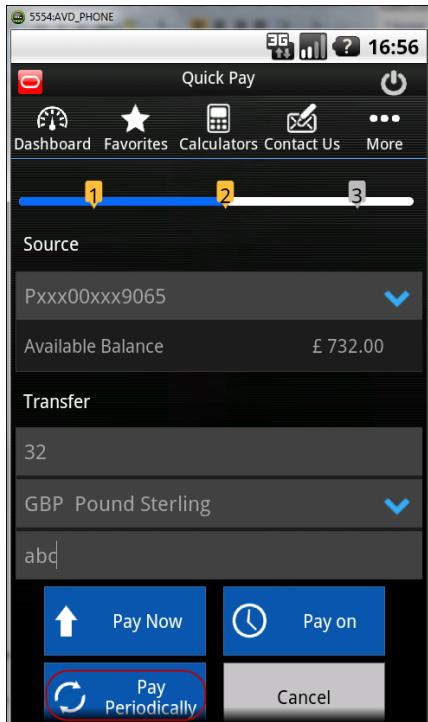
5. Click OK.0.

52.2 Pay Periodically

The **Pay Periodically** option enables you to make the payment on the periodic basis.

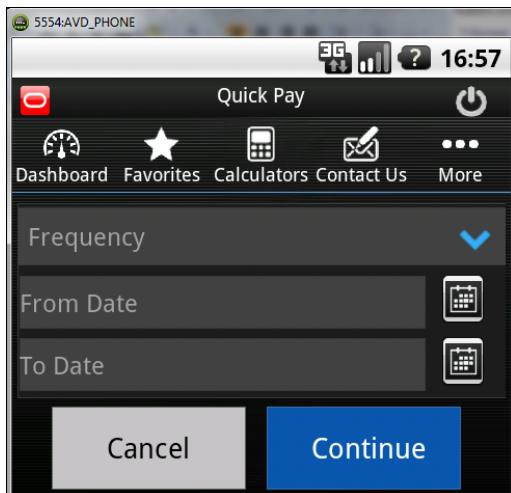
1. Refer to the Payment section.
2. Click Pay Periodically, as shown in the following screenshot.

Pay Periodically



3. The following page is displayed. The Verify screen is displayed.

Pay Periodically – Frequency Details

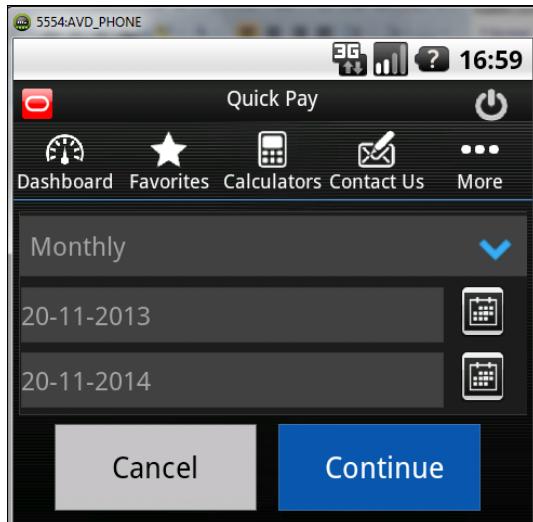


Field Description

Field Name	Description
Frequency	[Dropdown] Select the desired <i>Frequency</i> from the dropdown.
From Date	[Date-Picker] Select the desired <i>From Date</i> from the Date-Picker.
To Date	[Date-Picker] Select the desired <i>To Date</i> from the date-Picker.
Cancel	[Action Button] Click Cancel to cancel the request.
Continue	[Action Button] Click Continue to continue with the same process.

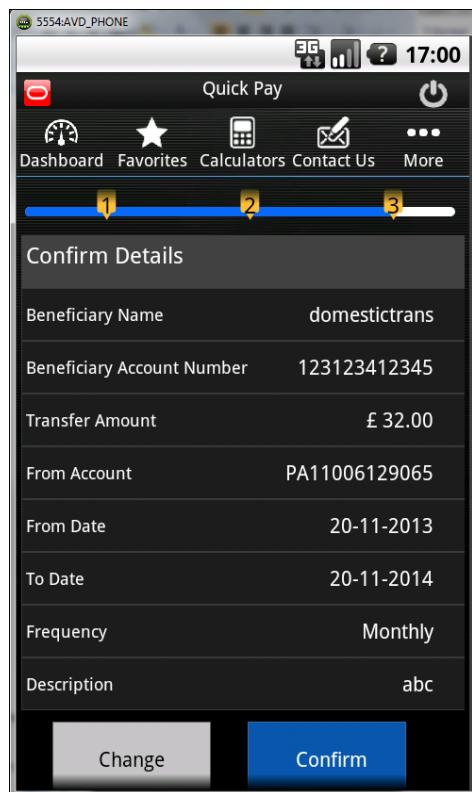
4. Enter the appropriate details.

Pay Periodically – Frequency Details



5. Click Continue. The following page is displayed.

Pay Periodically – Verify Details



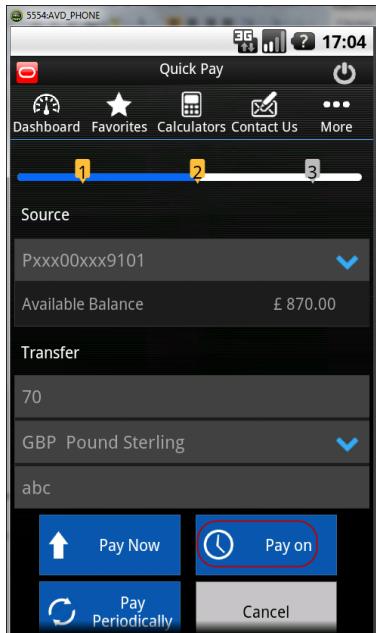
6. Verify all details and click Confirm. The screen displays the Success Message.
7. Click OK.O.

52.3 Pay On

The **Pay On** option enables you to make the payment on the specific mentioned date.

1. Refer to the Payment section.
2. Click Pay On, as shown in the following screenshot.

Pay On



3. The following page is displayed. The Verify screen is displayed.

Pay On – Date Selection



4. Select the desired date.
5. Click Select.

The screen displays the verification page.

6. Verify the details and click Confirm.
7. Verify all details and click Confirm. The screen displays the Success Message.
8. Click OK.